

MEDICAL INSURANCE SOCIETY LIMITED
STATEMENT OF COMPREHENSIVE INCOME
for the year ended 31 March 2021

	Note	2021 \$000	2020 \$000
GROSS WRITTEN PREMIUM		89,884	86,941
Reinsurance Premiums		(22,384)	(21,261)
Movement in Unearned Premium Reserve		(2,990)	(3,455)
		-----	-----
NET EARNED PREMIUM		64,510	62,225
 <u>OPERATING EXPENSES</u>			
Claims		(61,934)	(48,824)
Reinsurance Recoveries		4,748	3,076
Other Recoveries		2,327	2,258
		-----	-----
Net Claims Incurred	4	(54,859)	(43,490)
Administration Expenses	5	(1,911)	(2,140)
Administration Fees paid to Parent Company	6	(13,176)	(10,990)
		-----	-----
Total Operating Expenses		(69,946)	(56,620)
		-----	-----
(LOSS) / SURPLUS ON UNDERWRITING		(5,436)	5,605
 <u>INVESTMENT INCOME</u>			
Interest received on Advances to Parent Company	6	6	5
Cash and Short Term Deposits		8	48
Domestic and International Fixed Interest		2,961	2,914
		-----	-----
Net Investment Income	16	2,975	2,967
Commission and Sundry Income		3,028	205
		-----	-----
NET SURPLUS BEFORE TAXATION		567	8,777
Taxation Credit / (Expense)	7	4	(644)
		-----	-----
NET SURPLUS AFTER TAXATION		571	8,133
		-----	-----
Other Comprehensive Income After Taxation		-	-
		-----	-----
TOTAL COMPREHENSIVE INCOME		571	8,133
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The accompanying notes form part of and should be read in conjunction with these financial statements.

MEDICAL INSURANCE SOCIETY LIMITED

STATEMENT OF CHANGES IN EQUITY

for the year ended 31 March 2021

	Note	2021 Share Capital \$000	2021 Retained Earnings \$000	2021 Total \$000
OPENING BALANCE 1 APRIL 2020		38,000	5,240	43,240
Current Year Surplus		-	571	571
Other Comprehensive Income		-	-	-
Total Comprehensive Income		-	571	571
Dividends	20	-	(3,400)	(3,400)
CLOSING BALANCE 31 MARCH 2021	20	38,000	2,411	40,411

		2020 Share Capital \$000	2020 Retained Earnings \$000	2020 Total \$000
OPENING BALANCE 1 APRIL 2019		38,000	5,507	43,507
Current Year Surplus		-	8,133	8,133
Other Comprehensive Income		-	-	-
Total Comprehensive Income		-	8,133	8,133
Dividends	20	-	(8,400)	(8,400)
CLOSING BALANCE 31 MARCH 2020	20	38,000	5,240	43,240

The accompanying notes form part of and should be read in conjunction with these financial statements.

MEDICAL INSURANCE SOCIETY LIMITED

STATEMENT OF FINANCIAL POSITION


as at 31 March 2021

	Note	2021 \$000	2020 \$000
<u>FUNDS EMPLOYED</u>			
<u>EQUITY</u>			
Ordinary Shares	20	38,000	38,000
Retained Earnings		2,411	5,240
Total Equity		40,411	43,240
<u>LIABILITIES</u>			
Trade and Other Payables and Provisions	8	10,323	8,361
Provision for Taxation		-	2,027
Other Insurance Liabilities	10	1,854	2,599
Total Current Liabilities		12,177	12,987
<u>Provisions</u>			
Provision for Unearned Premium	9	46,089	43,099
Provision for Outstanding Claims	4	52,152	38,360
Total Provisions		98,241	81,459
<u>TOTAL FUNDS EMPLOYED</u>		150,829	137,686
<u>ASSETS</u>			
Cash and Cash Equivalents	11	3,151	3,648
Advance to Parent Company	6	1,399	1,688
Investments	16	109,387	98,426
Prepayments		49	69
Premiums Outstanding	12	21,822	20,482
Reinsurance Recoveries Outstanding	13	13,128	11,794
Claims Recoveries Outstanding	14	950	871
Deferred Acquisition Costs	15	943	708
<u>TOTAL ASSETS</u>		150,829	137,686

Approved for issue for and on behalf of the Board of Medical Insurance Society Limited on 30 June 2021.



 Director



 Director

The accompanying notes form part of and should be read in conjunction with these financial statements.

MEDICAL INSURANCE SOCIETY LIMITED

STATEMENT OF CASH FLOWS

for the year ended 31 March 2021

	Note	2021 \$000	2020 \$000
<u>CASH FLOWS FROM OPERATING ACTIVITIES</u>			
Receipts from Policyholders		88,543	85,412
Sundry Income		3,028	305
Reinsurance Recoveries Received		3,414	8,270
Payment of Claims		(45,894)	(50,874)
Payments to Suppliers		(23,293)	(21,600)
Interest Received		2,701	3,203
Dividend Received		922	81
Administration Fees Paid to Parent Company		(13,176)	(10,990)
Interest Received on Advances to Parent Company		6	5
Income tax (paid) / refunded		(2,029)	12
		-----	-----
Net Cash Flows from Operating Activities	21	14,222	13,824
		-----	-----
<u>CASH FLOWS FOR INVESTING ACTIVITIES</u>			
Contributions to Investment Funds		(40,808)	(41,704)
Withdrawals from Investment Funds		29,200	39,000
		-----	-----
Net Cash Flows for Investing Activities		(11,608)	(2,704)
		-----	-----
<u>CASH FLOWS FOR FINANCING ACTIVITIES</u>			
Net Advances from / (to) Parent Company	6	289	(3,378)
Dividends Paid to Parent Company		(3,400)	(8,400)
		-----	-----
Net Cash Flows for Financing Activities		(3,111)	(11,778)
		-----	-----
NET DECREASE IN CASH HELD		(497)	(658)
Opening Cash Balance brought forward		3,648	4,306
		-----	-----
CASH AND CASH EQUIVALENTS CARRIED FORWARD		3,151	3,648
		-----	-----
<u>CASH AND CASH EQUIVALENTS COMPRISE</u>			
On Call Deposits	11	3,151	3,648
		-----	-----
		3,151	3,648
		-----	-----

The accompanying notes form part of and should be read in conjunction with these financial statements.

MEDICAL INSURANCE SOCIETY LIMITED

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS for the year ended 31 March 2021

1. CORPORATE INFORMATION

REGISTERED OFFICE

19 - 21 Broderick Road
Johnsonville
Wellington

The parent and ultimate parent of Medical Insurance Society Limited ("the Company" or "MIS") is Medical Assurance Society New Zealand Limited ("the Parent" or "MAS"), which owns 100% of the ordinary shares. The Parent together with its subsidiaries are referred to as the Group in this financial report.

The Company is incorporated and domiciled in New Zealand and is an FMC reporting entity under the Financial Markets Conduct Act 2013.

Standard & Poor's has assigned Medical Insurance Society Limited an A-/Positive insurer financial strength rating.

2. ACCOUNTING POLICIES

(a) Principal Activity

The Company is a wholly owned subsidiary of Medical Assurance Society New Zealand Limited. The Company provides general insurance products to Members of MAS. The head office is situated in Wellington and there are branch sites throughout New Zealand.

(b) Statement of Compliance and Basis of Preparation

These financial statements have been prepared in accordance with generally accepted accounting practice in New Zealand ("NZ GAAP"). They comply with New Zealand equivalents to International Financial Reporting Standards ("NZ IFRS"), and other applicable Financial Reporting Standards, as appropriate for profit-oriented entities. These financial statements also comply with International Financial Reporting Standards ("IFRS").

The financial statements have been prepared in accordance with the Companies Act 1993, the Financial Markets Conduct Act 2013 and the Charities Act 2005.

The Company was registered as a charity under the Charities Act 2005 on the 1st of December 2019. The Company is a member of the MAS Charitable Group. The registration number is CC57176. The Company remains a profit-oriented entity for financial reporting purposes.

The financial statements have been prepared on a historical cost basis, except for certain assets and liabilities as outlined in the accounting policies.

(c) Presentation Currency

Both the functional and presentation currency of the Company is New Zealand dollars (\$). The financial statements are presented in New Zealand dollars and rounded to the nearest thousand dollars unless stated otherwise.

(d) Premium Revenue and Provision for Unearned Premium

Premium revenue comprises amounts charged to policyholders for insurance policies. Premium is expressed net of levies and charges which are collected on behalf of Fire and Emergency New Zealand and the Earthquake Commission (EQC), and net of Goods and Services Tax ("GST").

Premium revenue is recognised in the Statement of Comprehensive Income when it has been earned. That is, from the date of attachment of the risk, over the period of the policy (which is generally one year). Unearned premiums are those proportions of premium written in a year, that relate to periods of risk after the balance date. Unearned premiums are calculated on a daily pro rata basis. The proportion attributable to subsequent periods is recognised in the Statement of Financial Position as a Provision for Unearned Premium.

(e) Claims and Provision for Outstanding Claims

Claims expense represents payments for claims plus the movement in the Provision for Outstanding Claims. Claims represent the benefits paid or payable to the policyholder on the occurrence of an event giving rise to loss or accident according to the terms of the policy.

2. **ACCOUNTING POLICIES continued...**

Claims expenses are recognised in the Statement of Comprehensive Income as incurred which is usually the point in time when the event giving rise to the claim occurs.

The liability for any outstanding claims is carried in the Statement of Financial Position as the Provision for Outstanding Claims. It is measured as the central estimate of the present value of the expected future payments against all claims incurred at reporting date. A risk margin is also included over and above the central estimate, to allow for the inherent uncertainty in the central estimate of the outstanding claims liability. The details of risk margins and the process for their determination are set out in Note 4. The expected future payments includes those in relation to claims reported but not yet paid, incurred but not reported ("IBNR") and the direct costs of settling those claims.

(f) Provision for Unearned Premium / Liability Adequacy Test

At each reporting date a Liability Adequacy Test is performed to determine whether there is any overall excess of expected claims and deferred acquisition costs over unearned premiums. If these estimates show that the carrying amount of the unearned premiums (less related deferred acquisition costs) is inadequate, the deficiency is recognised in profit and loss.

The proportion of premiums not earned in the Statement of Comprehensive Income at reporting date is recognised in the Statement of Financial Position as Provision for Unearned Premium. The Provision for Unearned Premium is calculated separately for each group of contracts which are subject to broadly similar risks and managed together as a single portfolio. Any unexpired risk liability is recognised immediately.

The expected value of claims is calculated as the present value of the expected cash flows relating to future claims and includes a risk margin to reflect the inherent uncertainty in the central estimate.

(g) Financial Instruments - Initial Recognition and Subsequent Measurement

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. All financial assets and liabilities are recognised initially at fair value plus, in the case of a financial asset or liability not at fair value through profit or loss, transaction costs.

i) Financial Assets

Financial assets are classified as subsequently measured at amortised cost, fair value through other comprehensive income (OCI), or fair value through profit or loss.

The Company measures financial assets at amortised cost if:

- (a) the financial asset is held within a business model whose objective is to hold financial assets in order to collect contractual cash flows; and
- (b) the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

Financial assets at amortised cost are subsequently measured using the effective interest (EIR) method and are subject to impairment. Gains and losses are recognised in the Statement of Comprehensive Income when the asset is derecognised, modified or impaired. The Company uses a provision matrix to calculate expected credit losses (ECLs) for the Advance to Parent and Claims Recoveries Outstanding.

Investments

Investments are classified as financial assets at fair value through profit or loss and any movements in fair value, interest and dividend income, and fund distributions are recognised in the Statement of Comprehensive Income as Investment Income. The valuation techniques used are detailed in Note 17.

The Company's policy is to manage investments to give the best possible yield whilst taking a prudent approach to risk. Investment funds are split by asset class in Note 16.

Funds are invested in both unitised or pooled vehicles and direct holdings. Investment fund values for unitised or pooled vehicles are supplied by the relevant fund manager. Investments held directly by the Company are valued at fair value each reporting date based on the current bid price where one is available. In the absence of a bid price, valuation is based on recent arms length transactions. Directly held investment funds are managed by JBWere (NZ) Limited and Bancorp Treasury Services Limited.

Advance to Parent Company

Classified as a financial asset measured at amortised cost.

2. ACCOUNTING POLICIES continued...

Claims Recoveries Outstanding

Classified as a financial asset measured at amortised cost. During the normal course of the Company's activities, claims are paid which will result in a contractual right to seek recovery from third parties (which may include other insurers). The detail of the impairment assessment and total expected credit losses are set out in Note 14.

ii) Financial Liabilities

Financial liabilities are classified as subsequently measured at amortised cost or financial liabilities at fair value through profit or loss. All financial liabilities held by the Company are measured at amortised cost using the effective interest rate (EIR) method. Gains and losses are recognised in the Statement of Comprehensive Income when the liabilities are derecognised as well as through the EIR amortisation process.

Trade and Other Payables and Provisions

Classified as a financial liability measured at amortised cost. Payables are recognised when the Company becomes obliged to make future payments resulting from the purchases of goods and services. They represent liabilities for goods and services provided to the Company prior to the end of the financial year but which are unpaid at reporting date.

(h) Cash and Cash Equivalents

Cash and cash equivalents include liquid assets and amounts due from other financial institutions, with an original term to maturity of less than three months.

(i) Premiums Outstanding

A significant number of policyholders elect to spread premium payments over the term of the cover. Accordingly, at any one time there is a large balance of premiums which are outstanding but not overdue. They are initially recognised at fair value. All outstandings are constantly reviewed for collectability and immediately written off where deemed to be uncollectible. Fair value is equal to the carrying value of the premiums receivable.

(j) Reinsurance Recoveries

During the normal course of the Company's activities claims are paid which will result in a contractual right to seek recovery from its reinsurers. At any point in time there will be amounts owing by these counterparties which will be represented by assets on the Statement of Financial Position. Fair value is equal to the carrying value of the reinsurance assets.

Reinsurance assets are reviewed for impairment at each reporting date or more frequently when an indication of impairment arises during the reporting year. The Company does not consider any of its reinsurance recoveries to be impaired.

(k) Assets Backing Insurance Liabilities

All investment assets of the Company have been identified as assets backing the insurance liabilities of the Company.

(l) Income and Other Taxes

Provision for Taxation

Current tax assets and liabilities for the current and prior periods are measured at the amount expected to be recovered from or paid to the taxation authorities based on the current period's taxable income. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted by the balance date. The Company became a registered charity on 1 December 2019. As such, its activities from that date are no longer subject to income tax. The effect of this for the year ended 31 March 2021 is outlined in Note 7.

Other Taxes

Revenues, expenses and assets are recognised net of goods and services tax ("GST") except when the GST incurred on a purchase of goods and services is not recoverable from Inland Revenue, in which case the GST is recognised as part of the cost of acquisition of the asset or as part of the expense item as applicable.

The net amount of GST recoverable from, or payable to, Inland Revenue is included as part of Trade and Other Payables in the Statement of Financial Position. Any commitments or contingencies are disclosed net of the amount of GST recoverable from, or payable to, Inland Revenue.

2. ACCOUNTING POLICIES continued...

(m) Policy Acquisition Costs

Policy acquisition costs comprise the costs of acquiring new business, including sales costs, underwriting costs and policy issue costs. These costs are deferred when they can be reliably measured and it is probable that they will give rise to premium revenue that will be recognised in subsequent reporting periods. Costs are amortised systematically in accordance with the expected pattern of the incidence of risk to which they relate. This pattern of amortisation corresponds to the earning pattern of the corresponding premium revenue.

An impairment review is performed at each reporting date as part of the Liability Adequacy Test. When the recoverable amount is less than the carrying value an impairment loss is recognised in the Statement of Comprehensive Income.

(n) Other Insurance Liabilities

Reinsurance Premium Payable

Accrued but not yet paid reinsurance premiums.

Premiums Received in Advance

Premium revenue received in advance from policyholders for policies starting subsequent to balance date.

(o) Changes in Accounting Policies and Disclosures

Several amendments and interpretations apply for the first time in the period ended 31 March 2021, but do not have an impact on the financial statements of the Company.

The following new standard has been issued but is not yet effective for the period ended 31 March 2021, and has not been applied in preparing these financial statements. The Company has given consideration to the impact of the following standard but hasn't progressed the assessment to a point where the impact (if any) can be quantified. The Company's implementation project is ongoing and a detailed assessment of the impact of the standard on the Company is underway, however significant changes in the presentation and disclosure of the Company's financial statements is anticipated.

NZ IFRS 17 Insurance Contracts, which replaces NZ IFRS 4 Insurance Contracts, is a comprehensive new accounting standard which establishes principles for the recognition, measurement, presentation and disclosure of insurance contracts. The standard is effective for reporting periods beginning after 1 January 2023. Early application is permitted.

(p) Comparatives

Where necessary, comparative information has been reclassified to achieve consistency with the current year.

3. SIGNIFICANT ACCOUNTING JUDGEMENTS, ESTIMATES AND ASSUMPTIONS

These financial statements are prepared in accordance with New Zealand equivalents of the International Financial Reporting Standards and other authoritative accounting pronouncements. In applying the Company's accounting policies management continually evaluates judgements, estimates and assumptions based on experience and other factors. All judgements, estimates and assumptions are based on the most current set of circumstances available to management. Actual results may differ from the judgements, estimates and assumptions. Significant judgements, estimates and assumptions made by management in the preparation of these financial statements are outlined below.

Outstanding Claims Liability

The outstanding claims liability is measured as the central estimate of the present value of expected future claims payments (including claims incurred but not reported) plus a risk margin.

The estimated cost of claims includes expenses to be incurred in settling those claims, net of the expected value of salvage and other recoveries. The Company takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. Given the uncertainty in establishing claims provisions, it is almost certain that the final outcome will prove to be different from the original liability established.

There is significant uncertainty to the net claims arising from the Canterbury earthquakes and significant judgement is required in regards to elements such as; increases in building claim costs, litigation, reopening of claims, apportionment between earthquake events, claim handling expenses and future additional claims being received from EQC. Due to these uncertainties a higher risk margin is carried for earthquake claims than for non-earthquake claims.

All claims reported are estimated with due regard to the claim circumstance as reported by the insured, legal representative, assessor, loss adjuster and / or other third party, and then combined, where appropriate, with historical evidence on the cost of settling similar claims.

3 **SIGNIFICANT ACCOUNTING JUDGEMENTS, ESTIMATES AND ASSUMPTIONS continued...**

Estimates are reviewed regularly and are updated as and when new information arises. The ultimate net outstanding claims provision also includes an additional (risk) margin to allow for the uncertainty within the estimation process.

Reinsurance and Other Recoveries Assets

As is the case for claims, reinsurance and other recoveries must be estimated at reporting date. The recoverability of these assets is assessed on a periodic basis to ensure that as best can be determined, the balance is reflective of the amounts which will ultimately be received, taking into consideration factors such as counterparty credit risk.

4. **CLAIMS**

	2021	2020
	\$000	\$000
Claims paid during the year	45,894	50,874
Recoveries received during the year	(3,414)	(8,270)
Provision for Outstanding Claims at year end (new claims incurred during the year)	26,615	17,758
Provisioning at year end for Outstanding Claims incurred in prior years	22,734	19,374
Reinsurance and Other Recoveries Outstanding at year end	(14,078)	(12,665)
Increase / (Decrease) in IBNR (claims incurred but not reported) Provision at year end	64	(8)
Provision for Outstanding Claims at previous year end (excluding IBNR)	(36,532)	(41,292)
Reinsurance and Other Recoveries Outstanding at previous year end	12,665	18,319
Increase / (Decrease) in Risk Margin	912	(600)
	-----	-----
Net Claims Expense per Statement of Comprehensive Income	54,859	43,490
	-----	-----

Provision for Outstanding Claims

	2021	2020
	\$000	\$000
Expected Future Claim Payments (undiscounted)	39,455	26,638
IBNR Claims at Year End	1,892	1,828
Risk Margin	10,806	9,894
	-----	-----
Provision for Outstanding Claims	52,152	38,360
	-----	-----

Assumptions adopted in calculation of claim provisions

A significant portion of the claims provision relate to earthquake claims. The claims estimate is subject to a degree of uncertainty as a number of issues are yet to be resolved.

The following key assumptions have been used in determining general insurance net outstanding claims liabilities:

	2021	2020
Risk margin - earthquake claims	25.00% - 50.20%	25.00% - 61.20%
Risk margin - non earthquake claims	13.10%	12.60%
Weighted average expected term to settlement - non earthquake	within 1 year	within 1 year
Weighted average expected term to settlement - earthquake	within 1 year	within 1 year
Discount rate for earthquake claims	n/a	n/a

Risk margin

The initial amount calculated is the central estimate (the mean of the distribution of the probable outcomes). That is, it is intended to contain no deliberate, or conscious over or under estimation. Over and above the central estimate, and to reflect the inherent uncertainty in determining it, a risk margin is added in arriving at the carrying amount of the liability. This increases the probability that the liability will ultimately prove to be sufficient. The potential uncertainties include those relating to the actuarial model and assumptions, the quality of the underlying data used, general statistical uncertainty and the insurance environment.

The risk margin is applied to the net outstanding claims for the Company as a whole. However an assessment of the uncertainty and the determination of a risk margin is done by individual class of business (Motor Vehicle, House, Contents etc.). The entity risk margin is assessed to be less than the sum of the individual classes, reflecting the benefit of diversification in general insurance. The percentage risk margin applied is 13.10% (2020: 12.60%) for non earthquake claims and 25.00% - 50.20% (2020: 25.00% - 61.20%) for earthquake claims. The level of sufficiency or probability of adequacy is 75.00% (2020: 75.00%).

4. CLAIMS continued...

Claims Development Table

The following table shows the development of net undiscounted outstanding claims relative to the current estimate of ultimate claims costs for the five most recent years. The majority of the claims that pre-date 2017 are Canterbury earthquake claims.

	Prior	Incident Year					Total \$000
		2017 \$000	2018 \$000	2019 \$000	2020 \$000	2021 \$000	
At end of incident year (Including IBNR)		48,598	38,623	39,127	43,289	51,296	
One year later		52,449	39,424	40,389	44,435	-	
Two years later		53,473	39,870	40,552	-	-	
Three years later		53,912	40,006	-	-	-	
Four years later		53,874	-	-	-	-	
Current estimated claim cost		53,874	40,006	40,552	44,435	51,296	
Payments		(53,815)	(39,859)	(40,434)	(43,850)	(32,684)	
Central estimate	21,825	59	147	118	585	18,612	41,346
Risk margin							10,806
Gross outstanding claims liabilities							52,152
Recoveries from reinsurers and other third parties							(14,078)
Net outstanding claims liabilities							38,074

5. ADMINISTRATION EXPENSES

Included within Administration Expenses are:

	2021 \$000	2020 \$000
Fees to auditors - for the audit of financial statements	51	51
Fees to auditors - for other assurance and related services	16	17

The auditor of the Company is Ernst & Young (EY). Other assurance and related services relate to reviews of regulatory reporting (2020: no change) and are required by legislation to be provided by the auditor. The Board has considered the non-audit work carried out by the auditor and is satisfied the work did not compromise auditor objectivity and independence.

No Directors' fees are provided for or are payable.

6. RELATED PARTY TRANSACTIONS

(a) Medical Insurance Society Limited is a wholly owned subsidiary of Medical Assurance Society New Zealand Limited. Related parties comprise companies within the Medical Assurance Society New Zealand Limited Group ("the Group").

(b) During the year, related party transactions with the Parent company took the form of dividend payments, advances / repayment of advance, administration fees and interest received on advances. Interest on advances is charged at the 90 day bank bill rate plus 1%. The administration fees relate to management costs incurred on behalf of the Company by the Parent.

(c) The advance to the Parent of \$1.4 million (2020: \$1.7 million) is unsecured and repayable on demand. None of the amounts owing between the Company and the Parent have been written off or forgiven during the year (2020: nil). The allowance for expected credit losses has been assessed as zero at March 2021 (March 2020: zero) as no credit losses are expected within the next 12 months.

(d) The audit fee disclosed in Note 5 is paid by the Parent company.

(e) No staff are directly employed by the Company. All staff, including those that are key management personnel, are employees of the Parent company, and the amounts detailed below have been paid by the Parent company. Key management personnel is defined as Directors and members of the Executive Management Team.

	2021 \$000	2020 \$000
Salaries, other short-term employee benefits and termination benefits	4,045	3,353
MAS directors fees	687	671
Total Compensation paid to key management personnel	4,732	4,024

6. RELATED PARTY TRANSACTIONS continued...

f) All transactions with Members, Directors of the Company and key management personnel (including Directors) of the Parent are at market rates. There are no loans to Directors and key management personnel.

(g) The Parent company has provided a guarantee of \$6.0 million to MIS to allow for additional funds if required (2020: \$7.0 million).

	2021	2020
	\$000	\$000
Material transactions during the period with related parties:		
Interest received on Advances to Parent Company	6	5
Administration Fees paid to Parent Company	(13,176)	(10,990)
Dividends paid to Parent Company	(3,400)	(8,400)
Reconciliation of outstanding balances with related parties at period end:		
Opening: Advance to / (from) Parent Company at 1 April	1,688	(1,690)
Net Advances (from) / to Parent Company during the period	(289)	3,378
Closing: Advance to Parent Company at 31 March	1,399	1,688

7. TAXATION

	2021	2020
	\$000	\$000
Net Surplus before Taxation	567	8,777
Taxation at 28%	159	2,458
Taxation effect of permanent differences	-	15
Imputation Credits Received	-	(6)
Deferred taxation no longer recognised	-	(158)
Prior period adjustment	(4)	-
Taxation effect of net surplus not subject to taxation	(159)	(1,665)
Taxation (Credit) / Expense for the Year	(4)	644
Taxation (Credit) / Expense for the Year comprises:		
Current Taxation	(4)	773
Deferred Taxation	-	(129)
Taxation (Credit) / Expense per Statement of Comprehensive Income	(4)	644

The Company became a registered charity on 1 December 2019. As such, its activities from that date are no longer subject to income tax.

8. TRADE AND OTHER PAYABLES AND PROVISIONS

	2021	2020
	\$000	\$000
Government Levies Payable	2,975	2,529
GST Payable	2,590	2,587
Trade and Other Payables	1,883	2,364
Remediation Provision	2,875	881
Total Trade and Other Payables and Provisions	10,323	8,361
Set out below is the movement in the remediation provision:		
	2021	2020
	\$000	\$000
As at 1 April	881	-
Remediation Addition	1,994	881
As at 31 March	2,875	881

All payables are due within twelve months of balance date.

The Group has established a Conduct and Remediation Committee to review and where appropriate remediate Members for issues that have been identified. The provision reflects management's best estimate of the amount to meet these obligations. The provision covers refunds, inconvenience payments and the cost of administering the remediation programme.

9. PROVISION FOR UNEARNED PREMIUM

The following table is a reconciliation of Unearned Premium:

	2021	2020
	\$000	\$000
Balance at the beginning of the financial year	43,099	39,644
Premiums written during the year	89,884	86,941
Premiums earned during the year	(86,894)	(83,486)
	-----	-----
Balance at the end of the financial year	46,089	43,099
	-----	-----

Liability Adequacy Test

The Appointed Actuary, Peter Davies, FIA, a Fellow of the New Zealand Society of Actuaries ("NZSA"), has reported on the Liability Adequacy Test undertaken by him as at 31 March 2021. He has concluded that the Provision for Unearned Premium as at that date, is not deficient (2020: no deficiency). In forming this opinion he has assessed the current estimates of the present value of the expected future cash flows relating to future claims arising from the rights and obligations under all current contracts. Included within the claims figure is a risk margin to reflect the inherent uncertainty in the central estimate. His conclusion is that the provision exceeds the prospective claims value. He is satisfied with the nature, extent, and accuracy of the data used for this valuation. The financial statements have not been adjusted to recognise the surplus.

10. OTHER INSURANCE LIABILITIES

	2021	2020
	\$000	\$000
Reinsurance Premium Payable	557	1,566
Premiums Received in Advance	1,297	1,033
	-----	-----
	1,854	2,599
	-----	-----

11. CASH AND CASH EQUIVALENTS

	2021	2020
	\$000	\$000
On Call Deposits	3,151	3,648
	-----	-----
	3,151	3,648
	-----	-----

All funds are held with registered banks and are available on call.

12. PREMIUMS OUTSTANDING

	2021	2020
	\$000	\$000
Premiums Owing by General Insurance Policyholders	21,822	20,482
	-----	-----
	21,822	20,482
	-----	-----

A significant number of policyholders elect to pay premiums in instalments spread evenly over the term of the cover. Accordingly, at any one time, including balance date, there will be large outstandings relative to premium which has been billed but not collected.

Where any instalments are overdue (direct debits dishonoured) or alternatively where annual payments are overdue, the related debts are assessed for impairment and where it is evident adjusted immediately. The carrying amounts reasonably approximate fair value.

13. REINSURANCE RECOVERIES OUTSTANDING	2021	2020
	\$000	\$000
Gross Reinsurance Recoveries Outstanding	13,128	11,794
	-----	-----
	13,128	11,794
	-----	-----

The Company's insurance operations are protected from the impact of large losses and catastrophic events, by way of a comprehensive reinsurance programme arranged with some of the world's strongest reinsurance companies and syndicates.

The programme is developed once external professional advice, involving comprehensive modelling, is obtained to establish potential exposures to earthquake claims and to assess how much any claim or series of claims the Company can retain for its own account. The Company's catastrophe cover exceeds the Reserve Bank of New Zealand's solvency requirements for reinsurance cover for a 1 in 1,000 year event.

At any time, balance date included, the settlement of claims will have led to a receivable being created relative to the amount recoverable from the Company's reinsurers. Such amounts due are assessed for impairment and where it is evident, adjusted immediately. The carrying amounts reasonably approximate fair value.

14. CLAIMS RECOVERIES OUTSTANDING	2021	2020
	\$000	\$000
Gross Claims Recoveries Owing by Third Parties	4,240	3,956
Allowance for expected credit losses	(3,290)	(3,085)
	-----	-----
Net Claim Recoveries Outstanding	950	871
	-----	-----

Set out below is the movement in the allowance for expected credit losses on claim recoveries owing by third parties:

	2021	2020
	\$000	\$000
As at 1 April	(3,085)	(2,377)
Increase in provision for expected credit losses	(205)	(708)
	-----	-----
As at 31 March	(3,290)	(3,085)
	-----	-----

Whilst the majority of claims recoveries come from reinsurers, the Company often has a contractual right to recover from other third parties. These third parties may be individuals or entities who were at fault and responsible for the claim made, or may be their insurer or EQC.

The Company recognises a loss allowance for expected credit losses on claim recoveries owed by third parties. The loss allowance is measured based on the lifetime expected credit losses, as significant increases in credit risk occur after initial recognition as the older a claim, the lower the likelihood of claim recovery from third parties. Credit losses are assessed on a collective basis, considering all reasonable and supportable information at each reporting date. Forward looking information is considered when it is available without undue cost and effort.

Based on historical credit loss experience and recognising current economic conditions, losses are recognised as follows:

- amounts owing by other insurers: 55% impairment (2020: 55%)
- accounts placed with a collection agency: 90% impairment (2020: 90%)
- amounts for which a regular payment arrangement is agreed with the debtor: 55% impairment (2020: 55%)
- amounts referred to the Disputes Tribunal: 100% impairment (2020: 100%).

Claims recoveries are non-interest bearing. Amounts that reduce the liability to the insured such as excesses, are not claims recoveries and are offset against claims expense.

15. DEFERRED ACQUISITION COSTS	2021	2020
	\$000	\$000
Opening balance	708	458
Acquisition costs deferred during the year	943	708
Current period amortisation	(708)	(458)
	-----	-----
Closing balance	943	708
	-----	-----

16. <u>INVESTMENTS</u>	2021	2020
	\$000	\$000
On Call and Term Deposits	67,508	79,638
Domestic Fixed Interest	15,147	14,827
International Fixed Interest (Unit Trust)	26,732	3,961
	-----	-----
Total Investments	109,387	98,426
	-----	-----
Realised Investment Income	3,622	3,257
Unrealised Investment Income	(647)	(290)
	-----	-----
Total Investment Income	2,975	2,967
	-----	-----

The Company's investment securities are all financial assets classified as fair value through profit or loss. Fair value adjustments and realised gains or losses are recognised in the Statement of Comprehensive Income.

During the year, the Company has been advised by JBWere (NZ) Limited and Bancorp Treasury Services Limited on the management of investments. Funds are invested into securities held in the name of the Company, via a custodian, and invested into unitised or pooled vehicles.

17. FAIR VALUE OF FINANCIAL ASSETS AND LIABILITIES

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction.

The fair values are based on relevant information available as at balance date. While judgement is used in obtaining the fair value of financial instruments, there are inherent weaknesses in any estimation technique. Many of the estimates involve uncertainties and matters of significant judgement, and changes in underlying assumptions could significantly affect these estimates. Furthermore, market prices or rates of discount are not available for many of the financial instruments valued and surrogates have been used which may not reflect the price that would apply in an actual sale.

The methodologies and assumptions used when determining fair value depend on the terms and risk characteristics of the various instruments and include the following:

Cash and Cash Equivalents

For cash and short term deposits, balances with other financial institutions with maturities of less than three months and other types of short term financial assets, the carrying values of these financial instruments are considered to approximate their fair values as they are short term in nature or are receivable on demand.

Domestic Fixed Interest

The fair value for fixed interest investments is determined by reference to quoted prices in active markets for similar assets or liabilities. Where not available or the market is considered to be lacking sufficient depth to be active, fair value is determined by reference to other significant inputs that are based on observable market data, for example interest rate yield curves and the maturity profile.

Unit Trust

The fair value for investments in managed funds is determined based on unit prices provided by the relevant fund manager.

Other Financial Assets

For all other financial assets, the carrying value is considered to be a reasonable estimate of fair value.

Financial Liabilities

The carrying value of Trade and Other Payables is considered to approximate its fair value, as they are short term in nature or payable on demand. Provisions and other insurance liabilities are not considered to be financial liabilities.

Fair Value Hierarchy

The following table shows an analysis of financial instruments recorded at fair value by level of the fair value hierarchy. The only assets and liabilities that the Company recognises on a fair value basis are its investments (refer to Classification of Financial Instruments in Note 18 for details of the classification categories).

17. **FAIR VALUE OF FINANCIAL ASSETS AND LIABILITIES continued...**

	Level 1 \$000	Level 2 \$000	Level 3 \$000	Total \$000
31 March 2021				
Financial Assets				
On Call and Term Deposits	-	67,508	-	67,508
Domestic Fixed Interest	-	15,147	-	15,147
International Fixed Interest (Unit Trust)	-	26,732	-	26,732
	-----	-----	-----	-----
	-	109,387	-	109,387
	-----	-----	-----	-----
31 March 2020				
Financial Assets				
On Call and Term Deposits	-	79,638	-	79,638
Domestic Fixed Interest	-	14,827	-	14,827
International Fixed Interest (Unit Trust)	-	3,961	-	3,961
	-----	-----	-----	-----
	-	98,426	-	98,426
	-----	-----	-----	-----

A level 1 financial asset or liability comprises those assets and liabilities that are valued by reference to published quotes in an active market and the price reflects actual and regularly occurring market transactions on an arm's length basis.

A level 2 financial asset or liability is measured using industry standard valuation techniques and are based on market observable inputs but where the prices have not been determined in an active market.

A level 3 financial asset or liability value is determined in part, or in whole, using valuation techniques based on assumptions that are neither supported by prices from observable current market transactions in the same instrument, nor are they based on available market data.

There have been no transfers between the levels during the year (2020: no transfers).

18. **FINANCIAL INSTRUMENTS AND RISK MANAGEMENT**

Effective risk management is key to achieving the Company's strategic goals. The Board approves the Risk Appetite Statement which sets the levels and limits of risk the Company is willing to take. Other key documents within the risk management framework include:

- a risk management programme;
- business continuity and disaster recovery plans;
- capital management plan;
- reinsurance management policies;
- a Statement of Investment Policy and Objectives (SIPO) and Treasury Policies.

The Company leverages the risk management capabilities of its Parent. The Parent operates the Three Lines of Defence model. The main risks arising from the financial instruments and the business the Company engages in are insurance risk, credit risk, market risk, currency risk, interest rate risk, liquidity risk and operating risk.

Insurance Risk

Insurance risk is the risk that either inadequate or inappropriate product design, pricing, underwriting, reserving, claims management or reinsurance management will expose the Company to financial loss and, in the worst case a consequent inability to meet its liabilities when they fall due.

There are a number of key policies in place which mitigate insurance risk, including:

- the recruitment, retention and ongoing training of suitably qualified personnel;
- delegated authorities for the underwriting or risks, claims acceptance and settlement;
- the use of external actuarial expertise to assist in determining premium levels and monitoring claims patterns;
- the use of reinsurance to limit the Company's exposure to large single claims and accumulations of claims that arise from a singular event;
- the monitoring of a reinsurer's credit risk rating to control exposure to reinsurance counterparty default;
- the reduction in the variability in loss experience through diversification over classes of insurance business; and
- the modelling and monitoring of concentrations of risk which are particularly relevant in the case of natural disasters and catastrophes and accordingly must be recognised in the development of the reinsurance programme.

The concentration of insurance risk is mitigated through the use of reinsurance and the diversification of risk across a number of general insurance products.

18. FINANCIAL INSTRUMENTS AND RISK MANAGEMENT continued...

Credit Risk

Credit risk is the risk of loss that arises from a counterparty failing to meet their contractual commitment in full and on time, or from losses arising from the change in value of a financial instrument as a result of changes in credit risk on that instrument. Credit risk principally arises from the Company's fixed interest and cash investments, policyholder premiums and our reinsurance exposures. The maximum credit risk exposures are the carrying amounts.

The Company manages credit risk in its insurance operations by:

- the use of standard credit control techniques which ensure that premium payments are made within a reasonable timeframe, or cover and hence exposure to claim is cancelled;
- the placement of reinsurance cover in accordance with its reinsurance policies. The policies contain requirements to limit the level of exposure to an individual reinsurer and requires reinsurers to have a minimum S&P credit rating of A- at the time of placement; and
- ongoing monitoring of a reinsurer's credit risk rating.

Statement of Financial Position credit exposures:	2021	2020
	\$000	\$000
Cash and Cash Equivalents	3,151	3,648
Advance to Parent Company	1,399	1,688
Investments	109,387	98,426
Premiums Outstanding	21,822	20,482
Reinsurance Recoveries	13,128	11,794
Claims Recoveries Outstanding	950	871
	-----	-----
	149,837	136,909
	-----	-----

The investment portfolio, which potentially exposes the Company to credit risk, consists of cash on call, fixed interest securities and indirectly through investments in Unit Trusts. The maximum exposure to credit risk is the carrying value of these financial instruments.

Investment funds in part back the insurance operations and in part support share capital and retained earnings. Investment mandates have been structured accordingly and are formalised by way of a Statement of Investment Policies and Objectives ("SIPO"). The Investment Committee meets regularly to develop and review investment strategy and monitor manager performance.

Statement of Financial Position investment exposures:	2021	2020
	\$000	\$000
Cash and Cash Equivalents	3,151	3,648
On Call and Term Deposits	67,508	79,638
Domestic Fixed Interest	15,147	14,827
International Fixed Interest (Unit Trust)	26,732	3,961
	-----	-----
	112,538	102,074
	-----	-----

18. FINANCIAL INSTRUMENTS AND RISK MANAGEMENT continued ...

Concentration of credit risk arises when the Company has a large exposure to an individual counterparty or enters into a number of contracts or financial instruments with entities that are engaged in similar business activities or exposed to similar economic factors. Investment concentration risk is managed through credit rating limits and counterparty limits.

The following table discloses the number of reinsurance counterparties the Company has an exposure to in excess of 10% of total reinsurance recoveries.

	2021	2020
10% - 20% of reinsurance recoveries	4	2
	\$000	\$000
Total reinsurance recoveries	13,128	11,794

The following table provides information on the credit risk exposure for financial assets with external credit ratings and highlights the credit quality of the Company's exposures. Investment grade financial assets are classified within the range of AAA to BBB, with AAA being the highest possible rating. The 'Not rated' column discloses those assets not rated by external ratings agencies and principally comprises fixed interest investments with local government authorities.

The credit rating analysis is only shown for fixed interest investments held directly by the Company. An entity shall disclose information that enables users of its financial statements to evaluate the nature and extent of risks arising from financial instruments to which the entity is exposed at the end of the reporting period. Investments in Unit Trusts are not included in the table below as the funds are invested in unitised or pooled vehicles. The underlying credit quality of the funds is mandated by the Statement of Investment Policy and Objectives ("SIPO").

	AAA	AA	A	BBB	Below BBB and Not rated	Carrying Value \$000
31 March 2021						
Cash and Cash Equivalents	-	100.0%	-	-	-	3,151
On Call and Term Deposits	-	74.9%	25.1%	-	-	67,508
Domestic Fixed Interest	-	-	10.6%	64.6%	24.8%	15,147
Reinsurance Recoveries	-	34.8%	62.7%	-	2.5%	13,128
	AAA	AA	A	BBB	Below BBB and Not rated	Carrying Value \$000
31 March 2020						
Cash and Cash Equivalents	-	100.0%	-	-	-	3,648
On Call and Term Deposits	-	57.2%	42.8%	-	-	79,638
Domestic Fixed Interest	-	-	15.9%	64.5%	19.6%	14,827
Reinsurance Recoveries	-	37.7%	59.4%	-	2.9%	11,794

Market Risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices, including foreign exchange rates and interest rates.

Currency Risk

Currency risk is the risk that movements in the New Zealand dollar ("NZD") will have an adverse impact on the profitability and financial stability of the Company. The Company is not exposed to currency risk as international investments are in unitised or pooled vehicles.

Interest Rate Risk

Interest rate risk is the risk that the value / future value of a financial instrument will fluctuate because of changes in interest rates. The Company is exposed to interest rate movements through its domestic fixed interest investments, cash and term deposits, and its advance to the Parent Company.

Liquidity Risk

Liquidity risk is the risk that the Company will not be able to meet its liabilities, principally claims payments, as and when they fall due. Liquidity risk is reviewed on an ongoing basis.

There are a number of key policies in place which mitigate liquidity risk, including:

- the immediate availability of significant levels of funding by way of access to intercompany advances;
- maintaining sufficient liquid assets;
- conservative reinsurance retention levels; and
- the ability to access investment funds via the fund managers at short notice.

The table which follows analyses the Company's financial assets and liabilities at balance date, into the relevant maturity groupings based on the remaining period to the contractual maturity date.

18. FINANCIAL INSTRUMENTS AND RISK MANAGEMENT continued ...

Liquidity profile of financial instruments:

	0-12 months	1-2 years	2-5 years	Over 5 years	Total
	\$000	\$000	\$000	\$000	\$000
31 March 2021					
Financial Assets					
Cash and Cash Equivalents	3,151	-	-	-	3,151
Advance to Parent Company	1,399	-	-	-	1,399
Claims Recoveries Outstanding	29	316	-	605	950
Investments	96,994	2,609	9,784	-	109,387
	101,573	2,925	9,784	605	114,887
Financial Liabilities					
Trade and Other Payables and Provisions	10,323	-	-	-	10,323
	10,323	-	-	-	10,323
31 March 2020					
Financial Assets					
Cash and Cash Equivalents	3,648	-	-	-	3,648
Advance to Parent Company	1,688	-	-	-	1,688
Claims Recoveries Outstanding	36	227	-	608	871
Investments	85,535	784	12,107	-	98,426
	90,907	1,011	12,107	608	104,633
Financial Liabilities					
Trade and Other Payables and Provisions	8,361	-	-	-	8,361
	8,361	-	-	-	8,361

Maturity groupings of Claims Recoveries Outstanding are determined as follows:

- accounts placed with a collection agency: Over 5 years (2020: no change).
- amounts for which a regular payment arrangement has been agreed with the debtor: Over 5 years (2020: no change).
- amounts owing by other insurers and third parties: 1-2 years (2020: no change).
- other amounts: 0-12 months (2020: no change).

Operating Risk

Operating risk is the risk of financial loss resulting from either external events, inadequate or failed systems or processes, or human error. Operational failures may lead to poor outcomes for Members, health and safety incidents, regulatory or legal implications, financial loss or reputational impacts. These risks are minimised whenever it is commercially sensible to do so.

There are a number of key policies in place which mitigate operating risk, including:

- management and staff are responsible for identifying, assessing and managing operational risks in accordance with their roles and responsibilities;
- Head of Internal Assurance and the Risk and Compliance Team are charged with assisting staff in identifying current and emerging risks and ensuring the sufficiency of and ongoing presence of suitable mitigants;
- regular external review and testing of the Group's information security including for cyber risks;
- a Conduct and Remediation Committee to ensure behaviours and actions meet Member and other stakeholders expectations;
- identifying critical outsourced providers and having appropriate plans in place in the event of supplier failure;
- regular monitoring and reporting on risks, financial and operational performance to Senior Management and the Board.

18. FINANCIAL INSTRUMENTS AND RISK MANAGEMENT continued ...

Sensitivity Analysis

The Company has two risks which are price sensitive to an extent that they may impact earnings materially. These are Insurance Risk and Market Risk (as it pertains to investments). The following table looks at how a range of reasonably possible movements in key risk variables, with all other variables held constant, can influence profit or loss and equity.

Risk Variable	Movement	Impact on Profit and Equity	
		2021 \$000	2020 \$000
<u>Insurance Risk:</u>			
Change in outstanding claims	Increase by 1%	(390)	(266)
	Decrease by 1%	390	266
Discount rates	Increase by 1%	(462)	(414)
	Decrease by 1%	481	432
<u>Market Risk:</u>			
Short term deposit rates	Increase by 1%	707	833
	Decrease by 1%	(707)	(833)
Bond interest rates	Increase by 0.5%	(161)	(211)
	Decrease by 0.5%	161	211
Unit Price	Increase by 10%	2,673	396
	Decrease by 10%	(2,673)	(396)

Classification of Financial Instruments

Financial assets and financial liabilities have been classified into the categories defined in NZ IFRS 9 in the tables below. The carrying amount of financial assets and liabilities at amortised cost reasonably approximates fair value. No financial assets were reclassified during the year (2020: none).

	2021 \$000	2020 \$000
Financial Assets		
Financial assets at amortised cost		
Advance to Parent Company	1,399	1,688
Claims Recoveries Outstanding	950	871
Financial assets at fair value through profit or loss		
Investments	109,387	98,426
	-----	-----
	111,736	100,985
	-----	-----
Financial Liabilities		
Financial liabilities at amortised cost		
Trade and Other Payables and Provisions	10,323	8,361
	-----	-----
	10,323	8,361
	-----	-----

19. CONTINGENT LIABILITIES

The Company is subject to several legal disputes at 31 March 2021. The disputes are of a type common to any entity engaged in similar activities. Where such disputes lead to formal proceedings they will be defended by the Company. Provisions are recorded for disputes when it is probable that an outflow of resources will be required to settle any obligations.

20. CONTRIBUTED EQUITY	2021	2020
Ordinary Shares, issued and fully paid at beginning of the year	38,000,000	38,000,000
Ordinary Shares, issued and fully paid at end of the year	38,000,000	38,000,000
Ordinary Share Capital	\$ 38,000,000	\$ 38,000,000

During the year the Board approved total dividend payments of \$3.4 million (2020: \$8.4 million). All shares carry the same voting rights, and rights to share in any surplus upon winding up.

Capital Management Policies and Objectives

When managing capital, management's objective is to ensure the Company continues as a going concern, adheres to regulator requirements as well as to maintain optimal returns to shareholders and benefits for other stakeholders, including the MAS Foundation. The Foundation receives distributions from the Group and funds health initiatives in line with the Group's charitable purpose.

Directors may change the amount of dividends to be paid to shareholders (if any), return capital to shareholders, issue new shares or sell assets to reduce debt.

The Company is a licenced insurer under the Insurance (Prudential Supervision) Act 2010 and is required to maintain a solvency margin of at least \$0. That is, actual solvency capital as determined under the solvency standard should be at or above the minimum solvency capital level. The solvency margin has been determined in accordance with the requirements of the solvency standards issued under the Insurance (Prudential Supervision) Act 2010.

The Company has a capital management plan and reporting process in place to assist in maintaining continuous and full compliance with the solvency standard.

At 31 March 2021 the Company was not in breach of any of its regulatory requirements, nor has it been at any stage during the current reporting period (2020: no breaches).

The Company's solvency position as per the solvency standards is as follows:

	2021	2020
	\$000	\$000
Actual Solvency Capital	40,409	43,240
Minimum Solvency Capital	24,733	18,011
Solvency Margin	15,676	25,229
Solvency Ratio	1.63	2.40

21. RECONCILIATION OF CASH FLOWS	2021	2020
	\$000	\$000
Reported Surplus after Taxation	571	8,133
Add Non-Cash Items:		
Increase in Unearned Premium	2,990	3,455
Increase in Deferred Acquisition Costs	(235)	(250)
Decrease in Deferred Taxation Liability	-	(129)
Unrealised investment loss	647	290
Movement in Expected Credit Loss Provisions	205	708
Change in Operating Assets and Liabilities		
Taxation	(2,027)	816
Trade and Other Payables and Liabilities	1,217	2,143
Premiums Outstanding	(1,340)	(1,551)
Outstanding Claims	13,587	(5,476)
Prepayments and Claims Recoveries Outstanding	(1,393)	5,685
Net Cash Flows from Operating Activities	14,222	13,824

22. SUBSEQUENT EVENTS

No material events have occurred after the reporting period.



Independent Auditor's Report

To the Shareholder of Medical Insurance Society Limited

Opinion

We have audited the financial statements of Medical Insurance Society Limited ('the company') on pages 1 to 20, which comprise the statement of financial position of the company as at 31 March 2021, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended of the company, and the notes to the financial statements including a summary of significant accounting policies.

In our opinion, the financial statements on pages 1 to 20 present fairly, in all material respects, the financial position of the company as at 31 March 2021 and its financial performance and cash flows for the year then ended in accordance with New Zealand equivalents to International Financial Reporting Standards and International Financial Reporting Standards.

This report is made solely to the company's shareholder. Our audit has been undertaken so that we might state to the company's shareholder those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's shareholder, for our audit work, for this report, or for the opinions we have formed.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report.

We are independent of the company in accordance with Professional and Ethical Standard 1 International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We provide assurance services in respect of the company's solvency return. We have no other relationship with, or interest in, the company. Partners and employees of our firm may deal with the company on normal terms within the ordinary course of trading activities of the business of the company.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current year. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, but we do not provide a separate opinion on these matters. For each matter below, our description of how our audit addressed the matter is provided in that context.

We have fulfilled the responsibilities described in the *Auditor's responsibilities for the audit of the financial statements* section of the audit report, including in relation to these matters. Accordingly, our audit included the performance of procedures designed to respond to our assessment of the risks of material misstatement of the financial statements. The results of our audit procedures, including the procedures performed to address the matters below, provide the basis for our audit opinion on the accompanying financial statements.

Valuation of outstanding claims liabilities

Why significant

The company's liability for outstanding claims represents 47% of total liabilities.

The estimation of the value of outstanding claims liabilities involves significant judgement and is based on an actuarial model of the expected cost of claims incurred on, or prior to, balance date. Assumptions included in the model can generally be categorised as either economic assumptions such as inflation and discount rates or non-economic assumptions relating to claims development and cost. Non-economic assumptions are often based on historical data relating to the volume, amount and pattern of claims settlement.

The liability for outstanding claims includes an estimate of the company's remaining liability for claims from the Canterbury earthquakes that occurred in late 2010 and early 2011. The estimates of the value of these claims involves significant judgement as the claims still outstanding from these events are generally those with a higher level of complexity. For the earthquake that occurred in February 2011 the company has fully utilised the associated reinsurance cover so any change in the underlying claims estimates has a direct impact on profit or loss.

Disclosures relating to outstanding claims liabilities, including key assumptions, are included in Note 4 of the financial statements.

How our audit addressed the key audit matter

Our audit procedures over the valuation of outstanding claims liabilities included:

- ▶ Evaluating and testing key controls over the claims assessment and settlement process;
- ▶ On a sample basis validating the costs recorded for claims in the year;
- ▶ Comparing the claims data used by the appointed actuary to the company's underlying claims system on a sample basis;
- ▶ Using our actuarial specialists to consider the outstanding claims liability valuation report prepared by the appointed actuary and evaluate the appropriateness of the methodologies and assumptions used in the valuation;
- ▶ Evaluating the objectivity and expertise of the appointed actuary; and
- ▶ Considering the adequacy of the disclosures for the outstanding claims liability.

Information other than the financial statements and auditor's report

The Directors of the company are responsible for the Annual Report, which includes information other than the financial statements and auditor's report.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.



In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated.

If, based upon the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Directors' responsibilities for the financial statements

The directors are responsible, on behalf of the company, for the preparation and fair presentation of the financial statements in accordance with New Zealand equivalents to International Financial Reporting Standards and International Financial Reporting Standards, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing on behalf of the company the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

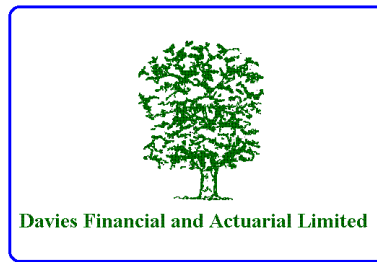
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing (New Zealand) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of the auditor's responsibilities for the audit of the financial statements is located at the External Reporting Board's website: <https://www.xrb.govt.nz/standards-for-assurance-practitioners/auditors-responsibilities/audit-report-2/>. This description forms part of our auditor's report.

The engagement partner on the audit resulting in this independent auditor's report is David Borrie.

The logo for Ernst & Young, featuring the company name in a stylized, cursive script.

Chartered Accountants
Wellington
30 June 2021



20th June 2021

To: The Directors
Medical Insurance Society Limited

From: Peter Davies
Appointed Actuary

Re: Medical Insurance Society Limited: Report as at 31st March 2021 under Sections 77 and 78 of the Insurance (Prudential Supervision) Act 2010

You have asked me to prepare this report in terms of the above sections of the Act, and I would like to comment further as follows:

1. I have reviewed the actuarial information included in the audited accounts for Medical Insurance Society Limited as at 31st March 2021. "Actuarial information" includes the following:
 - claim provisions and unexpired risk provisions;
 - solvency calculations in terms of the RBNZ Solvency Standard;
 - balance sheet and other information allowed for in the calculation of the company's solvency position; and
 - disclosures regarding the methodology and assumptions used for calculating claim provisions, unexpired risk provisions, and other disclosures.

2. No limitations have been placed on my work.

3. I am independent with respect to Medical Insurance Society Limited as defined under professional standard ISA (NZ) 620 of the External Reporting Board.
4. I have been provided with all information that I have requested in order to carry out this review.
5. In my view the actuarial information contained in the financial statements has been appropriately included, and the actuarial information used in the preparation of the financial statements has been appropriately used.
6. Medical Insurance Society Limited exceeded the minimum solvency requirement under the RBNZ Solvency Standard for Non-Life Insurance 2014, as at 31st March 2021. The company is also projected to exceed the minimum requirement at all times over the next four years.

I would be very happy to answer any queries concerning this report.

Yours sincerely



Peter Davies B.Bus.Sc., FIA, FNZSA
Appointed Actuary