Hallmark Life Insurance Company Ltd New Zealand Branch Financial report for the year ended 31 December 2012

# Hallmark Life Insurance Company Ltd New Zealand Branch Financial report - 31 December 2012

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# Hallmark Life Insurance Company Ltd New Zealand Branch Directors' report 31 December 2012

# **Directors' report**

Your Directors present their report together with the financial statements of Hallmark Life Insurance Company Ltd New Zealand Branch for the year ended 31 December 2012 and the auditor's report thereon.

Signed in accordance with a resolution of the Board of Directors.

Raymond Bruce Willing (Chairman)

Director/

Sydney/ 19 March 2013

Angela Julie Hunter (Managing Director)

Director

Sydney 19 March 2013

# Hallmark Life Insurance Company Ltd New Zealand Branch Financial report - 31 December 2012

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# Hallmark Life Insurance Company Ltd New Zealand Branch Statement of Comprehensive Income For the year ended 31 December 2012

	Notes	2012 \$'000	2011 \$'000
Insurance premium revenue Outwards reinsurance premium expense	5	15,879	16,734 (9)
Net insurance premium revenue		15,870	16,725
Investment income Total revenue	6	1,084 16,954	1,181 17,906
Claims expenses Reinsurance and other recoveries	7	(4,731) (4)	(6,624) 1
Net claims incurred		(4,735)	(6,623)
(Increase)/decrease in policy liabilities	14(a)	(213)	2,611
Increase/(decrease) in reinsurers share of policy liabilities Net increase in policy liabilities	14(a)	( <u>5)</u> (218)	(11) 2,600
Administration expenses	8	(6,061)	(7,155)
Total claims and expenses		<u>(11,014)</u>	(11,178)
Profit before income tax		5,940	6,728
Income tax expense	9	(1,022)	(1,338)
Profit for the year		4,918	5,390
Profit is attributable to: Owners of Hallmark Life Insurance Company Ltd New Zealand Branch		4.918	5,390
<u></u>		3,010	0,000
Total comprehensive income for the year is attributable to: Owners of Hallmark Life Insurance Company Ltd New Zealand		4.040	E 202
Branch		4,918 4,918	5,390 5,390

# Hallmark Life Insurance Company Ltd New Zealand Branch Statement of Financial Position As at 31 December 2012

	Notes	2012 \$'000	2011 \$'000
ASSETS Cash and cash equivalents Trade and other receivables Financial assets at fair value through profit or loss Gross policy liability ceded under reinsurance Total assets	11 12 13 14(a)	39,000 1,019 1,069 - 41,088	42,225 212 1,098 5 43,540
LIABILITIES Trade and other payables Current tax liabilities Deferred tax liabilities Gross policy liabilities Total liabilities	15 16 14(a) _ -	2,264 248 481 7,565 10,558	3,647 55 458 7,362 11,522
Net assets	_	30,530	32,018
EQUITY Retained earnings Total equity	<u>-</u>	30,530 30,530	32,018 32,018

# Hallmark Life Insurance Company Ltd New Zealand Branch Statement of Changes in Equity For the year ended 31 December 2012

	Retained earnings \$'000	Total equity \$'000
Balance at 1 January 2011	26,628	26,628
Profit for the year Other comprehensive income	5,390	5,390
Total comprehensive income for the year	5,390	5,390
Balance at 31 December 2011	32,018	32,018
Balance at 1 January 2012	32,018	32,018
Profit for the year	4,918	4,918
Other comprehensive income  Total comprehensive income for the year	4,918	4,918
Transactions with owners in their capacity as owners:		
Dividends paid Balance at 31 December 2012	(6,407) 30,530	<u>(6,407)</u> <b>30,530</b>
	2012 \$'000	2011 \$'000
Total recognised income and expense for the year is attributable to:  Owners of Hallmark Life Insurance Company Ltd New Zealand Branch - overseas and		
non-participating	30,530	32,018
	30,530	32,018

As the Branch does not have any participating business, all profits and losses are allocated to the shareholders.

# Hallmark Life Insurance Company Ltd New Zealand Branch Statement of Cash Flows For the year ended 31 December 2012

	Notes	2012 \$'000	2011 \$'000
Cash flows from operating activities			
Premiums received		14,938	17,535
Outward reinsurance expense		(9)	(10)
Claims paid		(5,147)	(6,744)
Payments to suppliers and employees		(4,559)	(3,900)
Interest received		1,113	1,120
Income taxes paid		(806)	(770)
Reinsurance and other recoveries		(3)	(2.000)
Fees and commissions paid		(2,345)	(2,606)
Net cash inflow from operating activities	20 _	3,182	4,626
Net cash inflow from investing activities	_		<del>-</del>
Cash flows from financing activities			
Dividends paid to company's shareholders		(6,407)	<u></u>
Net cash (outflow) inflow from financing activities	_	(6,407)	
Net (decrease) increase in cash and cash equivalents		(3,225)	4,626
Cash and cash equivalents at the beginning of the financial year		42,225	37,599
Cash and cash equivalents at end of year	11 _	39,000	42,225

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# 1 Summary of significant accounting policies

# General information

Hallmark Life Insurance Company Ltd New Zealand Branch (the "Branch") is registered under the Companies Act 1993. These are the financial statements of the New Zealand Branch of Hallmark Life Insurance Company Ltd (the "Company").

The parent entity of Hallmark Life Insurance Company Ltd is GE Capital Finance Australasia Pty Ltd.

The Branch is a for-profit entity and is primarily involved in the underwriting of life insurance risks.

The ultimate parent entity of Hallmark Life Insurance Company is General Electric Company.

The financial statements were authorised for issue by the directors on 19 March 2013. The directors have the power to amend and reissue the financial statements.

#### Statement of compliance

This financial report complies with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB) and New Zealand equivalents to International Financial Reporting Standards (NZ IFRS). The Branch is a reporting entity for the purpose of the Financial Reporting Act 1993 and its financial statements comply with that Act.

A number of new standards, amendments to standards and interpretations are effective for annual periods beginning after 1 January 2012, and have not been applied in preparing these financial statements. None of these is expected to have a significant effect on the financial statements of the Branch, except for NZ IFRS 9 Financial Instruments, which becomes mandatory for the Branch's 2015 financial statements and could change the classification and measurement of financial assets. The Branch does not plan to adopt this standard early and the extent of the impact has not been determined.

# (a) Basis of preparation

This general purpose financial report covers the Branch as a single entity and has been prepared in accordance with New Zealand equivalents to International Financial Reporting Standards (NZ IFRS).

The preparation of financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Company's accounting policies. Estimates and judgements are determined using historical knowledge and other factors, including a reasonable expectation of future events. Estimates, where applied, are subject to continuing evaluation for appropriateness. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are detailed in note 2.

Where appropriate, comparative information has been reclassified to be consistent with current year presentation.

The financial statements have been prepared on a fair value basis with certain exceptions as described in the accounting policies below.

# 1 Summary of significant accounting policies (continued)

#### (b) Principles for life insurance business

# Activities of the life insurance operations

The life insurance operations of the Branch are conducted within a separate statutory fund as required by the Australian Life Insurance Act 1995 (LIA). The life insurance operations of the Branch comprise the selling and administration of life insurance contracts. In addition, the business has consumer credit disability and unemployment insurances, for which APRA has granted an exemption to treat as life insurance for the purpose of the LIA.

Life insurance contracts involve the acceptance of significant insurance risk. Insurance risk is defined as significant if and only if, an insured event could cause an insurer to pay significant additional benefits in any scenario, excluding scenarios that lack commercial substance (i.e. have no discernible effect on the economics of the transaction). Insurance contracts include those where the insured benefit is payable on the occurrence of a specified event such as death, injury or disability caused by accident or illness. The insured benefit is either not linked or only partly linked to the market value of the investments held by the Branch, and the financial risks are substantially borne by the Branch.

#### Restrictions on assets

Monies held in the statutory funds are subject to the distribution and transfer restrictions and other requirements of the LIA.

As the Branch does not have any participating business, all profits and losses are allocated to the shareholders.

#### (c) Revenue

Revenue is measured at the fair value of the consideration received or receivable. The Branch recognises revenue when it is probable that the economic benefits will flow to the Branch and the revenue amount can be reliably measured. The Branch bases its estimates on historical results, taking into consideration the type of customer, the type of transaction and the specifics of each arrangement. In addition, the following specific recognition criteria apply to revenue streams:

# (i) Premium revenue

Premium revenue comprises amounts charged to policyholders (direct premium) for insurance contracts, excluding stamp duties and taxes collected on behalf of third parties.

Premium revenue is recognised in the Statement of Comprehensive Income when it has been earned. It is recognised as earned from the date of attachment of risk (generally the date a contract is agreed to but may be earlier if persuasive evidence of an arrangement exists) over the period of the related insurance contracts in accordance with the pattern of the incidence of risk expected under the contracts. The pattern of the risks underwritten is generally matched by the passing of time but where time does not approximate the pattern of risk, previous claims experience is used to derive the incidence of risk.

Premium for unclosed business (business written close to reporting date where attachment of risk is prior to reporting date and there is insufficient information to accurately identify the business) is brought to account based on previous experience with due allowance for any changes in the pattern of new business and renewals.

The unearned portion of premium is recognised within gross policy liabilities in the Statement of Financial Position.

# (ii) Investment income

All investment income is recognised as revenue on an accruals basis. Interest income is recognised on a time proportion basis using the simple interest method. Assets are designated at fair value through profit and loss and the related net realised and unrealised gains and losses are included in the Statement of Comprehensive Income as investment revenue.

# 1 Summary of significant accounting policies (continued)

# (d) Claims

The Company's claims liability is measured as the present value of expected future payments relating to claims incurred at the reporting date. The expected future payments include those estimates in relation to claims incurred but not enough reported (IBNER's) and claims incurred but not reported (IBNR's) based on past experience.

Claims incurred all relate to providing services, including the bearing of risk, and are accordingly treated as expenses in the Statement of Comprehensive Income. Claims expenses represent total claim payments made during the year adjusted for the movement in the outstanding claims liability.

The claims liability is measured based on the advice of valuations performed by the Appointed Actuary whose key assumptions are outlined in note 3.

#### (e) Expenses

Expenses are recognised in the Statement of Comprehensive Income on an accruals basis.

Basis of apportionment

Apportionment of expenses has been made as follows:

- all expenses have been apportioned between policy acquisition, policy maintenance and investment management in line with the principles set out in the Prudential Standard LPS 1.04 Valuation of Policy Liabilities issued by the Australian Prudential Regulation Authority ("APRA");
- expenses, which are directly attributable to an individual policy or product, are allocated directly to the statutory fund within which that class of business is conducted; and
- all indirect expenses charged to the Statement of Comprehensive Income are equitably apportioned to each class of business.

The apportionment is in accordance with Division 2 Part 6 of the LIA.

Expenses incurred by the Australian head office for the administration of the Branch have been allocated according to the proportion that the Branch's gross premium revenue bears to the total gross premium revenue for the Company.

# (f) Outwards reinsurance premium

Premium ceded to reinsurers is recognised as an expense in accordance with the pattern of reinsurance service received. Accordingly, a portion of outwards reinsurance premium is treated at the reporting date as deferred reinsurance expense. Reinsurance recoveries on claims incurred are recognised as revenue.

# (g) Income tax

The income tax expense for the period is the tax payable on the current period's taxable income based on the national income tax rate for each jurisdiction adjusted by changes in deferred tax assets and liabilities attributable to temporary dfferences between the tax bases of assets and liabilities and their carrying amounts in the financial statements.

Deferred tax assets and liabilities are recognised for temporary differences at the rates expected to apply when the assets are recovered or liabilities are settled, based on those tax rates which are enacted or substantively enacted for each jurisdiction. The relevant tax rates are applied to the cumulative amounts of deductible and taxable temporary differences to measure the deferred tax asset or liability. An exception is made for certain temporary differences arising from the initial recognition of an asset or a liability. No deferred tax asset or liability is recognised in relation to these temporary differences if they arose in a transaction, other than a business combination, that at the time of the transaction did not affect either accounting profit or taxable profit or loss.

# 1 Summary of significant accounting policies (continued)

# (g) Income tax (continued)

Deferred tax assets are recognised for deductible temporary differences and unused tax losses only if it is probable that future taxable amounts will be available to utilise those temporary differences and losses.

Deferred tax assets and liabilities are recognised on a gross basis. Current tax assets and tax liabilities are offset where the entity has a legally enforceable right to offset and intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

Income tax legislation was passed introducing a new taxation framework for life insurance business in New Zealand. Such rules were designed to ensure that term insurance business is taxed on actual profits and applies to life insurance policies incepting on or after 1 July 2010. Term life insurance policies in force at 30 June 2010 are grandfathered (for a limited period) and taxed under the previous rules. However, an election exists whereby such policies may be taxed under the new rules. The Branch has chosen to grandfather all of its policies and the income tax expense for the period has been calculated on this basis.

#### (h) Cash and cash equivalents

For the purpose of the Statement of Cash Flows, cash and cash equivalents include cash on hand, deposits held at call with financial institutions, and other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash.

#### (i) Trade and other receivables

All premium and other receivables are recognised at the amounts receivable as these amounts are generally due for settlement within 30 days or less, where applicable, any provision for doubtful debts. Collectability of premium and other receivables is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off in the period in which they are identified.

# (j) Reinsurance and other recoveries receivable

Reinsurance and other recoveries receivable on paid claims, reported claims not yet paid and IBNR's are recognised as revenue. Recoveries receivable are assessed in a manner similar to the assessment of the liability for outstanding claims and policy liabilities.

# (k) Classification of insurance contracts

Contracts under which the Branch accepts significant insurance risk from the policyholder or another party by agreeing to compensate the policyholder or other beneficiary if a specified uncertain future event adversely affects the policyholder or other beneficiary, are classified as insurance contracts. The risks associated with insurance contracts are detailed further in note 4.

# (I) Assets backing policy liabilities

The Company has determined that all assets within its statutory funds are assets backing policy liabilities.

#### (m) Financial assets

The Branch has elected to designate all its financial assets at fair value through profit and loss consistent with the provisions of NZ IAS 39 Financial Instruments; Recognition and Measurement.

Financial assets designated at fair value through profit or loss and are initially recognised at fair value, excluding transaction costs, which are expensed in the Statement of Comprehensive Income in the period in which they arise. Financial assets are subsequently measured at fair value at each reporting date with realised and unrealised gains and losses arising from changes in the fair value recognised in the Statement of Comprehensive Income in the period in which they arise.

# (i) Short term deposits

Short term deposits are carried at the face value of the amounts deposited as their carrying amounts approximate to their fair value.

# 1 Summary of significant accounting policies (continued)

#### (m) Financial assets (continued)

#### (ii) Listed equity securities

When available, the Branch uses quoted market prices to determine the fair value of listed equity securities by reference to the "bid" price of that security as quoted on its primary exchange on the day of valuation.

#### (iii) Unlisted fixed interest securities

Unlisted fixed interest securities are recorded at amounts based on valuations using rates of interest equivalent to the yields obtainable on comparable investments at the end of the reporting period.

All financial instruments are required to be further categorised under NZ IFRS 7 Financial Instruments; Disclosures, according to the availability of observable market inputs used in the measurement of their fair values, which is detailed further in note 4(d).

#### (n) Impairment of assets

The carrying amount of the Branch's non-financial assets, other than deferred tax assets, are assessed annually for indicators of impairment, if any such indicator exists, then the asset's recoverable amount is estimated.

An impairment loss is recognised when the carrying amount of an asset exceeds its recoverable amount. Recoverable amount is the higher of an asset's fair value less costs to sell and value in use. Impairment losses are recognised in the Statement of Comprehensive Income, unless an asset has previously been re-valued, in which case the impairment loss is recognised as a reversal to the extent of that previous revaluation with any excess recognised through the Statement of Comprehensive Income.

Where an impairment loss subsequently reverses, the carrying amount is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment been recognised for the asset in prior years. A reversal of an impairment is recognised immediately in the Statement of Comprehensive Income.

# (o) Trade and other payables

Trade and other payables represent liabilities for goods and services provided to the Branch prior to the end of the financial year, which are unpaid. The amounts are unsecured and are usually paid within 90 days of recognition.

# (p) Liability adequacy test

The adequacy of the insurance contract liabilities are evaluated each year. The insurance contract test considers current estimates of all contractual and related cash flows. If it is determined using best estimate assumptions that a shortfall exists, it is immediately recognised in the Statement of Comprehensive Income.

# (q) Policy liabilities

Policy liabilities for life insurance contracts in the Statement of Financial Position and the increase/(decrease) in policy liabilities for life insurance contracts in the Statement of Comprehensive Income have been calculated using the Margin on Services methodology outlined in Note 2(a).

# 1 Summary of significant accounting policies (continued)

# (r) Policy acquisition costs

The fixed and variable costs of acquiring new life insurance contract business are deferred to the extent that such costs are deemed recoverable from future premiums or policy charges (as appropriate for each policy class). These costs include commission, policy issue and underwriting costs, agency expenses, certain specific advertising costs, and other sales costs. Acquisition costs deferred are limited to the lesser of the actual costs incurred and the allowance for the recovery of such costs in the premium or policy charges.

The actual acquisition costs incurred are recorded in the Statement of Comprehensive Income of the Branch. The value and future recovery of these costs is assessed in determining the policy liabilities. This has the effect that acquisition costs deferred are amortised over the period that they will be recovered from premiums or policy charges.

# (s) Foreign currency translation and functional currency

# Functional and presentation currency

Items included in the Financial Statements of the Branch are measured using the currency of the primary economic environment in which the Branch operates ("the functional currency").

The financial statements are presented in New Zealand dollars, which is the functional and presentation currency for the Branch.

#### Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the Statement of Comprehensive Income.

Non-monetary items that are measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value was determined.

Translation differences on financial instruments carried at fair value are reported as part of the fair value gain or loss.

#### (t) Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of goods and service tax (GST), except where the amount of GST incurred is not recoverable from the Inland Revenue Department (IRD). In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of GST. The net amount of GST recoverable from, or payable to, the IRD is included as a current asset or liability in the Statement of Financial Position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the IRD, are classified as operating cash flows.

The GST rates in New Zealand is 15%.

# (u) Rounding of amounts

Amounts in the financial statements have been rounded off to the nearest thousand dollars, or in certain cases, the nearest dollar.

# 2 Accounting judgements and estimates

The Branch makes estimates and assumptions that affect the reported amounts of assets and liabilities at year end. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The areas in which accounting estimates are applied are described below.

#### (a) Life insurance contract liabilities

The financial reporting methodology used to determine the fair value of life insurance contract liabilities is referred to as Margin on Services (MoS).

Under MoS the excess of premium received over claims and expenses ('the margin') is recognised over the life of the contract in a manner that reflects the pattern of risk accepted from the policyholder ('the service'), hence the term Margin on Services. The movement in life insurance contract liabilities recognised in the Statement of Comprehensive Income reflects the planned release of this margin.

The projection method is usually used to determine life insurance contract liabilities. The net present value of projected cashflows is calculated using best estimate assumptions about future events. When the benefits under the life insurance contract are linked to the assets backing it, the discount rate applied is based on the expected future earnings rate of those assets, otherwise, a risk-free discount rate is used.

Where the accumulation method has been used, the liability is based on an unearned premium reserve, less and explicit allowance for deferred acquisition costs and a reserve for IBNR's. Where used, the accumulation method is considered to be a reasonable approximation of liabilities had they been determined on a projection basis. A summary of the significant actuarial methods and assumptions used is contained in note 3.

# (b) Assets arising from reinsurance contracts

Assets arising from reinsurance contracts are also computed using the above methods. In addition, the recoverability of these assets is assessed on a periodic basis to ensure that the balance is reflective of the amounts that will ultimately be received, taking into consideration factors such as counterparty and credit risk. Impairment is recognised when there is objective evidence that the Branch may not receive amounts due to it and these amounts can be reliably measured.

# 3 Summary of significant actuarial methods and assumptions

The effective date of the actuarial report on policy liabilities and solvency requirements is 31 December 2012. The actuarial report was prepared by Mr Stuart Gordon Turner, BEc, FIAA. The actuarial report indicates that Mr Turner is satisfied as to the accuracy of the data upon which policy liabilities have been determined.

The amount of policy liabilities has been determined in accordance with methods and assumptions disclosed in these financial statements and the requirements of the relevant accounting standards (which may differ from the requirements of the Life Insurance Act).

#### Policy liabilities for life insurance contracts

Policy liabilities for life insurance contracts have been calculated in accordance with Prudential Standard LPS 1.04 Valuation of Policy Liabilities issued by APRA under subsection 230A(1) of the Life Insurance Act. The Prudential Standard requires the policy liabilities to be calculated in a way which allows for the systematic release of planned margins as services are provided to policy owners.

The profit carriers used for the major product groups in order to achieve the systematic release of planned margins are as follows:

# 3 Summary of significant actuarial methods and assumptions (continued)

# Policy liabilities for life insurance contracts (continued)

Major product groupsMethod (projection or other)Profit carriersLump sum riskAccumulation (2011: Accumulation)Claims (implied)Disability and involuntary unemployment incomeAccumulation (2011: Accumulation)Claims (implied)

Policy liabilities have been calculated as the provision for unearned premium, less a deferred acquisition cost item. The recognition rate of premium has been chosen to approximate the planned margin release that would be achieved through use of the projection method.

# Disclosure of assumptions

Assumptions are required to establish recoverability of acquisition costs. Key assumptions are listed below:

#### (a) Discount rates

The gross interest rates used are the gross yield to redemption of benchmark government securities. For the current valuation, these are:

90 days 2.69% (2011: 2.74%) 5 years 2.91% (2011: 3.30%)

#### (b) Inflation rates

Allowance for future inflation of 2.5% p.a. is assumed (2011: 2.5% p.a.).

The future inflation assumption is based on the long term target range of the Reserve Bank of Australia of 2% -

#### (c) Future expenses and indexation

Maintenance expense assumptions have been based on the experience in the current year and budgeted expenses for the year 2013. Inflation adjustments are consistent with the inflation assumptions.

# (d) Rates of taxation

Rates of taxation reflect the current taxation of life insurance business.

# (e) Mortality and morbidity

Mortality rates for risk products have been based on experience over recent years. A loss ratio approach (applied to earned premium) was adopted. The loss ratios used have increased from 2011 for New Zealand life insurance business.

# (f) Disability and involuntary unemployment

The general approach to actuarial estimation of disability and involuntary unemployment liabilities is to analyse all available past experience. This analysis allows patterns to be identified in the past experience. Based on this, development patterns associated with the run-off of outstanding claims at the balance date can be estimated. The estimate of the outstanding claims includes an allowance for Claims Incurred But Not Reported (IBNR) and the further development of reported claims, a risk margin and claims handling expense provision. Actuarial methods such as Payment Per Claim Incurred (PPCI) and Payment Per Claim Open (PPCO) are adopted to estimate the outstanding claims.

# 3 Summary of significant actuarial methods and assumptions (continued)

# Disclosure of assumptions (continued)

#### (f) Disability and involuntary unemployment (continued)

The key actuarial assumptions for the determination of the outstanding claims liabilities are claim termination rate, average claim size (Disability = NZ\$1,999, Unemployment = NZ\$634), a claims handling expense rate of 17% (2011: 17%) of the projected gross claim payments (based on expense investigation) and a discount rate of 2.53% (2011: 2.45%) (based on the yields of 1 year and 2 year New Zealand Government bonds). Across all classes, changes to the claim termination and average claim size assumptions would cause the most significant change to the liability estimate.

# (g) Voluntary discontinuance

Voluntary discontinuance rates vary by product and have been based on the Company's recent discontinuance experience.

For the major classes of business, the assumed aggregate rates of discontinuance are:

Consumer credit insurances 54% p.a. (2011: 44% p.a.) Single premium term life insurances <1% p.a. (2011: <1% p.a.)

#### (h) Solvency requirements

Solvency reserves are amounts required to meet the prudential standards specified by the Life Insurance Act 1995 to provide protection to policy owners against the impact of fluctuations and unexpected adverse experience of the Company's business. The methods and bases used in determining the solvency requirements were in accordance with the requirements of the Prudential Standard LPS 2.04 'Solvency Standard' as issued by APRA.

# Impact of changes in assumptions

The policy liabilities for insurance contracts have been calculated using the accumulation method. Under this method, changes in assumptions do not have any impact on policy liabilities in the current period, unless a product enters loss recognition. As at 31 December 2012, the assumption changes have not resulted in any of the related product groups entering loss recognition, and hence the policy liability has not been impacted by changes in assumptions.

The value of future profit margins is not explicitly calculated under the accumulation method and hence the impact of any change in assumptions on the value of future profit margins is not determined.

# Sensitivity analysis

Movements in key variables such as mortality experience, lapse rates and expenses will have an impact on the future cash flows, performance and net assets of the business.

As the accumulation method is used to determine policy liabilities for insurance contracts, changes in the assumptions around these key variables do not have any impact on the policy liability or retained profits at the current balance date, unless a product group enters loss recognition. An alternate approach to demonstrating the sensitivity to changes in variables is to consider the impact on profit and equity at the current balance date if the experience over the current financial period varied under certain scenarios. The table below considers a number of changes in variables, and shows the impact on the profit and equity if that change had been experienced during the financial reporting period.

# 3 Summary of significant actuarial methods and assumptions (continued)

# Sensitivity analysis (continued)

	Impact on P Gross of	rofit or Loss	Impact of	n Equity
2012 Result of change in variables	reinsurance \$'000	Net of reinsurance \$'000	reinsurance \$'000	Net of reinsurance \$'000
Mortality/morbidity- Worsening by 5% Mortality/morbidity- Improving by 5% Lapse rate- Worsening by 5% Lapse rate- Improving by 5% Expenses- Worsening by 5% Expenses- Improving by 5%	(37) 37 (26) 26 (128) 128	(37) 37 (26) 26 (128) 128	(37) 37 (26) 26 (128) 128	(37) 37 (26) 26 (128) 128
2011 Result of change in variables	Impact on P Gross of reinsurance \$'000	rofit or Loss Net of reinsurance \$'000	Impact of Gross of reinsurance \$'000	n Equity Net of reinsurance \$'000

# 4 Risk management

# Insurance contracts

An insurance contract is a contract under which the insurer accepts significant insurance risk from the policyholder by agreeing to compensate the policy holder for a specified uncertain future event that will adversely affect them. Insurance risk is other than financial risk.

The significance of insurance risk under any one contract is determined by the uncertainty surrounding the probability and timing of the insured event occurring, and the magnitude of its effect. Insurance risk is assessed by the Branch at a contract level on its inception and is periodically reassessed as the risk may vary during the period of insurance cover.

The majority of direct insurance contracts written are entered into on a standard form basis. There are no special term and conditions in any non-standard contracts that have a material impact on the financial statements.

The business written consists mainly of consumer credit life insurances and term life insurances. The term insurance policies cover mainly death, but in some cases terminal illness. Guaranteed benefits are paid on death or terminal illness.

# 4 Risk management (continued)

#### Insurance risk management

Insurance risk management is the assessment and quantification of the likelihood and financial impact of events that may require settlement by the insurer; and the ability of the Branch to mitigate the financial impact of these events on its operating results.

In accordance with Prudential Standards LPS 220 Risk Management for Life Companies and LPS 230 Reinsurance for Life Companies issued by the Australian Prudential Regulation Authority (APRA), the Board and senior management of the Branch have developed, implemented and maintained a sound and prudent Risk Management Strategy (RMS) and a Reinsurance Management Strategy (ReMS).

The RMS and ReMS identify the Branch's policies, procedures, processes and controls that address all known material risks, financial and non-financial, arising from the business. Annually, the Board certifies to APRA that adequate strategies have been put in place to monitor those risks, that systems are in place to ensure compliance with legislative and Prudential requirements, and that the Board has satisfied itself as to the compliance with the RMS and ReMS.

Specific key components of the RMS and ReMs are detailed further below.

# (i) Underwriting strategy

The Board has developed an underwriting strategy to ensure that the Branch has the ability to meet the insurance needs of the policy holders and to ensure the ability to pay benefits and claims when due. The strategy involves the identification of risks by type, impact and likelihood and involves the application of mathematical modeling to determine that products are appropriately priced.

# (ii) Reinsurance strategy

A conservative approach is taken in determining the level of risk appetite appropriate for the Branch and where deemed appropriate will spread the risk associated with the insured events according to its ReMS. All reinsurance treaties are subject to analytical and statistical modeling to ensure that they offer a sufficient level of cover for the identified exposures whilst in alignment with the ReMS of the Branch.

For the Branch's main term life product lines in New Zealand, two reinsurance treaties provide surplus reinsurance cover. The Branch considers this to be a relatively conservative retention level considering the level of sums insured written and the capital position of the Branch. No reinsurance is in place for the Branch's Consumer Credit Insurance products.

#### (iii) Claims management

Strict claims management procedures ensure the timely and accurate payment of claims in accordance with policy conditions. Claim outcomes are monitored to track the actual versus expected experience of the portfolio, with feedback delivered to underwriting and product development.

#### (iv) Concentration of insurance risk

The Branch's portfolio of products and policy holders is sufficiently diversified such that there is no material concentration of insurance risk.

# 4 Risk management (continued)

#### Capital management

The Branch's capital management strategy plays a central role in managing capital risk arising from the business activities of the Branch, providing an appropriate level of capital to protect policyholders' interests and satisfy regulators. The strategy seeks to ensure sufficient capital levels are maintained in both stable and adverse market conditions.

The Branch has adopted a target surplus policy to assist the Board and Management to manage its capital position. The target surplus level has been set with reference to a range of risks and possible adverse scenarios faced by the Branch.

The Branch has assets well in excess of the adopted target surplus requirement, reflecting its current strong capital position.

In addition to the Branch's target surplus policy, external solvency requirements are set and regulated by the Australian Prudential Regulation Authority (APRA). The Branch calculates its solvency position according to the relevant Prudential standards which ensures sufficient solvency margins within the life statutory funds are maintained. An insurer's solvency position is expected to be adequate for the size, business mix, complexity and risk profile of its business.

It is the Branch's policy to hold solvency position in excess of those required by APRA according to its target surplus policy, the solvency level is regularly monitored to minimise the risk of a regulatory breach.

For detailed information on the Branch's solvency position and the solvency requirements of APRA, refer note 14(c).

#### (a) Credit risk

Credit risk is the risk of financial loss due to a counterparty failing to perform their contractual obligations and principally arises through the Branch's investment in financial instruments, receivables from related or other parties, and future claims on reinsurance contracts.

The following policies and procedures are in place to mitigate the Branch's exposure to credit risk:

# (i) Financial assets

The Branch's Investment mandate sets out the investment management guidelines approved by the Board. The guidelines establish credit approval authorities, concentrations limits, and approved investment portfolio parameters, these guidelines comply with the GE Capital Corporation Financial Institutions Credit Standards ("GECC FICS") policy which sets out concentration limits and additional portfolio parameters. The Investment Committee and the Investment Manager conduct a regular review of the investment holdings, compliance is monitored and exposures or breaches are reported to the Board. The Mandate is reviewed regularly for pertinence and for changes in the risk environment.

The Branch only invests with counterparties that have a credit rating of at least A1/A from Standard & Poor's ("S&P"). Where a counterparty changes rating to below A1/A after acquisition, management will continue to review its holding in those counterparties and divest as deemed appropriate. The Branch further limits its exposure to credit risk by setting individual exposure limits. There is no significant concentration of credit risk and management does not expect any counterparty to fail to meet its obligations.

#### (ii) Reinsurance assets

Reinsurance is placed with counterparties within the guidelines of the ReMS Strategy. Counterparties must have a credit rating of at least A. The Branch further sets its exposure to credit risk by setting individual exposure limits. At the end of each reporting period, the management performs an assessment of the creditworthiness of reinsurers and updates the ReMS.

# (a) Credit risk (continued)

# (iii) Trade and other receivables

The Branch's maximum credit risk exposure at balance date is limited to the carrying amount of the financial assets as stated in the Statement of Financial Position. The Branch does not have a significant concentration of credit risk with any counterparty, other than related parties (See note 19(b)).

The table below shows the Branch's maximum exposure to credit risk at balance date.

2012	Investment grade \$'000	Non- investment grade satisfactory * \$'000	Non- investment grade unsatisfactory \$'000	Total neither past due nor impaired \$'000	Past due or impaired \$'000	Total \$'000
Financial assets						
Cash and cash						
equivalents	39,000	-	-	39,000	-	39,000
Trade and other		4 0 4 0		4 040		4.040
receivables Financial assets at fair value	<del>-</del>	1,019	-	1,019	_	1,019
through profit or loss	=					
Debt securities	1,069	_	_	1,069	_	1,069
Total credit risk	.,,,,,,,,,					
exposure	40,069	1,019		41,088		41,088
2011	Investment grade \$'000	3	Non- investment grade unsatisfactory \$'000	Total neither past due nor impaired \$'000	Past due or impaired \$'000	Total \$'000
2011 Financial assets	grade \$'000	investment grade satisfactory *	investment grade unsatisfactory	past due nor impaired \$'000	impaired	\$'000
Financial assets Cash and cash equivalents	grade	investment grade satisfactory *	investment grade unsatisfactory	past due nor impaired	impaired	
Financial assets	grade \$'000	investment grade satisfactory * \$'000	investment grade unsatisfactory	past due nor impaired \$'000	impaired	\$'000
Financial assets Cash and cash equivalents Trade and other	grade \$'000 42,225	investment grade satisfactory *	investment grade unsatisfactory	past due nor impaired \$'000 42,225	impaired	\$'000 42,225
Financial assets Cash and cash equivalents Trade and other receivables Financial assets at fair value through profit or loss	grade \$'000 42,225	investment grade satisfactory * \$'000	investment grade unsatisfactory	past due nor impaired \$'000 42,225 212	impaired	\$'000 42,225 212
Financial assets Cash and cash equivalents Trade and other receivables Financial assets at fair value through profit or loss Debt securities	grade \$'000 42,225	investment grade satisfactory * \$'000	investment grade unsatisfactory	past due nor impaired \$'000 42,225	impaired	\$'000 42,225
Financial assets Cash and cash equivalents Trade and other receivables Financial assets at fair value through profit or loss Debt securities Gross policy liability ceded	grade \$'000 42,225	investment grade satisfactory * \$'000	investment grade unsatisfactory	past due nor impaired \$'000 42,225 212 1,098	impaired	\$'000 42,225 212 1,098
Financial assets Cash and cash equivalents Trade and other receivables Financial assets at fair value through profit or loss Debt securities Gross policy liability ceded under reinsurance	grade \$'000 42,225	investment grade satisfactory * \$'000	investment grade unsatisfactory	past due nor impaired \$'000 42,225 212	impaired	\$'000 42,225 212
Financial assets Cash and cash equivalents Trade and other receivables Financial assets at fair value through profit or loss Debt securities Gross policy liability ceded	grade \$'000 42,225	investment grade satisfactory * \$'000	investment grade unsatisfactory	past due nor impaired \$'000 42,225 212 1,098	impaired	\$'000 42,225 212 1,098

<sup>\*</sup> A receivable is deemed satisfactory when management is satisfied that the obligor has the capacity to meet its financial obligations.

# (a) Credit risk (continued)

The table below classifies the financial assets of the Branch by counterparty credit rating.

AAA \$'000	AA \$'000	A \$'000	BBB \$'000	Not rated \$'000	Total \$'000
-	<u>-</u>	39,000 -	-	1,019	39,000 1,019
1.069	_	_	_	_	1,069
	-			•	.,,
1,069		39,000		1,019	41,088
_	-	42,225	_	-	42,225
-	-	-	-	212	212
1,098	-	_	-	_	1,098
	_				_
	5_				5_
1 008	F.	A2 225		212	43.540
	1,069 1,069	\$'000 \$'000	\$'000 \$'000 \$'000  -	\$'000 \$'000 \$'000 \$'000  -	\$'000 \$'000 \$'000 \$'000 \$'000  -

<sup>\*</sup> The receivables are largely with related parties, refer to note 19(b). No receivables are past due or impaired at balance date (2011: Nil).

# (b) Liquidity risk

Liquidity risk is the risk that the Branch will not be able to meet its financial obligations as they fall due. The Branch's objective and funding strategy seeks to ensure liquidity and diversity of funding sources to meet actual and contingent liabilities in both stable and adverse market conditions.

The Branch's liquidity is primarily monitored through the production of Statement of Cash Flows for Board review. Periodic review of the maturity profile of the Branch's financial assets and liabilities is performed to ensure sufficient liquidity is maintained.

#### (b) Liquidity risk (continued)

The following is an analysis of the maturity profile of undiscounted contractual cash flows associated with the Branch's financial liabilities at balance date, excluding insurance liabilities.

2012	Up to a year \$'000	1-2 years \$'000	2-5 years \$'000	Over 5 years \$'000	No term \$'000	Total \$'000
Trade and other payables	605	_	_	_	-	605
Policy claims in process of settlement	1,449	165	45	_	-	1,659
Gross policy liabilities	5,074	1,593	898	_	-	7,565
Net principal liabilities	7,128	1,758	943			9,829
2011						
Trade and other payables	1,571	_	_	-	-	1,571
Policy claims in process of settlement	1,738	257	81	-	-	2,076
Gross policy liabilities	4.856	1,542	964	-		7,362
Net principal liabilites	8,165	1,799	1,045	-		11,009

The Branch's financial assets and liabilities are carried in the statement of financial position at amounts that approximate fair value.

#### (c) Market risk

Market risk is the risk that the fair value of its financial instruments or future cash flows will decrease due to changes in external economic variables such as interest rates, currency rates and equity prices.

The Board is responsible for developing and monitoring the risk management policies of the Company in relation to market risk. The Company's investment activities follow the GECC FICS policy. The GECC FICS policy document outlines the level of acceptable market risk, including counterparty ratings and exposure levels that apply to the investment activities of companies within the GECC Group.

#### (i) Currency risk

Currency risk is the risk that the value of recognised assets and liabilities or the cash flows from possible future transactions, that are denominated in a currency, other than that of the functional currency, will decrease due to changes in market exchange rates.

The Branch has no foreign currency exposure at balance date that is considered material.

# (ii) Interest rate risk

Interest rate risk is the risk that the value of financial instruments will fluctuate as a result of changes in market interest rates.

# (c) Market risk (continued)

# (ii) Interest rate risk (continued)

The following table analyses the impact of a reasonable possible movement in market interest rates on the Branch's operating results.

	Carrying Amount	Change in variables	Impact on profit before tax	Up to a	-	on Equity	Over 5	Total
2012	\$'000	%	\$'000	year \$'000	1-2 years \$'000	2-5 years \$'000	years \$'000	\$'000
Financial assets Short-term deposits Debt securities	38,240 1,069 <b>39,3</b> 09	· -1	(382) (11) (393)	(267) (267)	<u>-</u>	(8) (8)	- -	(267) (8) (275)
	Carrying Amount	Change in variables	Impact on profit before tax	Up to a	•	on Equity	Over 5	Total
2011	\$'000	%	\$'000	year \$'000	1-2 years \$'000	2-5 years \$'000	years \$'000	\$'000
Financial assets Short-term deposits Debt securities	38,656 1,098 <b>39,754</b>	-1	(387) (11) (398)	(271) - (271)	<u>-</u>	(8) (8)	- - -	(271) (8) (279)

This analysis is performed on the same basis for 2011 and assumes that all other variables remain the same.

# (iii) Price risk

Price risk is the risk that the fair value of equities or financial instruments could decrease due to fluctuations in market prices.

The Branch has no such price risk exposure at balance date. (2011: Nil)

# (d) Fair value measurement

The table below classifies the financial instruments held at fair value at balance date, according to the fair value hierarchy. The hierarchy reflects the availability of observable market inputs for the valuation of each particular class of financial instrument. The three levels are defined as follows:

- Level 1: Quoted prices (unadjusted) for identical assets or liabilities in active markets.
- Level 2: Inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices), including quoted prices for similar assets and liabilities in active markets.
- Level 3: Inputs to the valuation methodology are unobservable and significant to the fair value measurement.

# 4 Risk management (continued)

2012	Level 1	Level 2	Level 3	Total
	\$'000	\$'000	\$'000	\$'000
Financial assets designated at fair value through profit or loss	1,069 1,069		<u>-</u>	1,069 1,069
2011	Level 1	Level 2	Level 3	Total
	\$'000	\$'000	\$'000	\$'000
Financial assets designated at fair value through profit or loss	1,098 1,098	<u>-</u>	<u>-</u> -	1,098 1,098

The insurance or reinsurance contracts contain no clauses that expose the Branch directly to interest rate risk.

# 5 Insurance premium revenue

	2012 \$'000	2011 \$'000
Direct life insurance premiums	15,879	16,733
Other premium revenue	15,879	16,734
6 Investment income		
	2012 \$'000	2011 \$'000
Financial assets at fair value through profit or loss Interest income Total investment income	1,084 1,084	1,181 1,181
7 Claims expenses		
	2012 \$'000	2011 \$'000
Death and disability	1,069	1,810
Unemployment Terminations of policies	37 3,625	261 4,553
	4,731	6,624

# 8 Administration expenses

	2012 \$'000	2011 \$'000
Policy maintenance Foreign exchange (gain)/loss	3,497 (86)	3,740 31
Policy acquisition cost - others Policy acquisition cost - commission	154	689
Investment management expenses	2,437 59	2,629 66
	<u> 6,061</u> _	7,155
9 Income tax expense		
(a) Income tax expense		
	2012 \$'000	2011 \$'000
Current tax expense	1,370	1,435
Deferred tax expense/(benefit) (note 16) (Over)/under provided in prior years	15 (363)	(101) 4
	1,022	1,338
(b) Reconciliation of income tax expense to prima facie tax payable		
	2012 \$'000	2011 \$'000
Profit from continuing operations before income tax expense Tax at the New Zealand tax rate of 28% (2011 - 28%) Tax effect of amounts which are not deductible (taxable)	5,940 1,663	6,728 1,884
in calculating taxable income:  Tax effect on actuarial adjustment - policyholder base	(278)	(550)
, , ,	1,385	1,334
(Over)/under provision in prior years	(363)	4
Income tax expense	1,022	1,338
10 Statement of sources of operating profit		
	2012	2011
The shareholders' operating profit after income tax of the statutory funds is represented by:	\$'000	\$'000
Investment earnings on shareholders' retained and capital	589	620
Emergence of shareholders' planned profits  Experience profit	2,461 2,418	2,278 2,492
Shareholders' operating profit after income tax	5,468	5,390

# 11 Cash and cash equivalents

<b>'</b>		
	2012 \$'000	2011 \$'000
Cash at bank Short term deposits	760 38,240	3,569 38,656
	39,000	42,225
12 Trade and other receivables		
	2012 \$'000	2011 \$'000
Trade debtors Investment income accrued and receivable	846 170	72 133
Reinsurance and claims receivable	3	7
	1,019	212
Receivables - Current	1,019	212
These balances include amounts receivable from related parties (note 19).		
13 Financial assets at fair value through profit or loss		
	2012 \$'000	2011 \$'000
Debt securities - National government bonds (Listed)	1,069	1,098
Financial assets at fair value through profit or loss - non-current	1,069	1,098

# 14 Policy liabilities

# (a) Reconciliation of movements in life insurance contract policy liabilities

(a) Reconciliation of movements in the mediance contract policy habilities	•	
	2012 \$'000	2011 \$'000
Gross life insurance contract liabilities		
Balance at 1 January	7,362	9,951
Foreign exchange movement	(10)	22
Increase/(decrease) in life insurance contract liabilities reflected in the profit		
or loss	213	(2,611)
Balance at 31 December	7,565	7,362
B. I. I. III.		
Reinsurers' share of life insurance contract liabilities	_	4 11
Balance at 1 January Foreign exchange movement	5	15 1
Decrease in reinsurance assets reflected in the profit or loss	(5)	(11)
Balance at 31 December		5
balance at 01 December		
	7,565	7,357
Net insurance contract liabilities - current	5,074	4,851
Net insurance contract liabilites - non current	<u>2,491</u>	2,506
	7,565	7,357
(b) Components of net life insurance contract liabilities		
	2012	2011
	\$'000	\$'000
Best estimate liability - For non investment linked business		
Future policy benefits (Note (2) below)	8,434	8,303
Unrecouped acquisition expenses	(869)	(946)
Total best estimate liability	7,565	7,357
Value of future shareholder profit margins (Note 1 below)		
Net policy liabilities	(7,565)	(7,357)

<sup>(1)</sup> This item is not specifically calculated under the accumulation method.

<sup>(2)</sup> This item includes the unearned premium component of the liability. The accumulation method has been used to calculate liabilities, and components relating to expenses and profits are not separately calculated.

# 14 Policy liabilities (continued)

# (c) Solvency requirements of the life statutory funds

These are amounts required to meet the Prudential Standards specified by the *Life Act* to provide protection against the impact of fluctuations and unexpected adverse circumstances on the life company.

The methodology and bases for determining solvency requirements are in accordance with the requirements of Prudential Standard LPS 2.04, Solvency Standard issued by APRA Life Act.

The figures in the table below represent the number of times coverage for the assets available for solvency over the solvency reserve.

	Total	
	2012 \$'000	2011 \$'000
Solvency Requirement (a)	10,096	9,950
Representing: Minimum termination value (MTV) Other liabilities Solvency reserve (b)	7,411 2,544 141 10,096	7,087 2,783 80 9,950
Assets available for solvency (c)	30,668	32,287
Comprises as: Excess of policy liability over MTV Capital and retained earnings required for solvency Excess assets	153 (12) 30,527 30,668	269 (188) 32,206 32,287
Solvency reserve (%) [b/(a-b) * 100]	1.42	0.81
Coverage of Solvency Reserve (c/b)	217.50	403.59

# 15 Trade and other payables

Trade payables Other payables Policy claims in the process of settlement	2012 \$'000 11 594 1,659 2,264	2011 \$'000 1,079 492 2,076 3,647
	2012 \$'000	2011 \$'000
Trade and other payables - current Trade and other payables - non current	2,053 211 2,264	3,309 338 3,647
The carrying amount disclosed above approximates fair value at reporting date. These balances include amounts payable to related parties (note 19).		
16 Deferred tax liabilities		
	2012 \$'000	2011 \$'000
Non-current		
The balance comprises temporary differences attributable to: Deferred commission Deferred acquisiton costs Other	483 5 (7) 481	388 34 36 458
Movements		Total \$'000
At 1 January 2011		559
Charged/(credited) to the profit or loss At 31 December 2011		(101) 458
At 1 January 2012		458
Charged/(credited) Charged/(credited) to the profit or loss Under provision in prior years At 31 December 2012		15 8 481

# 17 Key management personnel disclosures

Any remuneration received by the Directors was received in their capacity as Directors of Hallmark Life Insurance Company Ltd.

# 18 Remuneration of auditors

No remuneration to auditors has been recognised by the Branch as this expense was incurred by the parent of the Branch.

# 19 Related party transactions

The following related party transactions occurred within the wholly owned group during the year ended 31 December 2012.

# (a) Transactions with related parties

	2012 \$	2011 \$
Management fees paid to: Hallmark Life Insurance Company Ltd GE Finance and Insurance Pty Ltd	3,119,258 33,636	3,147,217 73,388
Host Insurance depreciation and administrative costs recharges GE Finance and Insurance Pty Ltd	230,081	596,953
Royalty paid: GE Capital Registry, Inc.	56,056	41,224
Commission paid to: GE Finance and Insurance Pty Ltd	2,396,243	2,628,732
Other transactions: Dividends paid to Australian parent company	6,407,000	-

# 19 Related party transactions (continued)

# (b) Outstanding balances with related parties

	2012 \$	2011 \$
Receivables/(payables)		
Hallmark Life Insurance Company Ltd	(296,805)	(1,217,409)
Simply Insurance New Zealand Ltd	16,680	49,717
GE Finance and Insurance Pty Ltd	1,129,071	385,678

No provisions for doubtful debts have been raised in relation to any outstanding balances, and no expense has been recognised in respect of bad or doubtful debts due from related parties.

At 31 December 2012, there are no amounts outstanding owed by Hallmark Life Insurance Company Ltd New Zealand Branch to GE Capital Finance Australasia Pty Ltd or to other related parties which are not reflected in the accounts, and there are no further amounts to be charged by GE Capital Finance Australasia Pty Ltd or by other related parties in relation to services provided to Hallmark Life Insurance Company Ltd New Zealand Branch during 2012 or prior years.

# 20 Reconciliation of profit after income tax expense to net cash inflow from operating activities

	2012 \$'000	2011 \$'000
Profit for the year	4,918	5,390
Adjustments for non-cash items	·	•
Unrealised losses/(gains) in value of financial assets	30	(63)
Change in operating assets and liabilities:		` '
(Increase)/decrease in receivables	(807)	1,004
(Decrease)/ increase in payables	(1,383)	1,041
(Decrease)/increase in current tax liabilities	193	55
Increase/(decrease) in deferred tax liabilities	23	(101)
Decrease in gross policy liabilities ceded under reinsurance	5	10
Decrease in policy claims in the process of settlement	<u>-</u>	(121)
Increase/(decrease) in gross policy liabilities	203	(2,589)
Net cash inflow (outflow) from operating activities	3,182	4,626

# 21 Contingent assets and contingent liabilities

No contingent assets or contingent liabilities existed as at 31 December 2012 (2011: nil).

# 22 Matters subsequent to the end of the financial year

From the end of the financial year to the date of this report, there were no items, transactions or events of a material and unusual nature which, in the opinion of the Directors of the Branch, are likely to have significant effect on the Branch's operations, the results of those operations, or the state of affairs of the Branch in future financial years.

It should be noted that from 1 Jan 2013 Hallmark Life Insurance Company Ltd is subject to amended capital requirements by APRA, under the Life and General Insurance Capital Standards ("LAGIC").

# **Directors' declaration**

In the opinion of the Directors of Hallmark Life Insurance Company Ltd New Zealand Branch ("the Branch"):

- (a) the financial statements and notes set out on pages 2 to 31 are in accordance with the Financial Reporting Act 1993, including:
  - (i) giving a true and fair view of the Branch's financial position as at 31 December 2012 and of its performance for the financial year ended on that date; and
  - (ii) complying with generally accepted accounting practice in New Zealand.
- (b) the financial statements also comply with International Financial Reporting Standards as disclosed in note 1: and
- (c) there are reasonable grounds to believe that the Branch will be able to pay its debts as and when they become due and payable.

Signed in accordance with a resolution of Directors:

Raymond Bruce Willing (Chairman)

Director Sydney

19 March 2013

Angela Julie Hunter (Managing Director)

Director Sydney

19 March 2013



# Independent Auditor's Report

# To the Shareholders of Hallmark Life Insurance Company Ltd New Zealand Branch

# Report on the Financial Statements

We have audited the accompanying financial statements of Hallmark Life Insurance Company Ltd New Zealand Branch ("the branch") on pages 2 to 31. The financial statements comprise the statement of financial position as at 31 December 2012 and the statements of comprehensive income, changes in equity and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

# Directors' Responsibility for the Financial Statements

The directors are responsible for the preparation of financial statements in accordance with generally accepted accounting practice in New Zealand and that give a true and fair view of the matters to which they relate, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement whether due to fraud or error.

# Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing (New Zealand). Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the branch's preparation of the financial statements that give a true and fair view of the matters to which they relate in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the branch's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates, as well as evaluating the presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Other than in our capacity as auditors we have no relationship with, or interests in, the branch.



# **Opinion**

In our opinion the financial statements of Hallmark Life Insurance Company Ltd New Zealand Branch on pages 2 to 31:

- comply with generally accepted accounting practice in New Zealand;
- give a true and fair view of the financial position of the branch as at 31 December 2012 and of its financial performance and cash flows for the year ended on that date.

# Report on Other Legal and Regulatory Requirements

In accordance with the requirements of section 16(1)(d) and section 16(1)(e) of the Financial Reporting Act 1993, we report that:

- we have obtained all the information and explanations we have required; and
- in our opinion proper accounting records have been kept by Hallmark Life Insurance Company Ltd New Zealand Branch as far as appears from our examination of those records.

Kema

**KPMG** 

Andrew Reeves

Partner

AR

Sydney

19 March 2013



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6 June 2013

The Board of Directors
Hallmark Life Insurance Company Ltd
Level 4, 99 Walker Street
North Sydney NSW 2060

## Hallmark Life Insurance Company Ltd: Appointed Actuary signoff of financial statements and financial condition as at 31 December 2012 for New Zealand reporting purposes

Dear Directors

Hallmark Life Insurance Company Ltd ("HLIC") is an Australian authorised insurer regulated by the Australian Prudential Regulatory Authority ("APRA") and has a licence issued by the Reserve Bank New Zealand ("RBNZ").

HLIC has appointed me, Stuart Turner, Ernst & Young to be HLIC's Appointed Actuary as described by the Life Insurance Act 1995 and related Prudential Standards and Guidance Notes current at 31 December 2012, and by the New Zealand Insurance (Prudential Supervision) Act 2010 (the Act). I have no relationship with HLIC other than being its Appointed Actuary.

The prime responsibility of the Appointed Actuary is to provide advice to the Board of a life insurer on the value of its policy liabilities and the preparation of the actuarial information contained in its financial statements. The Appointed Actuary must provide written advice to the Board of the insurer on the value of policy liabilities in accordance with APRA's Prudential Standard LPS320 Actuarial and Related Matters.

As part of my responsibilities I have produced a report on HLIC's policy liabilities and financial condition, the Financial Condition Report (FCR), as at 31 December 2012. The scope of the work I have undertaken is described in Section 1 of the FCR and the limitations of my review are described in Section 15 of the FCR. I have reviewed all information necessary for me to complete the FCR.

The RBNZ has exempted HLIC from compliance with their Solvency Standard for Life Insurance Business. This exemption has been granted subject to various conditions, including obligations of the Appointed Actuary. These obligations are addressed below.

## **Financial Statements**

Section 77 of the Act requires a review by the Appointed Actuary of the actuarial information in the New Zealand financial statements and in particular:

- a. The Policy Liability
- The reinsurance and other recovery asset(s) relevant to the Policy Liability, or relevant to
  outstanding claims reserves or incurred but not reported claims reserves held outside of the
  Policy Liability
- c. Any deferred or other tax asset relevant to the Policy Liability
- Any deferred acquisition cost or deferred fee revenue relevant to the Policy Liability
- e. The unvested policyholder benefits liability



 f. Any other information deemed by the appointed actuary to warrant actuarial review for the purpose of profit or solvency reporting

I confirm that the FCR (and its appendices) meets the requirements of section 78 of The Act, contains my advice regarding policy liabilities, reinsured policy liabilities, and deferred acquisition costs (implicit in the policy liabilities). The FCR also includes advice on IBNR and capital requirements, which form part of the financial statements. Separate advice has been provided regarding actuarial inputs to tax calculations in New Zealand. No advice or review is required of unvested policyholder benefits liability, as HLIC does not write any participating products.

Based on the final draft financial statements dated 25 March 2013, the actuarial information provided has been appropriately included in the preparation and completion of HLIC's 31 December 2012 year end financial statements.

I am not aware of any other information that warrants actuarial review for the purpose of profit or solvency reporting.

## **Financial Condition Report**

The appointed actuary must prepare a Financial Condition Report which must:

- a. Identify and describe the material risks (of which it is reasonable to expect the appointed actuary to be aware) facing a licensed insurer that, in the appointed actuary's opinion, pose a threat to the licensed insurer's ability to meet its solvency requirements now and in the future, and where practicable quantify such risks
- Comment on the steps taken or proposed by the licensed insurer to address the risks identified in
   (a)
- c. Comment separately on the New Zealand business, these comments can be in line with Australian requirements for financial condition reports
- d. Advise the licensed insurer on whether in the appointed actuary's opinion, the licensed insurer needs to consider reporting to the RBNZ under Section 24 of The Act, taking into account the licensed insurer's forward-looking assessment of the solvency standard and the appointed actuary's assessment of the licensed insurer's business plans, its enterprise risk management practices and the external environment.

The appointed actuary in the financial condition report must comment on:

- a. The solvency position of the insurer if a catastrophe or extreme event, such as outlined in the Catastrophe Risk Capital Charge section of the Life Standard, were to occur in New Zealand.
- b. Any difference in the financial condition of the New Zealand branch in comparison with the insurer as a whole, which might have implications if the two were separated as a result of regulatory action or litigation.

The FCR identifies and assesses the material risks facing HLIC, including mitigants addressing those risks and thus meets the requirements of Section 56(d) of The Act. Throughout the FCR, key metrics and information have been separated between Statutory Fund 1 (Australia) and Statutory Fund 2 (New Zealand) so that the New Zealand business can be considered separately from the company as a whole.



As discussed in Section 7 of the FCR, HLIC is in a very strong financial position as at 31 December 2012 with excess assets of A\$24m above prudential capital requirements in Statutory Fund 2, and has exceeded prudential capital requirements over the year to 31 December 2012. Capital requirements are expected to be met over the coming three years, and hence no reporting under Section 24 of The Act is required. In my opinion HLIC is maintaining the solvency margin consistent with the requirements under section 21(2) (b) of the Act.

This strong position means that Statutory Fund 2 of HLIC would be able to withstand a catastrophe or extreme event similar to the Catastrophe Risk Capital Charge.

The New Zealand Branch (Statutory Fund 2) of HLIC is managed in conjunction with the Australian business and I am not aware of any differences in the financial condition of the New Zealand Branch in comparison with the insurer as a whole which might have implications if the two were separated.

Yours sincerely,

Stuart Turner, FIAA

Appointed Actuary, Hallmark Life Insurance Company Ltd

Partner, Life Insurance

S. C. Tun

Hallmark Life Insurance Company Ltd
ABN 87 008 446 884

Financial report for the year ended 31 December 2012

## Hallmark Life Insurance Company Ltd ABN 87 008 446 884 Financial report - 31 December 2012

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### **Directors' report**

Your Directors present their report together with the financial statements of Hallmark Life Insurance Company Ltd ("the Company") for the year ended 31 December 2012 and the auditor's report thereon.

#### Directors

The following persons were Directors of the Company during the financial year and up to the date of this report, unless otherwise stated:

Raymond Bruce Willing (Chairman)
Philip Stuart Douglas Purcell
Neil William Smart
Paul Brian McCann
Scott Kingsley Miller (resigned 29 February 2012)
Angela Julie Hunter (appointed 1 March 2012)

Company information

Hallmark Life Insurance Company Ltd is a company limited by shares, incorporated and domiciled in Australia. The registered office of the Company is located at Level 12, 255 George Street, Sydney, NSW 2000.

Principal activities

The principal activity of the Company during the year was that of a life insurer, operating both in Australia and New Zealand and acting as a holding Company of Hallmark General Insurance Company Ltd. There has been no significant change in the nature of this activity during the year.

#### Dividends

A dividend of \$75,000,000 was paid on 12 April 2012 (2011: \$Nil).

Review of results and operations

The operating profit of the Company for the financial year after income tax was \$12,825,000 (2011: \$16,569,000).

Core premium revenues for 2012 remained steady as did operating expenses in the year. Claims expenses increased slightly during the year partly as a result of an adverse adjustment in past years' losses recently advised. Policy liabilities have increased by just over \$1,400,000 during 2012 as a result of a change in the mix between single and regular premium policies written.

The business was impacted by decreases in investment income as a result of interest rate movements throughout the year, as well as the loss of income from the \$75,000,000 dividends paid in April 2012.

Significant changes in the state of affairs

There have been no significant changes in the state of affairs of the Company during the financial year.

Matters subsequent to the end of the financial year

From the end of the financial year to the date of this report, there were no items, transactions or events of a material and unusual nature which, in the opinion of the Directors of the Company, are likely to have significant effect on the Company's operations, the results of those operations, or the state of affairs of the Company in future financial years,

It should be noted that from 1 Jan 2013 the Company is subject to amended capital requirements by APRA, under the Life and General Insurance Capital Standards ("LAGIC").

Likely developments and expected results of operations

Information on likely developments in the operations of the Company and the expected results of operations in future financial years have not been included in this financial report because the Directors believe it would be likely to result in unreasonable prejudice to the Company.

Indemnification and insurance of Directors and Officers

The Constitution of the Company states that to the extent permitted by law and without limiting the powers of the Company, the Company must indemnify each person who is, or has been, a Director, Principal Executive Officer or Secretary of the Company against any liability which results from facts or circumstances relating to the person serving or having served in that capacity:

Hallmark Life Insurance Company Ltd Directors' report 31 December 2012 (continued)

#### Indemnification and insurance of Directors and Officers (continued)

- (a) incurred on or after 15 April 1994 by any person other than the Company or a related body corporate, which does not arise out of conduct involving a lack of good faith; and
- (b) for costs and expenses incurred by the person in defending proceedings, whether civil or criminal, in which judgement is given in favour of the person or in which the person is acquitted, or in connection with any application in relation to such proceedings in which the court grants relief to the person under the Law.

During the financial year, General Electric Company (ultimate chief entity) paid an insurance premium in respect of a contract insuring all officers of the Company. The liabilities insured include costs and expenses that may be incurred in defending civil or criminal proceedings that may be brought against the officers in their capacity as officers of the Company.

In accordance with normal commercial practice, disclosure of the total amount of premium payable under the insurance contract is prohibited by a confidentiality clause in the contract.

During the reporting period, the Company approved and entered into a Deed of Indemnity and Access with the Managing Director, the Company Secretary and each of the Responsible Officers.

#### Proceedings on behalf of the company

No person has applied to the Court under section 237 of the Corporations Act 2001 for leave to bring proceedings on behalf of the Company, or to Intervene in any proceedings to which the Company is a party, for the purpose of taking responsibility on behalf of the Company for all or part of those proceedings.

No proceedings have been brought or intervened in on behalf of the Company with leave of the Court under section 237 of the Corporations Act 2001.

#### Lead Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 307C of the Corporations Act 2001 is set out on page 3.

## Rounding of amounts

The Company is of a kind referred to in Class Order 98/100, issued by the Australian Securities and Investments Commission, relating to the "rounding off" of amounts in the Directors' report. Amounts in the Directors' report have been rounded off in accordance with that Class Order to the nearest thousand dollars, or in certain cases, to the nearest dollar.

Signed in accordance with a resolution of the Board of Directors.

Raymond Bruce Willing (Chairman)

Director Sydney

19 March 2013

Angela Julie Hunter (Managing Director)

Director Sydney

19 March 2013



Lead Auditor's Independence Declaration under Section 307C of the Corporations Act 2001

To the directors of Hallmark Life Insurance Company Ltd

I declare that, to the best of my knowledge and belief, in relation to the audit for the financial year ended 31 December 2012 there have been:

- (i) no contraventions of the auditor independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

KRMC

**KPMG** 

Andrew Reeves

Partner

Sydney

19 March 2013

# Hallmark Life Insurance Company Ltd ABN 87 008 446 884 Financial report - 31 December 2012

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Hallmark Life Insurance Company Ltd Statement of Comprehensive Income For the year ended 31 December 2012

	Notes	2012 \$'000	2011 \$'000
Insurance premium revenue Outwards reinsurance premium expense Net insurance premium revenue	5 -	48,084 (829) 47,255	48,078 (768) 47,310
Other revenue from ordinary activities Investment income Total revenue	6 _	10,789 58,044	1 12,477 59,788
Claims expenses Reinsurance and other recoveries	7 _	(24,872) 596	(23,005) 259
Net claims incurred	_	(24,276)	(22,746)
(Increase)/decrease in policy liabilities Increase/(decrease) in reinsurers share of policy liabilities Net increase in policy liabilities	21 21 _	(2,233) (12) (2,245)	(282) (83) (365)
Administration expenses Total claims and expenses	8 _	(14,336) (40,857)	(14,448) (37,559)
Profit before income tax	10	17,187	22,229
Income tax expense Profit for the year	9 _	(4,362) 12,825	(5,660) 16,569
Other comprehensive income for the year, net of tax Exchange differences on translation of foreign operations Total comprehensive income for the year	<u>-</u>	1,365 14,190	38 16,607
Profit is attributable to: Owners of Hallmark Life Insurance Company Ltd	_	12,825	16,569
Total comprehensive income for the year is attributable to: Owners of Hallmark Life Insurance Company Ltd	<u>-</u>	12,825 14,190 14,190	16,569 16,607 16,607

## Hallmark Life Insurance Company Ltd Statement of Financial Position As at 31 December 2012

	Notes	2012 \$'000	2011 \$'000
ASSETS Cash and cash equivalents Trade and other receivables Financial assets at fair value through profit or loss Reinsurance and other recoveries receivable Gross policy liability ceded under reinsurance Deferred tax assets Investment in controlled entity Total assets	12 13 14 15 21(a) 16 17	179,717 2,594 36,834 359 88 422 98,673 318,687	231,661 4,171 40,200 445 101 484 92,836 369,898
LIABILITIES Trade and other payables Current tax liabilities Policy claims in the process of settlement Gross policy liabilities Total liabilities	19 20 21(a) _ -	7,946 210 6,211 35,725 50,092	9,183 1,717 4,670 33,168 48,738
Net assets	_	268,595	321,160
EQUITY Issued capital Reserves Retained earnings Total equity	22 23	10,100 71,540 186,955 268,595	10,100 61,930 249,130 321,160

## Hallmark Life Insurance Company Ltd Statement of Changes in Equity For the year ended 31 December 2012

•	Notes	Issued capital \$'000	Reserves \$'000	Retained earnings \$'000	Total equity \$'000
Balance at 1 January 2011 Profit for the year Other comprehensive income Total comprehensive income for the year		10,100	60,545 - 38 38	232,561 16,569 	303,206 16,569 38 16,607
Transactions with owners in their capacity as owners: Current tax liability transferred to head entity Balance at 31 December 2011		10,100	1,347 61,930	249,130	1,347 321,160
Balance at 1 January 2012 Profit for the year Other comprehensive income Total comprehensive income for the year		10,100	61,930 1,365 1,365	249,130 12,825 12,825	321,160 12,825 1,365 14,190
Transactions with owners in their capacity as owners: Dividends paid Current tax liability transferred to head entity Total transactions with owners of the company	24		8,245 8,245	(75,000) - - (75,000)	(75,000) 8,245 (66,755)
Balance at 31 December 2012		10,100	71,540	186,955	268,595

## Hallmark Life Insurance Company Ltd Statement of Cash Flows For the year ended 31 December 2012

	Notes	2012 \$'000	2011 \$'000
Cash flows from operating activities Premium received		48,795	49,083
Outward reinsurance expense		(829) (23,316)	(769) (23,444)
Claims paid Payments to suppliers and employees		(23,316) (10,954)	(7,420)
Interest received		10,234	12,621
Dividends received		1,498	362
Income taxes paid		(3,581)	(2,290)
Reinsurance and other recoveries		683	512 (5.200)
Fees and commissions paid	-	(4,825)	(5,389)
Net cash inflow from operating activities	30 _	17,705	23,266
Cash flows from investing activities			
Payment for financial assets		(1,095)	(27,896)
Proceeds from sale of financial assets		5,540	40,431
Net cash inflow from investing activities	_	4,445	12,535
On all flower from Comments and the			•
Cash flows from financing activities	24	(75,000)	_
Dividends paid to company's shareholders  Net cash (outflow) Inflow from financing activities	۷4 _	(75,000)	
Net cast (outlion) fillow from mancing activities	-	(10,000)	
Net (decrease) increase in cash and cash equivalents		(52,850)	35,801
Cash and cash equivalents at the beginning of the financial year		231,661	195,902
Effects of exchange rate changes on cash and cash equivalents	_	906	(42)
Cash and cash equivalents at end of year	12	179,717	231,661

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## 1 Summary of significant accounting policies

#### General information

Hallmark Life Insurance Company Ltd (the "Company") is a company domiciled in Australia having its operations in Australia and New Zealand.

Hallmark Life Insurance Company Ltd is owned by GE Capital Finance Australia Pty Ltd. The Company's ultimate parent entity is the General Electric Company, which is incorporated in the United States of America.

The Company is a for-profit entity and is primarily involved in the underwriting of life insurance risks.

The financial statements were authorised for issue by the directors on 19 March 2013. The directors have the power to amend and reissue the financial statements.

The Company is registered under the Life Insurance Act 1995 (LIA).

#### Statement of compliance

This financial report complies with Australian Accounting Standards as issued by the Australian Accounting Standards Board (AASB) and with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB).

A number of new standards, amendments to standards and interpretations are effective for annual periods beginning after 1 January 2012, and have not been applied in preparing these financial statements. None of these is expected to have a significant effect on the financial statements of the Company, except for AASB9 Financial Instruments, which becomes mandatory for the Company's 2015 financial statements and could change the classification and measurement of financial assets. The Company does not plan to adopt this standard early and the extent of the impact has not been determined.

## (a) Basis of preparation

This general purpose financial report covers the Company and its New Zealand Statutory Fund as a single entity and has been prepared in accordance with Australian Accounting Standards, other authoritative pronouncements of the Australian Accounting Standards Board and the Corporations Act 2001.

The Company has applied the exemption from consolidation in accordance with AASB 127. In accordance with AIFRS, consolidated financial statements are prepared by the Company's ultimate Australian parent entity, GE Capital Australia Group Holdings Pty Ltd.

The preparation of financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Company's accounting policies. Estimates and judgements are determined using historical knowledge and other factors, including a reasonable expectation of future events. Estimates, where applied, are subject to continuing evaluation for appropriateness. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are detailed in note 2.

Where appropriate, comparative information has been reclassified to be consistent with current year presentation.

The financial statements have been prepared on a fair value basis with certain exceptions as described in the accounting policies below.

## Summary of significant accounting policies (continued)

#### (b) Principles for life insurance business

#### Activities of the life insurance operations

The life insurance operations of the Company are conducted within separate statutory funds as required by the LIA and are reported in aggregate with the Shareholders' Fund in the Statement of Comprehensive Income, Statement of Financial Position and Statement of Cash Flows of the Company. The life insurance operations of the Company comprise of selling and administration of life insurance contracts only.

Life insurance contracts involve the acceptance of significant insurance risk. Insurance risk is defined as significant if and only if, an insured event could cause an insurer to pay significant additional benefits in any scenario, excluding scenarios that lack commercial substance (i.e. have no discernible effect on the economics of the transaction). Insurance contracts include those where the insured benefit is payable on the occurrence of a specified event such as death, injury or disability caused by accident or illness. The insured benefit is either not linked or only partly linked to the market value of the investments held by the Company, and the financial risks are substantially borne by the Company.

#### Restrictions on assets

Monies held in the statutory funds are subject to the distribution and transfer restrictions and other requirements of the LIA.

#### (c) Revenue

Revenue is measured at the fair value of the consideration received or receivable. The Company recognises revenue when it is probable that the economic benefits will flow to the Company and the revenue amount can be reliably measured. The Company bases its estimates on historical results, taking into consideration the type of customer, the type of transaction and the specifics of each arrangement. In addition, the following specific recognition criteria apply to revenue streams:

#### Premium revenue

(i) Premium revenue

Premium revenue comprises amounts charged to policyholders (direct premium) for insurance contracts, excluding stamp duties and taxes collected on behalf of third parties, including the goods and services tax in Australia.

Premium revenue is recognised in the Statement of Comprehensive Income when it has been earned. It is recognised as earned from the date of attachment of risk (generally the date a contract is agreed to but may be earlier if persuasive evidence of an arrangement exists) over the period of the related insurance contracts in accordance with the pattern of the incidence of risk expected under the contracts. The pattern of the risks underwritten is generally matched by the passing of time but where time does not approximate the pattern of risk, previous claims experience is used to derive the incidence of risk.

Premium for unclosed business (business written close to reporting date where attachment of risk is prior to reporting date and there is insufficient information to accurately identify the business) is brought to account based on previous experience with due allowance for any changes in the pattern of new business and renewals.

The unearned portion of premium is recognised within gross policy liabilities in the Statement of Financial Position.

#### (ii) Investment income

All investment income is recognised as revenue on an accruals basis. Interest income is recognised on a time proportion basis using the simple interest method. Dividends are brought to account as declared and are recognised net of franking credits. Assets are designated at fair value through profit and loss and the related net realised and unrealised gains and losses are included in the Statement of Comprehensive Income as investment revenue.

## 1 Summary of significant accounting policies (continued)

#### (d) Claims

The Company's claims liability is measured as the present value of expected future payments relating to claims incurred at the reporting date. The expected future payments include those estimates in relation to claims incurred but not enough reported (IBNER's) and claims incurred but not reported (IBNR's) based on past experience.

Claims incurred all relate to providing services, including the bearing of risk, and are accordingly treated as expenses in the Statement of Comprehensive Income. Claims expenses represent total claim payments made during the year adjusted for the movement in the outstanding claims liability.

The claims liability is measured based on the advice of valuations performed by the Appointed Actuary whose key assumptions are outlined in note 3.

#### (e) Expenses

Expenses are recognised in the Statement of Comprehensive Income on an accruals basis.

#### Basis of apportionment

Apportionment of expenses has been made as follows:

- all expenses have been apportioned between policy acquisition, policy maintenance and investment
  management in line with the principles set out in the Prudential Standard LPS 1.04 Valuation of Policy
  Liabilities issued by the Australian Prudential Regulation Authority ("APRA");
- expenses, which are directly attributable to an individual policy or product, are allocated directly to the statutory fund within which that class of business is conducted; and
- all indirect expenses charged to the Statement of Comprehensive Income are equitably apportioned to each
  class of business.

The apportionment is in accordance with Division 2 Part 6 of the LIA.

## (f) Outwards reinsurance premium

Premium ceded to reinsurers is recognised as an expense in accordance with the pattern of reinsurance service received. Accordingly, a portion of outwards reinsurance premium is treated at the reporting date as deferred reinsurance expense. Reinsurance recoveries on claims incurred are recognised as revenue.

## (g) Income tax

## Australian company

The income tax expense for the period is the tax payable on the current period's taxable income based on the national income tax rate for each jurisdiction adjusted by changes in deferred tax assets and liabilities attributable to temporary differences between the tax bases of assets and liabilities and their carrying amounts in the financial statements.

Deferred tax assets and liabilities are recognised for temporary differences at the rates expected to apply when the assets are recovered or liabilities are settled, based on those tax rates which are enacted or substantively enacted for each jurisdiction. The relevant tax rates are applied to the cumulative amounts of deductible and taxable temporary differences to measure the deferred tax asset or liability. An exception is made for certain temporary differences arising from the initial recognition of an asset or a liability. No deferred tax asset or liability is recognised in relation to these temporary differences if they arose in a transaction, other than a business combination, that at the time of the transaction did not affect either accounting profit or taxable profit or loss.

Deferred tax assets are recognised for deductible temporary differences and unused tax losses only if it is probable that future taxable amounts will be available to utilise those temporary differences and losses.

## 1 Summary of significant accounting policies (continued)

#### (g) Income tax (continued)

Deferred tax assets and liabilities are recognised on a gross basis. Current tax assets and tax liabilities are offset where the entity has a legally enforceable right to offset and intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

#### Tax consolidation

GE Finance Holdings Partnership is the head entity in an income tax consolidated group (formerly known as the GE Finance Holdings Hold Co Pty Limited income tax consolidated group) incorporating the Company, its subsidiary and several other related entities. The implementation date of the Income tax consolidations regime for the income tax consolidated group was 1 July 2003.

The current and deferred tax amounts for the consolidated group are allocated amongst the entities in the group using a separate taxpayer within the group approach, whereby each entity in the tax consolidated group measures its current and deferred taxes as if it continued to be a separate taxable entity in its own right, after deducting intercompany dividends, the benefit of any capital losses brought forward and intercompany debt forgiveness transactions.

For financial year ended 31 December 2012, the members of the tax consolidated group have entered into a tax funding agreement which sets out the funding obligations of the members of the tax consolidated group in respect of tax amounts. The tax funding agreement requires the Company and its subsidiary (member) to make payments to GE Capital Finance Australasia Pty Limited in respect of the group tax liability equal to the relative proportion of taxable income of each relevant company. Where the member of the income tax consolidated group recognises a taxable loss, the funding amount is nil with no compensation for the tax losses unless the member is subject to prudential regulation by APRA, in which case the regulated entity will be compensated for its tax losses.

The liabilities arising for the member under a tax funding agreement are recognised as amounts payable to GE Finance Holdings Partnership. Any difference between the net tax amounts recognised on a separate taxpayer within the group approach and the actual tax funding agreement amount payable is treated as an equity transaction.

The members of the income tax consolidated group have also entered into a tax sharing agreement under the income tax consolidation legislation, which sets out the allocation of income tax liabilities between the entities should the head entity default on its tax payment obligations.

#### New Zealand branch

Tax-effect accounting is applied using the liability method whereby tax is recognised as an expense and is calculated after allowing for permanent differences. To the extent that differences occur between the time items are recognised in the financial statements and when items are taken into account in determining taxable income (timing differences), the related future taxation benefit and deferred income tax liability are disclosed as a deferred tax asset and a deferred tax liability, respectively.

Current income tax rate for New Zealand business is 28% (2011: 28%).

Income tax legislation was passed introducing a new taxation framework for life insurance business in New Zealand. Such rules were designed to ensure that term insurance business is taxed on actual profits and applies to life insurance policies incepting on or after 1 July 2010. Term life insurance policies in force at 30 June 2010 are grandfathered (for a limited period) and taxed under the previous rules. However, an election exists whereby such policies may be taxed under the new rules. The Branch has chosen to grandfather all of its policies and the income tax expense for the period has been calculated on this basis.

## Statutory funds

#### Taxation bases

The principal elements for the calculation of the taxable income for each class of business (for the different bases for calculating tax) are as follows:

## 1 Summary of significant accounting policies (continued)

#### (g) Income tax (continued)

#### Statutory funds (continued)

Assessable income

Shareholder funds and ordinary life insurance business - Earned premiums and investment income.

Other business - Accident and disability premiums earned and investment income.

New Zealand business - The greater of the life insurer base (investment income less expenses plus underwriting profit), and the policyholder base (net value added to policies plus underwriting profit, grossed up for tax). This applies up to 30 June 2010 after which the new income tax rules come into effect.

The gains and losses on sale of investments are taxed primarily under the ordinary income provisions, with the capital gains tax provisions potentially applying depending on the circumstance.

#### Allowable deductions

The allowable deductions for each taxable class of business in Australia include:

- Acquisition costs;
- Other expenses referable to the business; and
- An allocation of the general management expenses of the Company

These deductions are then allocated to each class of business in accordance with the basis specified in the Income Tax Assessment Act.

Allowable deductions in respect of "other business" within the Australian Life Fund also include accident and disability claims and the movement during the period in the policy liability in respect of that business. Allowable deductions for all insurance products include claims and the movement during the period in the policy liability.

#### (h) Cash and cash equivalents

For the purpose of the Statement of Cash Flows, cash and cash equivalents include cash on hand, deposits held at call with financial institutions and other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash.

#### (i) Trade and other receivables

All premium and other receivables are recognised at the amounts receivable as these amounts are generally due for settlement within 30 days and less, where applicable, any provision for doubtful debts. Collectability of premium and other receivables is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off in the period in which they are identified.

#### (j) Reinsurance and other recoveries receivable

Reinsurance and other recoveries receivable on paid claims, reported claims not yet paid and IBNR's are recognised as revenue. Recoveries receivable are assessed in a manner similar to the assessment of the liability for outstanding claims and policy liabilities.

## (k) Classification of insurance contracts

Contracts under which the Company accepts significant insurance risk from the policyholder or another party by agreeing to compensate the policyholder or other beneficiary if a specified uncertain future event adversely affects the policyholder or other beneficiary, are classified as insurance contracts. The risks associated with Insurance contracts are detailed further in note 4.

## 1 Summary of significant accounting policies (continued)

## (I) Assets backing policy liabilities

The Company has determined that all assets within its statutory funds are assets backing policy liabilities.

#### (m) Financial assets

The Company has elected to designate all its financial assets at fair value through profit and loss consistent with the provisions of AASB 139 Financial Instruments; Recognition and Measurement.

Financial assets designated at fair value through profit or loss and are initially recognised at fair value, excluding transaction costs, which are expensed in the Statement of Comprehensive Income in the period in which they arise. Financial assets are subsequently measured at fair value at each reporting date with realised and unrealised gains and losses arising from changes in the fair value recognised in the Statement of Comprehensive Income in the period in which they arise.

#### Classification

(i) Short term deposits

Short term deposits are carried at the face value of the amounts deposited as their carrying amounts approximate to their fair value.

(ii) Listed equity securities

When available, the Company uses quoted market prices to determine the fair value of listed equity securities by reference to the "bid" price of that security as quoted on its primary exchange on the day of valuation.

(iii) Unlisted fixed interest securities

Unlisted fixed interest securities are recorded at amounts based on valuations using rates of interest equivalent to the yields obtainable on comparable investments at the end of the reporting period.

All financial instruments are required to be further categorised under AASB 7 Financial Instruments; Disclosures, according to the availability of observable market inputs used in the measurement of their fair values, which is detailed further in note 4(d).

## (n) Investment in controlled entity

Investment in the controlled entity is carried at deemed cost.

#### (o) Impairment of assets

The carrying amount of the Company's non-financial assets, other than deferred tax assets, are assessed annually for indicators of impalment. If any such indicator exists, then the asset's recoverable amount is estimated.

An impairment loss is recognised when the carrying amount of an asset exceeds its recoverable amount. Recoverable amount is the higher of an asset's fair value less costs to sell and value in use. Impairment losses are recognised in the Statement of Comprehensive Income, unless an asset has previously been re-valued, in which case the impairment loss is recognised as a reversal to the extent of that previous revaluation with any excess recognised through the Statement of Comprehensive Income.

Where an impairment loss subsequently reverses, the carrying amount is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment been recognised for the asset in prior years. A reversal of an impairment is recognised immediately in the Statement of Comprehensive Income.

#### (p) Trade and other payables

Trade and other payables represent liabilities for goods and services provided to the Company prior to the end of the financial year, which are unpaid. The amounts are unsecured and are usually paid within 90 days of recognition.

## 1 Summary of significant accounting policies (continued)

## (q) Liability adequacy test

The adequacy of the insurance contract liabilities are evaluated each year. The insurance contract test considers current estimates of all contractual and related cash flows. If it is determined using best estimate assumptions that a shortfall exists, it is immediately recognised in the Statement of Comprehensive Income.

#### (r) Policy liabilities

Policy liabilities for life insurance contracts in the Statement of Financial Position and the increase/(decrease) in policy liabilities for life insurance contracts in the Statement of Comprehensive income have been calculated using the Margin on Services methodology outlined in Note 2(a).

#### (s) Policy acquisition costs

The fixed and variable costs of acquiring new life insurance contract business are deferred to the extent that such costs are deemed recoverable from future premiums or policy charges (as appropriate for each policy class). These costs include commission, policy issue and underwriting costs, agency expenses, certain specific advertising costs, and other sales costs. Acquisition costs deferred are limited to the lesser of the actual costs incurred and the allowance for the recovery of such costs in the premium or policy charges.

The actual acquisition costs incurred are recorded in the Statement of Comprehensive Income. The value and future recovery of these costs is assessed in determining the policy liabilities. This has the effect that acquisition costs deferred are amortised over the period that they will be recovered from premiums or policy charges.

#### (t) Foreign currency translation and functional currency

Functional and presentation currency

Items included in the financial statements of the Company are measured using the currency of the primary economic environment in which the Company operates ("the functional currency").

The financial statements are presented in Australian dollars, which is the functional and presentation currency for the Company.

## Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the Statement of Comprehensive Income.

Non-monetary items that are measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value was determined.

Translation differences on financial instruments carried at fair value are reported as part of the fair value gain or loss.

The results and financial position of a Statutory Fund of the Company that has a functional currency different from the presentation currency are translated into the presentation currency as follows:

- · assets and liabilities are translated at the closing rate at the reporting date;
- income and expenses are translated at average exchange rates (unless this is not a reasonable
  approximation of the cumulative effect of the rates prevailing on the transaction dates, in which case income
  and expenses are translated at the dates of the transactions); and
- · all resulting exchange differences are recognised as a separate component of equity.

## 1 Summary of significant accounting policies (continued)

#### (u) Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of goods and service tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of GST. The net amount of GST recoverable from, or payable to, the ATO is included as a current asset or liability in the Statement of Financial Position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO, are classified as operating cash flows.

#### (v) Rounding of amounts

The Company is of a kind referred to in Class Order 98/100, issued by the Australian Securities and Investments Commission, relating to the "rounding off" of amounts in the financial statements. Amounts in the financial statements have been rounded off in accordance with that Class Order to the nearest thousand dollars, or in certain cases, the nearest dollar.

### 2 Accounting judgements and estimates

The Company makes estimates and assumptions that affect the reported amounts of assets and liabilities at year end. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The areas in which accounting estimates are applied are described below.

#### (a) Life insurance contract liabilities

The financial reporting methodology used to determine the fair value of life insurance contract liabilities is referred to as Margin on Services (MoS).

Under MoS the excess of premium received over claims and expenses ('the margin') is recognised over the life of the contract in a manner that reflects the pattern of risk accepted from the policyholder ('the service'), hence the term Margin on Services. The movement in life insurance contract liabilities recognised in the Statement of Comprehensive Income reflects the planned release of this margin.

The projection method is usually used to determine life insurance contract liabilities. The net present value of projected cashflows is calculated using best estimate assumptions about future events. When the benefits under the life insurance contract are linked to the assets backing it, the discount rate applied is based on the expected future earnings rate of those assets, otherwise, a risk-free discount rate is used.

Where the accumulation method has been used, the liability is based on an unearned premium reserve, less an explicit allowance for deferred acquisition costs and a reserve for IBNR's. Where used, the accumulation method is considered to be a reasonable approximation of liabilities had they been determined on a projection basis. A summary of the significant actuarial methods and assumptions used is contained in note 3.

#### (b) Assets arising from reinsurance contracts

Assets arising from reinsurance contracts are also computed using the above methods. In addition, the recoverability of these assets is assessed on a periodic basis to ensure that the balance is reflective of the amounts that will ultimately be received, taking into consideration factors such as counterparty and credit risk. Impairment is recognised when there is objective evidence that the Company may not receive amounts due to it and these amounts can be reliably measured.

#### 3 Actuarial assumptions and methods

The effective date of the actuarial report on policy liabilities and solvency requirements is 31 December 2012. The actuarial report was prepared by Mr Stuart Gordon Turner, BEc, FIAA. The actuarial report indicates that Mr Turner is satisfied as to the accuracy of the data upon which policy liabilities have been determined.

The amount of policy liabilities has been determined in accordance with methods and assumptions disclosed in these financial statements and the requirements of the relevant accounting standards (which may differ from the requirements of the Life Insurance Act).

Policy liabilities for life insurance contracts have been calculated in accordance with Prudential Standard LPS 1.04 'Valuation of Policy Liabilities' issued by APRA under subsection 230A(1) of the Life Insurance Act. The Prudential Standard requires the policy liabilities are calculated in a way which allows for the systematic release of planned margins as services are provided to policy owners.

The profit carriers used for the major product groups in order to achieve the systematic release of planned margins are as follows:

Product groups	Method (projection or other)	Profit carriers
Lump sum risk	Accumulation (2011: Accumulation)	Claims (implied)
Disability and involuntary unemployment income	Accumulation (2011: Accumulation)	Claims (implied)

Policy liabilities have been calculated as the provision for unearned premium, less a deferred acquisition cost item. The recognition rate of premium has been chosen to approximate the planned margin release that would be achieved through use of the projection method.

#### Disclosure of assumptions

Assumptions are required to establish recoverability of acquisition costs. Key assumptions are listed below:

#### (a) Discount rates

The gross interest rates used are the gross yield to redemption of benchmark government securities. For the current valuation, these are:

Australia	
90 days 5 years	3.07% (2011: 4.50%) 2.82% (2011: 3.29%)
New Zealand	
90 days	2.69% (2011: 2.74%)

## (b) Inflation rates

5 years

Allowance for future inflation of 2.5% p.a. for Australia and New Zealand is assumed (2011: 2.5% p.a.).

The future inflation assumption is based on the long term target range of the Reserve Bank of Australia of 2%-3%.

2.91% (2011: 3.30%)

#### (c) Future expenses and indexation

Maintenance expense assumptions have been based on the experience in the current year and budgeted expenses for the year 2013. Inflation adjustments are consistent with the inflation assumption.

## 3 Actuarial assumptions and methods (continued)

Disclosure of assumptions (continued)

#### (d) Mortality and morbidity

Mortality rates for risk products have been based on experience over recent years. A loss ratio approach (applied to earned premium) was adopted. The loss ratios used have not varied significantly from 2011 for Australian life insurance business, and have been increased from 2011 for New Zealand life insurance business.

#### (e) Disability and involuntary unemployment

The general approach to actuarial estimation of disability and involuntary unemployment liabilities (in the New Zealand statutory fund) is to analyse all available past experience. This analysis allows patterns to be identified in the past experience. Based on this, development patterns associated with the run-off of outstanding claims at the balance date can be estimated. The estimate of the outstanding claims includes an allowance for Claims Incurred But Not Reported (IBNR) and the further development of reported claims, a risk margin and claims handling expense provision. Actuarial methods such as Payment Per Claim Incurred (PPCI) and Payment Per Claim Open (PPCO) are adopted to estimate the outstanding claims.

The key actuarial assumptions for the determination of the outstanding claims liabilities are claim termination rate, average claim size (Disability = NZ\$1,999, Unemployment = NZ\$634), a claims handling expense rate of 17% of the projected gross claim payments (based on expense investigation) and a discount rate of 2.53% (based on the yields of 1 year and 2 year New Zealand Government bonds as at 31 December 2012). Across all classes, changes to the claim termination and average claim size assumptions would cause the most significant change to the liability estimate.

### (f) Voluntary discontinuance

Voluntary discontinuance rates vary by product and have been based on the Company's recent discontinuance experience.

For the major classes of business, the assumed aggregate rates of discontinuance are:

Consumer credit insurances 55% p.a. (2011: 49% p.a.) Single premium term life insurances <1% p.a. (2011: <1% p.a.) Regular premium term life Insurances 17% p.a. (2011: 23% p.a.)

## (g) Solvency requirements

Solvency reserves are amounts required to meet the prudential standards specified by the Life Insurance Act 1995 to provide protection to policy owners against the impact of fluctuations in unexpected adverse experience of the Company's business. The methods and bases used in determining the solvency requirements were in accordance with the requirements of the Prudential Standard LPS 2.04 'Solvency Standard' as issued by APRA.

#### Impact of changes in assumptions

The policy liabilities for insurance contracts have been calculated using the accumulation method. Under this method, changes in assumptions do not have any impact on policy liabilities in the current period, unless a product enters loss recognition. As at 31 December 2012, the assumption changes have not resulted in any of the related product groups entering loss recognition, and hence the policy liability has not been impacted by changes in assumptions.

The value of future profit margins is not explicitly calculated under the accumulation method and hence the impact of any change in assumptions on the value of future profit margins is not determined.

#### Sensitivity analysis

Movements in key variables such as mortality experience, lapse rates and expenses will have an Impact on the future cash flows, performance and net assets of the business.

## 3 Actuarial assumptions and methods (continued)

## Sensitivity analysis (continued)

As the accumulation method is used to determine policy liabilities for insurance contracts, changes in the assumptions around these key variables do not have any impact on the policy liability or retained profits at the current balance date, unless a product group enters loss recognition. An alternate approach to demonstrating the sensitivity to changes in variables is to consider the impact on profit and equity at the current balance date if the experience over the current financial period varied under certain scenarios. The table below considers a number of changes in variables, and shows the impact on the profit and equity if that change had been experienced during the financial reporting period.

	Impact on P	rofit or loss	Impact o	n Equity
2012	Gross of reinsurance \$1000	Net of reinsurance \$'000	Gross of reinsurance \$'000	Net of reinsurance \$'000
Result of change in variables				
Mortality/morbidity-Worsening by 5%	(148)	(140)	(148)	(140)
Mortality/morbidity- Improving by 5%	`148	140	148	140
Lapse rate-Worsening by 5%	(131)	(131)	. (131)	(131)
Lapse rate- Improving by 5%	131	`131	131	<b>`131</b>
Expenses-Worsening by 5%	(305)	(305)	(305)	(305)
Expenses- Improving by 5%	305	305	305	305
	Impact on F	Profit or loss	Impact o	on Equity
	Gross of	Net of	Gross of	Net of

	Impact on Profit or loss		Impact o	n Equity
0044	Gross of reinsurance	Net of reinsurance	Gross of reinsurance \$'000	Net of reinsurance \$'000
2011	\$'000	\$'000	\$ 009	\$ 000
Result of change in variables				
Mortality/morbidity- Worsening by 5%	(136)	(126)	(136)	(126)
Mortality/morbidity- Improving by 5%	136	126	136	126
Lapse rate-Worsening by 5%	(127)	(127)	(127)	(127)
Lapse rate- Improving by 5%	127	127	127	127
Expenses-Worsening by 5%	(242)	(242)	(242)	(242)
Expenses- improving by 5%	242	242	242	242

## 4 Risk management

### Insurance contracts

An insurance contract is a contract under which the insurer accepts significant insurance risk from the policyholder by agreeing to compensate the policy holder for a specified uncertain future event that will adversely affect them. Insurance risk is other than financial risk.

The significance of insurance risk under any one contract is determined by the uncertainty surrounding the probability and timing of the insured event occurring, and the magnitude of its effect. Insurance risk is assessed by the Company at a contract level on its inception and is periodically reassessed as the risk may vary during the period of insurance cover.

The majority of direct insurance contracts written are entered into on a standard form basis. There are no special terms and conditions in any non-standard contracts that have a material impact on the financial statements.

The business written consists mainly of consumer credit life insurances and term life insurances. The term insurance policies cover mainly death, but in some cases terminal illness. Guaranteed benefits are paid on death or terminal illness.

## Risk management (continued)

#### Insurance risk management

Insurance risk management is the assessment and quantification of the likelihood and financial impact of events that may require settlement by the insurer; and the ability of the Company to mitigate the financial impact of these events on its operating results.

In accordance with Prudential Standards LPS 220 Risk management for Life Companies and LPS 230 Reinsurance for Life Companies issued by the Australian Prudential Regulation Authority (APRA), the Board and senior management of the Company have developed, implemented and maintained a sound and prudent Risk Management Strategy (RMS) and a Reinsurance Management Strategy (ReMS).

The RMS and ReMS identify the Company's policies, procedures, processes and controls that address all known material risks, financial and non-financial, arising from the business, Annually, the Board certifies to APRA that adequate strategies have been put in place to monitor those risks, that the Company has systems in place to ensure compliance with legislative and Prudential requirements, and that the Board has satisfied itself as to the compliance with the RMS and ReMS.

Specific key components of the RMS and ReMs are detailed further below.

(i) Underwriting strategy
The Board has developed an underwriting strategy to ensure that the Company has the ability to meet the insurance needs of the policy holders and to ensure the ability to pay benefits and claims when due. The strategy involves the identification of risks by type, impact and likelihood and involves the application of mathematical modeling to determine that products are appropriately priced.

(ii) Reinsurance strategy

A conservative approach is taken in determining the level of risk appetite appropriate for the Company and where deemed appropriate will spread the risk associated with the insured events according to its ReMS. All reinsurance treaties are subject to analytical and statistical modeling to ensure that they offer a sufficient level of cover for the identified exposures whilst in alignment with the ReMs of the Company.

For the Company's main term life product lines in Australia, the level of reinsurance cover is regularly reviewed. For the Company's main term life product lines in New Zealand, two reinsurance treaties provide surplus reinsurance cover. The Company considers this to be appropriate reinsurance considering the level of sums insured written and the capital position of the Company. No reinsurance is in place for the Company's Consumer Credit Insurance products.

(iii) Claims management

Strict claims management procedures ensure the timely and accurate payment of claims in accordance with policy conditions. Claim outcomes are monitored to track the actual versus expected experience of the portfolio, with feedback delivered to underwriting and product development.

(iv) Concentration of insurance risk

The Company's portfolio of products and policy holders is sufficiently diversified such that there is no material concentration of insurance risk.

## 4 Risk management (continued)

#### Capital management

Capital consists of ordinary shares, non-cumulative redeemable preference shares and retained earnings.

The Company's capital management strategy plays a central role in managing capital risk arising from the business activities of the Company, providing an appropriate level of capital to protect policyholders' interests and satisfy regulators. The strategy seeks to ensure sufficient capital levels are maintained in both stable and adverse market conditions.

The Company has adopted a target surplus policy to assist the Board and Management to manage its capital position. The target surplus level has been set with reference to a range of risks and possible adverse scenarios faced by the Company.

The Company has assets well in excess of the adopted target surplus requirement, reflecting its current strong capital position.

In addition to the Company's target surplus policy, external solvency requirements are set and regulated by the Australian Prudential Regulation Authority (APRA). The Company calculates its solvency position according to the relevant Prudential standards which ensures sufficient solvency margins within the life statutory funds are maintained. An insurer's solvency position is expected to be adequate for the size, business mix, complexity and risk profile of its business.

It is the Company's policy to hold a solvency position in excess of those required by APRA according to its target surplus policy. The solvency level is regularly monitored to minimise the risk of a regulatory breach.

For detailed information on the Company's solvency position and the solvency requirements of APRA, refer note 21(c).

#### (a) Credit risk

Credit risk is the risk of financial loss due to a counterparty falling to perform their contractual obligations and principally arises through the Company's investment in financial instruments, receivables from related or other parties, and future claims on reinsurance contracts.

The following policies and procedures are in place to mitigate the Company's exposure to credit risk:

## (i) Financial assets

The Company's Investment mandate sets out the investment management guidelines approved by the Board. The guidelines establish credit approval authorities, concentrations limits, and approved investment portfolio parameters. These guidelines comply with the GE Capital Corporation Financial Institutions Credit Standards ("GECC FICS") policy which sets out concentration limits and additional portfolio parameters. The Investment Committee and the Investment Manager conduct a regular review of the Investment holdings; compliance is monitored and exposures or breaches are reported to the Board. The Mandate is reviewed regularly for pertinence and for changes in the risk environment.

The Company only invests with counterparties that have a credit rating of at least A1/A from Standard & Poor's ("S&P"). Where a counterparty changes rating to below A1/A after acquisition, management will continue to review its holding in those counterparties and divest as deemed appropriate. The Company further limits its exposure to credit risk by setting individual exposure limits. There is no significant concentration of credit risk and management does not expect any counterparty to fail to meet its obligations.

#### (ii) Reinsurance assets

Reinsurance is placed with counterparties within the guidelines of the ReMS Strategy. Counterparties must have a credit rating of at least A. The Company further sets its exposure to credit risk by setting individual exposure limits. At the end of each reporting period, the management performs an assessment of creditworthiness of reinsurers and updates the ReMS.

## 4 Risk management (continued)

## (a) Credit risk (continued)

(iii) Trade and other receivables
The Company's maximum credit risk exposure at balance date is limited to the carrying amount of the financial assets as stated in the Statement of Financial Position. The Company does not have a significant concentration of credit risk with any counterparty, other than related parties (See note 27).

The table below shows the Company's maximum exposure to credit risk at balance date.

2012	Investment grade \$'000	Non- investment grade satisfactory * \$'000	Non- investment grade unsatisfactory \$'000	Total neither past due nor impaired \$'000	Past due or Impaired \$'000	Total \$'000
Financial assets						
Cash and cash equivalents	179,717	_	_	179,717	_	179,717
Trade and other	119,111	-	-	113,111		170,717
receivables	-	2,594	_	2,594	_	2,594
Financial assets at fair valu	ie	•				
through profit or loss						W 100
Equity securities	7,468	-	-	7,468	-	7,468
Fixed interest securities	28,510	_	_	28,510	_	28,510
Debt securities	856	-	-	856	_	856
investment in controlled	0.0			000		***
entities	-	98,673	-	98,673	-	98,673
Reinsurance and other		•				
recoveries receivable	-	359	-	359	-	359
Gross policy liability		00		00		88
ceded under reinsurance		88		88	<u>-</u>	00
Total credit risk	216,551	101,714	_	318,265	_	318,265
exposure	<u> </u>	101,714				<u> </u>

## 4 Risk management (continued)

## (a) Credit risk (continued)

2011	Investment grade \$'000	Non- investment grade satisfactory * \$'000	Non- investment grade unsatisfactory \$'000	Total neither past due nor impaired \$'000	Past due or impaired \$'000	Total \$'000
Financial assets						
Cash and cash						
equivalents	231,661	-	-	231,661	-	231,661
Trade and other						
receivables	-	4,171	-	4,171	-	4,171
Financial assets at fair valu	ie					
through profit or loss						
Fixed interest						
securities	32,236	-	-	32,236	-	32,236
Debt securities	830	-	-	830	-	830
Equity securities	7,134	-	-	7,134	-	7,134
Investment in controlled						
entities	-	92,836	-	92,836	-	92,836
Reinsurance and other						
recoveries receivable	-	445	-	445	-	445
Gross policy liability						
ceded under reinsurance		101		101		101
Total credit risk						
exposure	271,861	97,553		369,414	-	369,414

<sup>\*</sup> A receivable is deemed satisfactory when management is satisfied that the obligor has the capacity to meet its financial obligations.

The table below classifies the financial assets of the Company by counterparty credit rating.

2012	AAA \$'000	AA \$'000	A \$'000	BBB \$1000	Not rated \$'000	Total \$'000
Financial Assets						
Cash and cash equivalents	-	7,485	172,232	-	-	179,717
Trade and other receivables*	-	-	-	-	2,594	2,594
Financial assets at fair value through						
profit or loss						
Equity securities	-	1,686	4,823	959		7,468
Fixed interest securities	-	28,510	_	-	-	28,510
Debt securities	856	-	-	-	-	856
Investment in controlled entity*	-	_	-	-	98,673	98,673
Reinsurance and other recoveries						
receivable	-	-	359	-	-	359
Gross policy liability ceded under						
reinsurance		88				88
Total credit risk exposure	856	37,769	177,414	959	101,267	318,265

## 4 Risk management (continued)

## (a) Credit risk (continued)

2011	AAA \$'000	AA \$'000	A \$'000	BBB \$'000	Not rated \$'000	Total \$'000
Financial Assets						
Cash and cash equivalents	-	<u></u>	231,661	_	-	231,661
Trade and other receivables*	_	-		_	4,171	4,171
Financial assets at fair value through						
profit or loss						
Equity securities	-	1,437	4,433	927	337	7,134
Fixed interest securities	-	32,236	· -	-	-	32,236
Debt securities	830	_	-	-	-	830
Investment in controlled entity*	_	-	-	-	92,836	92,836
Reinsurance and other recoveries						
receivable	_	-	445	-	-	445
Gross policy liability ceded under						
reinsurance		101				101_
Total credit risk exposure	830	33,774	236,539	927	97,344	369,414

<sup>\*</sup> The receivables and investment in controlled entity are largely with related parties, refer to note 27. No receivables are past due or impaired at balance date (2011: Nil).

## (b) Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they fall due. The Company's objective and funding strategy seeks to ensure liquidity and diversity of funding sources to meet actual and contingent liabilities in both stable and adverse market conditions.

The Company's liquidity is primarily monitored through the production of Statement of Cash Flows for Board review. Periodic review of the maturity profile of the Company's financial assets and liabilities is performed to ensure sufficient liquidity is maintained.

The following is an analysis of the maturity profile of undiscounted contractual cash flows associated with the Company's financial liabilities at balance date, excluding insurance liabilities.

2012	Up to a year \$'000	1-2 years \$'000	2-5 years \$'000	Over 5 years \$'000	No term \$'000	Total \$'000
Trade and other payables Policy claims in process of settlement Gross policy liabilities Net principal liabilities	7,946 6,043 18,530 32,519	132 8,595 8,727	36 8,600 8,636		<u>.</u>	7,946 6,211 35,725 <b>49,882</b>
2011						
Trade and other payables Policy claims in process of settlement Gross policy liabilities Net principal liabilites	9,183 4,414 16,692 30,289	195 7,994 8,189	61 8,482 8,543	- - -		9,183 4,670 33,168 47,021

## 4 Risk management (continued)

#### (b) Liquidity risk (continued)

The Company's financial assets and liabilities are carried in the statement of financial position at amounts that approximate fair value.

#### (c) Market risk

Market risk is the risk that the fair value of its financial instruments or future cash flows will decrease due to changes in external economic variables such as interest rates, currency rates and equity prices.

The Board is responsible for developing and monitoring the risk management policies of the Company in relation to market risk. The Company's investment activities follow the GECC FICS policy. The GECC FICS policy document outlines the level of acceptable market risk, including counterparty ratings and exposure levels that apply to the investment activities of companies within the GECC Group.

(i) Currency risk
Currency risk is the risk that the value of recognised assets and liabilities or the cash flows from possible future transactions, that are denominated in a currency, other than that of the functional currency, will decrease due to changes in market exchange rates.

The Company has no foreign currency exposure at balance date that is considered material.

#### (ii) Interest rate risk

Interest rate risk is the risk that the value of financial instruments will fluctuate as a result of changes in market interest rates.

The following table analyses the impact of a reasonable possible movement in market interest rates on the Company's operating results.

	Carrying Amount	Change In variables	Impact on profit before tax	Up to a	Impact o	n Equity	Over 5	Total
2012	\$'000	%	\$'000	year \$'000	1-2 years \$'000	2-5 years \$'000	years \$'000	\$'000
Financial assets Short term deposits Fixed interest	173,57	0 -1	(1,736)	(1,215)	-	-	-	(1,215)
securities Debt securities	28,28 1,08 <b>202,93</b>	<u>3</u> -1	(283) (11) (2,030)	- (1,215)	(188)	(11) (6) (17)	-	(199) (6) (1,420)

## 4 Risk management (continued)

## (c) Market risk (continued)

### (ii) Interest rate risk (continued)

	Carrying Amount	Change In variables	Impact on profit before tax	Up to a	Impact o	on Equity	Over 5	Total
2011	\$1000	%	\$'000	year \$'000	1-2 years \$'000	2-5 years \$'000	years \$'000	\$'000
Financial assets Short term deposits Fixed interest	218,77	1 -1	(2,188)	(1,531)	-	-	-	(1,531)
securities Debt securities	32,23 83 251,83	<u>0</u> -1	(322) (8) (2,518)	(36)		(190) (6) (196)	<u>-</u>	(226) (6) (1,763)

The analysis is performed on the same basis for 2011 and assumes that all other variables remain the same.

(iii) Price risk
Price risk is the risk that the fair value of equities or financial instruments could decrease due to fluctuations in

The following table analyses the impact of a reasonable possible movement in market prices on the Company's operating results.

	Carrying Amount	Change in variables	Impact on profit before tax	Up to a	Impact o	on Equity	Over 5	Total
2012	\$'000	%	\$'000	year \$'000	1-2 years \$'000	2-5 years \$'000	years \$'000	\$'000
Financial assets Equity securities	7,46	<u>8</u> -1	(75)	(52)				(52)
	Carrying Amount	Change in variables	Impact on profit before tax	Up to a	•	on Equity	Over 5	Total
2011	\$'000	%	\$'000	year \$'000	1-2 years \$'000	2-5 years \$'000	years \$'000	\$'000
Financial assets Equity securities	7,13	<u>4</u> -1	<u>(71)</u>	(50)				(50)

This analysis is performed on the same basis for 2011 and assumes that all other variables remain the same.

## (d) Fair value measurements

The table below classifies the financial instruments held at fair value at balance date, according to the fair value hierarchy. The hierarchy reflects the availability of observable market inputs for the valuation of each particular class of financial instrument. The three levels are defined as follows:

## 4 Risk management (continued)

## (d) Fair value measurements (continued)

- Level 1: Quoted prices (unadjusted) for identical assets or liabilities in active markets.
- Level 2: Inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices), including quoted prices for similar assets and liabilities in active markets.
- Level 3: Inputs to the valuation methodology are unobservable and significant to the fair value measurement.

2012	Level 1 \$'000	Level 2 \$'000	Level 3 <b>\$'0</b> 00	Total <b>\$'000</b>
Financial assets designated at fair value through profit or loss	7,468	29,366		36,834
2011	Level 1 \$'000	Level 2 \$'000	Level 3 \$'000	Total \$'000
Financial assets designated at fair value through profit or loss	7,134	33,066		40,200
5 Insurance premium revenue				
			2012 \$'000	2011 \$'000
Direct life insurance premiums - single Direct life insurance premiums - regular Non life insurance premiums		<u></u>	35,744 10,106 2,234 48,084	34,405 11,028 2,645 48,078
6 Investment income				
			2012 \$'000	2011 \$'000
Financial assets at fair value through profit or los Interest income Realised net losses Unrealised net gains Dividend income	ss	•	9,217 (1,276) 2,490 358	12,684 (741) 172 362
Total investment income			10,789	12,477

7 Claims expenses		
	2012 \$'000	2011 \$'000
Death and disability Unemployment Terminations of policies	6,202 14 18,656 24,872	3,696 200 19,109 23,005
8 Administration expenses		
	2012 \$'000	2011 \$'000
Policy maintenance - others Foreign exchange (gains)/losses Policy acquisition cost - others Policy acquisition cost - commission Investment management expenses	7,514 (65) 1,123 5,395 369 14,336	7,499 33 1,117 5,406 393 14,448
9 Income tax expense		
(a) Income tax expense		
	2012 \$'000	2011 \$'000
Current tax expense Deferred tax expense (note 16) Over provision in prior years	4,626 (144) (120) 4,362	6,005 46 (391) 5,660
(b) Reconciliation of income tax expense to prima facie tax payable		
	2012 \$'000	2011 \$'000
Profit from continuing operations before income tax expense	17,187	22,229
Tax at the Australian tax rate of 30% (2011 - 30%) and tax at the New Zealand tax rate of 28% (2011 - 28%)  Tax effect of amounts which are not deductible (taxable) In calculating taxable income:	5,087	6,669
Adjustment for Hallmark New Zealand Policyholder Base Tax effect on foreign exchange difference on translation	(183) (288)	(416) (103)
Tax effect of foreign exchange unerence on translation  Tax offset for franked dividends	(134) 4,482	(9 <u>9)</u> 6,051
Over provision in prior years Income tax expense	<u>(120)</u> 4,362	(391) 5,660
Hidding ray autorito.		

## 10 Profit before income tax

	2012 \$'000	2011 \$'000
Profit before income tax includes the following specific expenses:	·	
Amortisation Software development costs	-	6
Employee costs Personnel cost	121	455
11 Statement of sources of operating profit		
The shareholders' operating profit after income tax of the statutory funds is represented by:	2012 \$'000	2011 \$'000
Investment earnings on shareholders' retained and capital Emergence of shareholders' planned profits Experience profit	1,760 6,508 (207) 8,061	2,016 5,643 3,151 10,810
12 Cash and cash equivalents		
	2012 \$'000	2011 \$'000
Cash at bank Short term deposits	6,147 173,570 179,717	12,890 218,771 231,661
13 Trade and other receivables		
•	2012 \$'000	2011 \$'000
Trade debtors Investment income accrued and receivable Other receivables	969 1,399 226 2,594	1,563 2,028 580 4,171
Receivables - current	2,594 2,594	4,171 4,171

These balances include amounts receivable from related parties (note 27). The carrying value disclosed above approximates fair value at end of the reporting period.

## 14 Financial assets at fair value through profit or loss

<b>.</b>		
	2012 \$'000	2011 \$'000
Equity securities-listed Debt security-Foreign national government	7,468 1,083	7,134 830
Fixed interest securities	28,283 36,834	32,236 40,200
Financial assets at fair value through profit or loss - current Financial assets at fair value through profit or loss - non-current	7,468 29,366	12,229 27,971
	36,834	40,200
15 Reinsurance and other recoveries receivable		
	2012 \$'000	2011 \$'000
Expected future reinsurance recoveries undiscounted Outstanding claims	359	445
Total reinsurance and other recoveries receivable	359	445
Reinsurance and other recoveries receivable - current	359 359	445 445
The carrying amount disclosed above reasonably approximates fair value at re	porting date.	
16 Deferred tax assets		
	2012 \$'000	2011 \$'000
Non-current		
The balance comprises temporary differences attributable to: Operating accruals	440	387
Fixed assets	14	16
Other Unrealised gain on financial assets at fair value through profit or loss	83 314	(73) 1,039
Deferred commission	(391)	(310) (575)
Interest receivable	(38) 422	484

### 16 Deferred tax assets (continued)

Movements	Total \$'000
Balance at 1 January 2011	370
Charged to profit or loss (note 9)	(46)
Under/(over) provision in prior years	160
Closing balance at 31 December 2011	484
Balance at 1 January 2012	484
Charged to profit or loss (note 9)	144
Under/(over) provision in prior years	(206)
Closing balance at 31 December 2012	422

The carrying amount disclosed above approximates fair value at reporting date.

### 17 Investment in controlled entity

Movements in carrying amounts

Non-current

	2012 \$'000	2011 \$'000
Investment in controlled entity at cost (Hallmark General Insurance Company	00.070	07.926
Ltd) (note 18)	98,673	92,836

Hallmark General Insurance Company Ltd (the Subsidiary), an Australian incorporated company is a 99.99% owned subsidiary of the Company.

Investment in the controlled entity is carried at cost adjusted for income tax liability transferred to head entity under a tax funding agreement of \$5,837,000 (2011: Transfer from head entity \$552,000).

### 18 Particulars in relation to controlled entity

Name of entity	Country of incorporation	Class of shares	Equity h	olding
1	•		2012	2011
			%	%
Hallmark General Insurance Company Ltd	Australia	Ordinary	100	100

2011

2012

# 19 Trade and other payables

	2012 \$1000	2011 \$'000
Trade payables Other payables	427 7,519 7,946	561 8,622 9,183
Trade and other payables - current	7,946 7,946	9,183 9,183

The carrying amount disclosed above approximates fair value at reporting date. These balances include amounts payable to related parties (note 27).

# 20 Policy claims in the process of settlement

	2012 \$'000	2011 \$'000
Undiscounted expected future claims payment Discount to present value Total outstanding claims	6,228 (17) 6,211	4,693 (23) 4,670
Policy claims in the process of settlement - current Policy claims in the process of settlement - non current	6,043 168	4,414 256
rolley claims in the process of settlement - non-current	6,211	4,670

# 21 Policy liabilities

### (a) Reconciliation of movements in life insurance contract policy liabilities

	\$1000	\$'000
Gross life insurance contract liabilities		
Balance at 1 January	33,168	32,761
Foreign exchange movement	324	125
Increase in life insurance contract liabililities reflected in the profit or loss	2,233	282
Balance at 31 December	35,725	33,168
Reinsurers' share of life insurance contract liabilities		
Balance at 1 January	· 101	183
Foreign exchange movement	(1)	1
Decrease in reinsurance assets reflected in the profit or loss	(12)	_(83)
Balance at 31 December	88	101
	35,637	33,067

# 21 Policy liabilities (continued)

### (a) Reconciliation of movements in life insurance contract policy liabilities (continued)

Net insurance contract liabilites - current Net insurance contract liabilites - non current	18,442 17,195 35,637	16,592 16,475 33,067
(b) Components of net life insurance contract liabilities		
	2012 \$'000	2011 \$'000
Best estimate liability: Future policy benefits (Note (2) below) Unrecouped acquisition expenses Total best estimate liability	40,393 (4,756) 35,637	37,855 (4,788) 33,067
Value of future shareholder profit margins (Note 1 below)  Net policy liabilities	(35,637)	(33,067)

This item is not specifically calculated under the accumulation method.

This item includes the unearned premium component of the liability. The accumulation method has been used to calculate liabilities, and components relating to expenses and profits are not separately calculated.

# 21 Policy liabilities (continued)

#### (c) Solvency requirements of the life statutory funds

#### STATUTORY FUNDS

	No	. 1	No.	2	Tota	al
	2012 \$'000	2011 \$'000	2012 \$'000	2011 \$'000	2012 \$'000	2011 \$'000
Solvency Requirement (a) Representing: Minimum termination value	41,169	40,404	8,084	7,524	49,253	47,928
(MTV)	28,452	26,971	5,934	5,359	34,386	32,330
Other liabilities	11,768	12,461	2,037	2,105	13,805	14,566
Solvency reserve (b)	949	972	113	60	1,062	1,032
,,	41,169	40,404	8,084	7,524	49,253	47,928
Assets available for						
solvency (c)	37,083	40,762	24,557	24,413	61,640	65,175
Comprises as: Excess of policy liability over MTV Capital and retained earnings required for	1,128	534	123	203	1,251	737
solvency	(179)	437	(10)	(143)	(189)	294
Excess assets	36,134	39,791	24,444	24,353	60,578	64,144
	37,083	40,762	24,557	24,413	61,640	65,175
Solvency reserve (%) [b/(a-b) * 100] Coverage of Solvency	2.40	2.50	1.40	0.81	2.30	2.20
Reserve (c/b)	39.06	41.94	217.11	406.88	60.54	63.15

# (d) Reconciliation to Life Insurance Act 1995 operating profit and retained earnings of statutory funds

Allocation of operating profit

There are no participating policy owners, therefore all emerging profits are allocated to shareholders.

Distribution of retained earnings

Profits available for distribution are determined by the Directors each year and are in accordance with Division 6 of the Life Insurance Act 1995 and the Constitution of the Company.

	Retained Profits		Profit after Tax	
	2012 \$'000	2011 \$'000	2012 \$'000	2011 \$'000
Shareholders interest (overseas and non-participating businesses)	46,328	51,426	8,061	10,810

#### 22 Issued capital

#### (a) Share capital

(-)				
	2012 Shares	2011 Shares	2012 \$'000	2011 \$'000
Ordinary shares Paid up ordinary shares Non-cumulative redeemable preference	251	251	100	100
shares	48,000	48,000	10,000	10,000_
	48,251	48,251	10,100	10,100

#### (b) Ordinary shares

The Company does not have authorised capital or par value in respect of its issued shares. All issued shares are fully paid.

Ordinary shares entitle the holder to participate in dividends and the proceeds on winding up of the Company in proportion to the number of and amounts paid on the shares held.

On a show of hands every holder of ordinary shares present at a meeting in person or by proxy, is entitled to one vote, and upon a poll each share is entitled to one vote.

#### (c) Non cumulative redeemable preference shares

Preference shares are able to receive a Preference Dividend if declared by the Directors of the Company. Each holder shall have the right to receive a copy of any report or accounts and receive notice of and attend General meetings of the Company, but shall have no right to speak, vote, move or second any resolutions.

### 23 Reserves

	2012 \$'000	2011 \$'000
Foreign currency translation reserve Tax consolidation reserve	(3,013) 74,553 71,540	(4,378) 66,308 61,930
	2012 \$'000	2011 \$'000
Movements:		
Foreign currency translation reserve Balance at 1 January Exchange differences on translation of foreign operations Balance 31 December Tax consolidation reserve Balance at 1 January Current tax liability transferred to Head Entity	(4,378) 1,365 (3,013) 66,308 8,245	(4,416) 38 (4,378) 64,961 1,347
Balance 31 December	74,553	66,308

#### 24 Dividends

2012 2011 \$'000 \$'000

Dividends paid during the financial year ended 31 December 75,000 -

### 25 Key management personnel disclosures

The following persons were key management personnel of the Company at any time during the reporting period.

#### (i) Directors

Raymond Bruce Willing Angela Hunter Philip Stuart Douglas Purcell Neil William Smart Paul McCann Scott Miller

#### (ii) Other Executives

Sally Ann Denby
Rosalyn Exley
Helen Mediati
Julie Winkler
Rebecca Henderson
Adrian Wake
Bianca Bates
Kevin Smith
Colleen Chapman
Emma Robinson

#### Key management personnel compensation

In addition to their salaries, the Company and related parties also provided non-cash benefits which included long service leave and an employee share option plan.

	2012 \$	2011 \$
Short-term employee benefits Long-term employee benefits	3,131 217	
Equity compensation benefits	2	90,919
	3,352	,119         2,684,950

There are no other transactions with key management personnel (2011: \$nil).

### 26 Remuneration of auditors

	2012 \$	2011 \$
KPMG		
Audit and review of financial statements	77,240 77,240	74,970 74,970
(b) Non-audit services	(1,240	14,970
	2012	2011
	\$	\$
KPMG		
APRA Return	46,290	44,945
AFSL Audit	5,850	5,687
New Zealand Regulatory Reporting	3,310	3,216
	55,450	53,848
Total remuneration for audit and other assurance services	132,690	128,818

# 27 Related party transactions

### (a) Parent entities

Hallmark Life Insurance Company Ltd is the majority shareholder of Hallmark General Insurance Company Ltd. The name of the Company's Australian parent entity is GE Capital Finance Australasia Pty Ltd and the Company's ultimate parent entity is General Electric Company, which is incorporated in the United States of America.

# 27 Related party transactions (continued)

# (b) Transactions with related parties

The following transactions occurred with related parties:

	2012 \$	2011 \$
Other transactions Dividends paid to Australian parent company Avco Access Pty Ltd	<b>74,</b> 992,500 <b>7</b> ,500	-
Management fees paid to/(received from): GE Personal Finance Pty Ltd GE Capital Finance Australasia Pty Ltd Hallmark General Insurance Company Ltd GE Finance and Insurance Pty Ltd	329,576 3,614,691 3,002,688 29,282	344,020 2,804,773 2,452,166 56,225
Cross charges paid to: GE Capital Finance Australasia Pty Ltd GE Finance and Insurance Pty Ltd	359,766 210,616	360,770 511,572
Royalty paid: GE Capital Registry, inc.	44,467	262,642
Commission paid to:  GE Personal Finance Pty Ltd  GE Finance Australasia Pty Ltd  GE Capital Finance Australia  GE Capital Finance Australasia Pty Ltd  GE Finance and Insurance Pty Ltd	68,944 74,108 2,544,426 584,642 1,899,783	520,357 52,995 2,512,177 76,352 2,015,303

### 27 Related party transactions (continued)

#### (c) Outstanding balances with related parties

	2012 \$	2011 \$
Receivables/(payables)		
GE Personal Finance Pty Ltd	807,252	589,138
Simply Insurance New Zealand Ltd		38,374
GE Capital Finance Australia	244,070	479,614
GE Finance and Insurance Pty Ltd	904,091	329,212
Hallmark General Insurance Company Ltd	(4,058,492)	(5,414,081)

No provisions for doubtful debts have been raised in relation to any outstanding balances, and no expense has been recognised in respect of bad or doubtful debts due from related parties.

At 31 December 2012, there are no amounts outstanding owed by the Hallmark Companies to GE Capital Finance Australasia Pty Ltd or to other related parties which are not reflected in the accounts, and there are no further amounts to be charged by GE Capital Finance Australasia Pty Ltd or by other related parties in relation to services provided to the Hallmark Companies during 2012 or prior years.

# 28 Disaggregated information on life insurance business by fund

	Non-investment linked	Non-investment linked	Non-Investment linked	:	
	Statutory Fund	Statutory Fund	Total	Shareholder	Total
	1	2	iotai	Fund	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
2012					
Financial assets	8,603	856	9,459	27,375	36,834
Other assets	68,786		100,459	181,394	281,853
Life insurance contract	00,,00	01,010	,		
liabilities	(29,668)	(6,057)	(35,725)	_	(35,725)
Other liabilities	(11,768)		(13,805)		(14,367)
Retained earnings	(17,039)	(27,448)	(44,487)	• •	(186,955)
Premium revenue	34.878		47,255	-	47,255
Investment revenue	3,194	•	4,039	6,750	10,789
Claims expense	(20,623)		(24,276)	•	(24,276)
Movement in policy liabilities	(2,074)		(2,245)		(2,245)
Other administration		, ,			• • •
expenses	(9,402)	(4,726)	(14,128)	(208)	(14,336)
Operating profit before tax	5,974		10,645	6,542	17,187
Operating profit after tax	4,201	3,860	8,061	4,764	12,825
2011					
Financial assets	7,436	829	8.265	31,935	40,200
Other assets	72,856	31,052	103,908	225,790	329,698
Life insurance contract	•	•		•	•
liabilities	(27,602)	(5,566)	(33,168)	-	(33,168)
Other liabilities	(12,460)		(14,564)		(15,570)
Retained earnings	(22,839)		(51,426)		(249,130)
Premium revenue	34,488		47,310	-	47,310
Investment revenue	3,788	906	4,694	7,783	12,477
Claims expense	(17,696)	(5,050)	(22,746)		(22,746)
Movement in policy liabilities	(2,295)	1,930	(365)	-	(365)
Other administration	, . ,		• •		, ,
expenses	(8,691)	(5,492)	(14,183)	(265)	(14,448)
Operating profit before tax	9,596		14,711	7,518	22,229
Operating profit after tax	6,709	4,101	10,810	5,759	16,569

### 29 Capital requirement - Life Shareholders' Fund

		Shareholders' Fund	
	•	2012	2011
		\$'000	\$'000
Capital Requirement	(A)	99,239	93,721
Being greater of (4)			
Management Capital Reserve			
Determined as:			
Management Capital Requirement (1)		99,801	94,727
Less: Total Liabilities (2)		<u>(562)</u>	(1,006)
	(B)	99,239	93,721
And			
Minimum Capital Requiremnet (3)		10,000	10,000
Assets Available for Capital Requirement	(C)	208,207	256,719
Management Capital Reserve %	(A/B)X100	100%	100%
Coverage of Capital Requirement	(C/A)	2.10	2.74

# Explanatory note

- (1) The minimum level of assets required to be held in the shareholders' fund in accordance with the prescribed requirements of the management capital standard referred to in Part 5 of the Life Insurance Act 1995.
- (2) Total liabilities of the shareholders' fund exclude all liabilities attributable to the statutory funds and total shareholders' equity.
- (3) Minimum capital requirement is capital required to be held in the shareholders' fund in accordance with APRA Prudential Standard LPS6.03 under the Life Insurance Act 1995.
- (4) The greater of relationship between the two capital requirements applies provided the requirements for form of capital in respect of the minimum capital requirement are met.

### 30 Reconciliation of profit after income tax to net cash inflow from operating activities

	2012 \$'000	2011 \$'000
Profit for the year	12,825	16,569
Adjustments for non-cash items		
Depreciation and amortisation	-	6
Realised losses on sale of financial assets	1,276	741
Unrealised gains in value of financial assets	(2,490)	(172)
Amortisation of bonds	22	(1)
Effect of foreign exchange on investments	(48)	-
Reversal of amortisation on matured securities	161	-
Effect of foreign exchange on cash and cash equivalents	(906)	42
Change in operating assets and liabilities:		
Decrease in trade and other receivables	1,577	452
Decrease/(increase) in deferred tax assets	62	(114)
Decrease in trade and other payables	(2,744)	3,502
Increase in tax consolidation reserve	8,245	1,349
Decrease in reinsurance and other recoveries receivable	86	253
Decrease in gross policy liabilities ceded under reinsurance	13	82
(Increase)/Decrease in investment in controlled entity	(5,837)	552
Increase/(Decrease) in policy claims in the process of settlement	1,541	(440)
Increase in gross policy liabilities	2,557	407
Increase in foreign currency translation reserve	1,365	38
Net cash inflow (outflow) from operating activities	17,705	23,266

### 31 Contingent assets and contingent liabilities

No contingent assets or contingent liabilities existed as at 31 December 2012 (2011: nil).

# 32 Matters subsequent to the end of the financial year

From the end of the financial year to the date of this report, there were no items, transactions or events of a material and unusual nature which, in the opinion of the Directors of the Company, are likely to have significant effect on the Company's operations, the results of those operations, or the state of affairs of the Company in future financial years.

It should be noted that from 1 Jan 2013 the Company is subject to amended capital requirements by APRA, under the Life and General Insurance Capital Standards ("LAGIC").

Hallmark Life Insurance Company Ltd Directors' declaration 31 December 2012

#### Directors' declaration

in the opinion of the Directors of Hallmark Life Insurance Company Ltd ("the Company"):

- (a) the financial statements and notes set out on pages 4 to 43 are in accordance with the *Corporations Act* 2001, including:
  - (i) giving a true and fair view of the Company's financial position as at 31 December 2012 and of its performance for the financial year ended on that date; and
  - (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001;
- the financial statements also comply with International Financial Reporting Standards as disclosed in note
   and
- (c) there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

Signed in accordance with a resolution of Directors:

Raymond Bruce Willing (Chairman)

Director/ Sydney

19 March 2013

Angela Julie Hunter (Managing Director)

Director

Sydney

19 March 2013



# Independent auditor's report to the members of Hallmark Life Insurance Company Ltd

### Report on the financial report

We have audited the accompanying financial report of Hallmark Life Insurance Company Ltd (the Company), which comprises the statement of financial position as at 31 December 2012, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year ended on that date, notes 1 to 32 comprising a summary of significant accounting policies and other explanatory information and the directors' declaration.

#### Directors' responsibility for the financial report

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error. In note 1, the directors also state, in accordance with Australian Accounting Standard AASB 101 Presentation of Financial Statements, that the financial statements comply with International Financial Reporting Standards.

#### Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We performed the procedures to assess whether in all material respects the financial report presents fairly, in accordance with the *Corporations Act 2001* and Australian Accounting Standards, a true and fair view which is consistent with our understanding of the Company's financial position and of its performance.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



# Independence

In conducting our audit, we have complied with the independence requirements of the Corporations Act 2001.

Auditor's opinion

In our opinion:

- (a) the financial report of Hallmark Life Insurance Company Ltd is in accordance with the *Corporations Act 2001*, including:
  - (i) giving a true and fair view of the Company's financial position as at 31 December 2012 and of its performance for the year ended on that date; and
  - (ii) complying with Australian Accounting Standards and the Corporations Regulations 2001.
- (b) the financial report also complies with International Financial Reporting Standards as disclosed in note 1.

KANG

**KPMG** 

Andrew Reeves
Partner

Sydney

19 March 2013