

FMG INSURANCE LIMITED

ANNUAL REPORT 2020

Contents

Page 1 - 2	Directors' report
Page 3	Income statement
Page 4	Statement of changes in equity
Page 5	Balance sheet
Page 6	Statement of cash flows
Page 7 - 12	Statement of accounting policies
Page 13 - 24	Notes to the financial statements
Page 25 - 27	Auditors' report
Page 28	Insurance (Prudential Supervision) Act 2010 section 78 return

FMG Insurance Limited

Annual Report 2020

DIRECTORS' REPORT

The Directors have pleasure in presenting FMG Insurance Limited's Annual Report and Financial Statements for the year ended 31 March 2020.

Financial Results

The Company's financial results for the year reflect the following:

- Increase in gross written premium from continuing operations to \$366.3m from \$324.1m
- Decrease in net investment income from continuing operations to \$(0.4)m from \$13.5m
- Increase in net claims incurred from continuing operations to \$209.0m from \$180.6m
- Decrease in profit from continuing operations after tax to \$6.8m from \$19.0m

	2020 \$000	2019 \$000
Profit/(loss) from continuing operations before taxation	11,964	25,165
Taxation	(5,139)	(6,135)
Profit/(loss) for the year	<u>6,825</u>	<u>19,030</u>

Dividends

No dividend has been paid or recommended for payment up to the date of this report.

Share Capital

At 31 March 2020 there were 14,500,000 shares issued, and fully paid.

Directorate

As required by the Company's constitution the Directors are appointed by the Parent, Farmers' Mutual Group.

Role of the Directors

The Board is responsible for the strategy, direction and control of the Group. This responsibility includes areas of stewardship such as the identification and control of the Group's overall culture and conduct, business risks, the integrity of management information systems and reporting to policyholders and members.

While the Board acknowledges that it is responsible for the overall control framework of the Group, it recognises that no cost effective internal control system will preclude all errors and irregularities. The control system is based upon written procedures, policies and guidelines, organisational structures that provide an appropriate division of responsibility, a programme of internal audit and the careful selection and training of qualified personnel.

The Board as at 31 March 2020

The FMG Directors are Mr. Tony Cleland (Chair), Mr. Michael Ahie, Mr. Danny Chan, Mr. Steve Allen, Mr. Murray Taggart and Mr. Geoff Copstick.

The following are the Directors' qualifications and expertise:

Tony Cleland

Tony is the current Chairman of FMG. He is also a Southland dairy farming entrepreneur and founder of FarmRight, an independent dairy farming management and consultancy company based in Lumsden.

Michael Ahie

Michael has broad international business and governance experience with multinational companies including Toyota New Zealand Ltd, the New Zealand Dairy Board and Wrightson Ltd. He is also Chairman of Plant Market Access Council, Chancellor at Massey University and has farming interests in Taranaki.

Danny Chan

Early in his career Danny worked in financial services with MLC, Westpac and Fidelity Investments, a leading global asset management company. He is a founder of a private educational institution that now operates in three countries. He has extensive governance experience including the board of NZX listed Abano Healthcare Ltd.

FMG Insurance Limited

Annual Report 2020

DIRECTORS' REPORT (continued)

Steve Allen

Steve has enjoyed over twenty years as a Chairman, Director and Trustee of a number of Private Companies, Private Trusts and Charitable Trusts. Steve's career has included time in the commercial sector with IBM NZ, and comprises extensive dairy industry experience with directorships on both the NZ Dairy Board and LIC. More recently, Steve has been a member of the Waikato Dairy Leaders Group and he is a trustee of the Waikato based David Johnstone Charitable Trust. Steve has been Chairman of the Tatura Board since 2003.

Murray Taggart

Murray farms sheep, beef and arable crops under irrigation near Oxford in North Canterbury. Prior to farming, he worked for seven years at ANZ Bank. Murray was a Nuffield scholar in 1996 and in 2006 won the Tasman region FMG Rural Excellence Award. He is a former National Meat and Fibre Chairman of Federated Farmers and was a director of CRT Society for 15 years. Murray is experienced in corporate governance and is currently Chairman of Alliance Group and a director of Ballance Agri-Nutrients.

Geoff Copstick

Geoff was CFO of Gallagher Group in Hamilton for nine years. He is now on Gallagher's board and Chair of their Audit and Risk Committee. Geoff also serves as a Director of Northland Regional Council on finance, audit and economic development issues (Northland Inc Limited). Geoff is a previous Chair of ChildFund New Zealand and has 20 years of executive-level finance experience with New Zealand companies. He has specialised in corporate governance, risk management and corporate treasury operations.

The Board is subject to the FMG Board Charter which outlines the specific role and responsibilities of the Board. The Board is also subject to the Director Appointment & Reappointment Policy which articulates the process for the appointment of prospective Directors, as well as the evaluation of Directors due to retire by rotation who intend to stand for re-election.

Each Director must be assessed as being fit and proper in accordance with FMG's Fit & Proper Policy and reassessed at least every three years. All Directors are independent as they are free from any associations that could materially interfere with the exercise of independent judgement. The Directors are all subject to FMG's Code of Ethics.

Legislative and Regulatory Compliance

The Company is also subject to the Insurance (Prudential Supervision) Act 2010 and thus comes under the direct supervision of the Reserve Bank of New Zealand. In accordance with the requirements of that Act, the Company holds a full licence.

The Company makes use of its employees and external consultants to ensure compliance with relevant legislation and regulation. This includes compliance with securities, environmental and human resource related legislation.

Directors' Remuneration

The Directors of FMG Insurance Limited are also directors of the Parent, Farmers' Mutual Group and thus any amount paid to each director is reflected in the remuneration of directors of the Group.

Employees Remuneration

The Company has no employees.

Directors' Interests

- (a) There are no related party transactions recorded in the interest registers.
- (b) A majority of Directors are required to be members of FMG. Any associated insurance policies or transactions are administered according to normal business practice at arm's length.
- (c) Directors' remuneration is disclosed on page 2.
- (d) The Group has arranged policies of Directors' Liability Insurance which ensures that generally Directors will incur no monetary loss as a result of action undertaken by them as Directors. Certain actions are specifically excluded, for example the incurring of penalties and fines which may be imposed in respect of breaches of statutory regulations.
- (e) The Directors have advised that their personal insurances have been arranged through the Company.

Use of Company Information

The Board has not received any notices from Directors of the Company requesting use of Company information received in their capacity as Directors which would not otherwise be available to them.

Auditors

EY has been appointed as Auditors for the Company.

FMG Insurance Limited

Annual Report 2020

INCOME STATEMENT

for the year ended 31 March

	Notes	2020 \$000	2019 \$000
<u>General insurance activities</u>			
Gross written premium		366,304	324,101
Movement in unearned premium		(18,539)	(18,793)
Gross earned premium	1	347,765	305,308
Outwards reinsurance premium expense		(41,263)	(34,847)
Net premium revenue		306,502	270,461
Claims expense	8	(216,607)	(195,806)
Reinsurance and other recoveries revenue	1, 8	7,654	15,191
Net claims incurred		(208,953)	(180,615)
Other income	1	10,876	9,432
Operating expenses	2	(96,103)	(87,631)
General insurance underwriting result		12,322	11,647
Investment income	1	(358)	13,518
Profit/(loss) before taxation		11,964	25,165
Income tax (expense)/benefit	3	(5,139)	(6,135)
Net profit/(loss)		6,825	19,030
Profit/(loss) from continuing operations for the year attributable to shareholders		6,825	19,030
Total comprehensive income/(loss) for the year, net of tax, attributable to shareholders		6,825	19,030

The financial statements should be read in conjunction with the accounting policies and notes on pages 7 to 24.

FMG Insurance Limited

Annual Report 2020

STATEMENT OF CHANGES IN EQUITY

for the year ended 31 March

	Notes	2020 \$000	2019 \$000
Share capital			
Share capital at the beginning of the year		145,000	145,000
Total contributions by and distributions to shareholders		-	-
Share capital at the end of the year	12	<u>145,000</u>	<u>145,000</u>
Retained earnings			
Retained earnings at the beginning of the year		85,613	66,583
Total profit/(loss) and comprehensive income		6,825	19,030
Retained earnings at the end of the year		<u>92,438</u>	<u>85,613</u>
Total equity at the end of the year		<u>237,438</u>	<u>230,613</u>
Attributable to:			
Shareholders		<u>237,438</u>	<u>230,613</u>
		<u>237,438</u>	<u>230,613</u>

The financial statements should be read in conjunction with the accounting policies and notes on pages 7 to 24.

FMG Insurance Limited

Annual Report 2020

BALANCE SHEET

as at 31 March

	Notes	2020 \$000	2019 \$000
Assets			
Cash and cash equivalents	4	22,844	28,341
Trade and other receivables	6	128,233	114,926
Insurance recoveries	7, 8	19,347	37,855
Investments	5	353,351	322,714
Deferred acquisition costs	9	3,667	3,667
Deferred tax assets	10	1,287	1,314
Total assets		528,729	508,817
Liabilities			
Trade and other liabilities	11	14,626	13,573
Related party payable	14	253	327
Current tax liability		3,199	5,969
Underwriting provisions	7	272,186	257,308
Deferred tax liabilities	10	1,027	1,027
Total liabilities		291,291	278,204
Net assets		237,438	230,613
Equity			
Share capital	12	145,000	145,000
Retained earnings		92,438	85,613
Total equity		237,438	230,613

Signed on behalf of the Board of Directors, who authorised the issue of these financial statements on 25 June 2020.



T D Cleland

Chairman

25 June 2020



M J Taggart

Director

25 June 2020

The financial statements should be read in conjunction with the accounting policies and notes on pages 7 to 24.

FMG Insurance Limited

Annual Report 2020

STATEMENT OF CASH FLOWS

for the year ended 31 March

	Notes	2020 \$000	2019 \$000
<i>Cash flows from operating activities</i>			
Premium and other receipts from clients		371,485	339,100
Reinsurance recoveries		22,918	72,411
Interest received		-	2
Other income		-	231
Claims paid		(220,989)	(247,353)
Reinsurance premium paid		(41,558)	(36,512)
Cash paid to suppliers and employees		(98,741)	(89,788)
Tax (paid)/recovered		(8,204)	(1,669)
Net cash flows from operating activities	4	24,911	36,422
<i>Cash flows from investing activities</i>			
Investment dealings with fund managers		(30,333)	(20,000)
Dividends received		-	332
Net cash flows from investing activities		(30,333)	(19,668)
<i>Cash flows from financing activities</i>			
Cash flow (to)/from related entities		(75)	(2,554)
Net cash flows from financing activities		(75)	(2,554)
Net (decrease)/increase in cash and cash equivalents		(5,497)	14,200
Cash and cash equivalents at the beginning of the year		28,341	14,141
Cash and cash equivalents at the end of the year	4	22,844	28,341

The financial statements should be read in conjunction with the accounting policies and notes on pages 7 to 24.

FMG Insurance Limited

Annual Report 2020

STATEMENT OF ACCOUNTING POLICIES

for the year ended 31 March

REPORTING ENTITY

FMG Insurance Limited (the "Company") is a company domiciled in New Zealand, registered under the Companies Act 1993. The Company is a licenced insurer under the Insurance Prudential Supervision Act 2010 and is a FMC reporting entity under the Financial Markets Conduct Act 2013.

The Company is primarily involved in the underwriting of general insurance.

The Company's registered office is Level 1, PwC Centre, 10 Waterloo Quay, Wellington.

STATEMENT OF COMPLIANCE

The financial statements comply with New Zealand equivalents to International Financial Reporting Standards (NZ IFRS). The financial statements also comply with International Financial Reporting Standards (IFRS).

SIGNIFICANT ACCOUNTING POLICIES

Basis of preparation

The financial statements have been prepared in accordance with generally accepted accounting practice in New Zealand (NZ GAAP) as appropriate for profit-oriented entities.

The financial statements have been prepared on a historical cost basis with any exceptions noted in specific accounting policies below.

The financial statements are presented in New Zealand dollars and all values are rounded to the nearest thousand (\$000), unless otherwise stated.

The financial statements provide comparative information in respect of the previous period.

General insurance contracts

The insurance operations of the Company comprise the underwriting, administration and claims management of insurance contracts. These contracts transfer significant insurance risk by agreeing to compensate the insured on the occurrence of a specified insured event, such as damage to property or the crystallisation of a third party liability (or the reinsurance thereof), within a given timeframe.

Under accounting standards, such contracts are defined as *general insurance contracts*.

General insurance liabilities

The outstanding claims for general insurance contracts are measured as the best estimate of the present value of expected future payments for claims incurred at the balance date. The estimate is inclusive of claims management expenses required to settle the claim but is net of reinsurance and other recoveries. The outstanding claims liability also includes a risk margin to allow for the inherent uncertainty in the best estimate and to increase the probability that the liability is adequately provided for.

Outstanding claims are determined by the actuary in accordance with actuarial and prudential standards.

Liability adequacy testing is performed in order to ascertain any deficiencies in profit and loss arising from the carrying amount of the unearned premium liability not meeting the estimated future claims in prevailing market conditions. Any deficiency is taken to the income statement and written off against any deferred acquisition costs. Liability adequacy is determined for groups of contracts that are subject to broadly similar risks and are managed together as a single portfolio.

Assets backing general insurance contract liabilities

These assets are measured on a basis that is consistent with the measurement of the liabilities, to the extent permitted under accounting standards. The Company has identified its investment funds as assets backing general insurance contract liabilities.

As general insurance contract liabilities are measured as described in these accounting policies, assets backing such liabilities are measured at fair value, to the extent permitted under accounting standards. Realised and unrealised gains and losses arising from changes in the fair value are recognised in the income statement, to the extent permitted under accounting standards. The accounting policies for individual asset classes, and any restrictions on application of fair value, are described in the statement of accounting policies.

Claims expense

Claims expenses in respect of general insurance contracts are recognised in the income statement either as claims are incurred or as movements in outstanding claims owing.

FMG Insurance Limited

Annual Report 2020

STATEMENT OF ACCOUNTING POLICIES (*continued*)

for the year ended 31 March

Policy acquisition costs

Policy acquisition costs comprise the costs of acquiring and recording new business, including policy issue and underwriting costs, agency expenses and other sales costs. Acquisition costs incurred in obtaining general insurance contracts are deferred and recognised as assets where they can be reliably measured and where it is probable that they will give rise to premium revenue that will be recognised in subsequent reporting periods.

Deferred acquisition costs are amortised systematically in accordance with the expected pattern of the incidence of risk under the general insurance contracts to which they relate. This pattern of amortisation corresponds to the earning pattern of the corresponding premium revenue.

Outwards reinsurance

Premiums ceded to reinsurers under reinsurance contracts are recorded as an outwards reinsurance expense and are recognised over the period of indemnity of the reinsurance contract. Accordingly, a portion of outwards reinsurance premium is treated at balance date as a prepayment, and netted off against reinsurance creditors.

Reinsurance recoveries

Reinsurance assets represent balances due from reinsurance companies. Amounts recoverable from reinsurers are estimated in a manner consistent with the outstanding claims provision or settled claims associated with the reinsurer's policies and are in accordance with the related reinsurance contract.

Reinsurance assets are reviewed for impairment at each reporting date or more frequently when an indication of impairment arises during the reporting year. Impairment occurs when there is objective evidence as a result of an event that occurred after initial recognition of the reinsurance asset that the Company may not receive all outstanding amounts due under the terms of the contract and the event has a reliably measurable impact on the amounts that the Company will receive from the reinsurer. The impairment loss is recorded in the income statement.

Revenue recognition

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Company and the revenue can be reliably measured, regardless of when the payment is being made.

The specific recognition criteria described below must also be met before revenue is recognised.

Premium revenue

Premium revenue is recognised in the period in which the premiums are earned during the term of the contract that matches the incidence of risk. The proportion of premiums not earned in the income statement at the reporting date is recognised in the balance sheet as a provision for unearned premiums.

Other fee income

Fees relating to specific transactions or events are recognised in the income statement when the service is provided to the customer.

Interest income

The effective interest method is used to measure the interest income recognised in the income statement. The effective interest method is a method of calculating the amortised cost of a financial asset or liability and of allocating the interest income or interest expense over the relevant period to provide a constant yield to maturity.

Taxes

Current income tax

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

Deferred tax

Deferred tax is recognised using the balance sheet method, providing for temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws that have been enacted or substantively enacted by the reporting date.

Deferred tax liabilities are recognised for taxable temporary differences while deferred tax assets are recognised for all deductible temporary differences, the carry forward or unused tax credits and any unused tax losses.

A deferred tax asset is recognised to the extent that it is probable that future taxable profits will be available against which temporary differences can be utilised. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

GST

All revenues, expenses and assets are recognised net of goods and services taxes (GST) except where the GST is not recoverable. In these circumstances the GST is included in the related asset or expense. Receivables and payables are reported inclusive of GST. The net GST payable to or recoverable from the tax authorities as at balance date is included as a receivable or payable in the balance sheet. Cash flows are included in the statement of cash flows on a net basis.

FMG Insurance Limited

Annual Report 2020

STATEMENT OF ACCOUNTING POLICIES (*continued*)

for the year ended 31 March

Foreign currencies

Transactions in foreign currencies are translated to the functional currency of the Company at exchange rates at the dates of the transactions.

Monetary assets and liabilities denominated in foreign currencies at the reporting date are retranslated to the functional currency at the exchange rate at that date. The foreign currency gain or loss on monetary items is the difference between amortised cost in the functional currency at the beginning of the period, adjusted for effective interest and payments during the period, and the amortised cost in foreign currency translated at the exchange rate at the end of the period.

Non-monetary assets and liabilities denominated in foreign currencies that are measured at fair value are retranslated to the functional currency at the exchange rate at the date that the fair value was determined. Foreign currency differences arising on retranslation are recognised in the income statement.

Financial instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity.

Initial recognition and measurement of financial assets

The company classifies its financial assets in the following measurement categories:

- Those to be measured subsequently at fair value through profit and loss, and
- Those to be measured at amortised cost.

Financial assets at fair value through profit or loss

Financial assets at fair value through profit or loss include financial assets held for trading and financial assets backing insurance contracts. The Company has equity, debt securities and units in unlisted funds that are recognised at fair value through profit or loss. These assets are carried in the balance sheet at fair value with net changes in fair value presented as finance costs (negative net changes in fair value) or finance income (positive net changes in fair value) in the income statement.

Derecognition of financial assets

A financial asset is derecognised (i.e. removed from the Company's balance sheet) when:

- the rights to receive cash flows from the asset have expired; or
- the Company has transferred its rights to receive cash flows from the asset or has assumed an obligation to pay the received cash flows in full without material delay to a third party through a 'pass-through' arrangement; and either (a) the Company has transferred substantially all the risks and rewards of the asset, or (b) the Company has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

Impairment of financial assets

Assets measured at fair value (like equity and debt securities), where changes in value are reflected in the income statement, are not subject to impairment testing. Other assets such as receivables are subject to impairment testing.

Asset quality

Past due assets are financial assets at amortised cost in which a customer has failed to make payment contractually due within their key terms, and which are not impaired assets.

Initial recognition and measurement of financial liabilities

All of the Company's financial liabilities are recognised initially at fair value and are subsequently measured at amortised cost using the effective interest rate method. Amortisation and foreign exchange gains and losses are recognised in the income statement.

The Company has not designated any financial liability as at fair value through profit or loss.

Derecognition of financial liabilities

A financial liability is derecognised when the obligation under the liability is discharged or cancelled, or expires. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as the derecognition of the original liability and the recognition of a new liability. The difference in the respective carrying amounts is recognised in the income statement.

FMG Insurance Limited

Annual Report 2020

STATEMENT OF ACCOUNTING POLICIES (*continued*)

for the year ended 31 March

Fair value measurement

The fair value of financial instruments traded in active markets is based on quoted market prices at the balance sheet date. The quoted market price used for financial assets held by the Company is the current bid price, the quoted market price for financial liabilities is the current offer price.

The fair value of financial instruments not traded in an active market is determined using valuation techniques. Valuation techniques include net-present-value techniques, discounted cash-flow methods, earning multiple valuation method and comparison to quoted market prices or dealer quotes for similar instruments. Inputs to the models are market observable.

Cash and cash equivalents

Cash and cash equivalents in the statement of financial position comprise cash at banks and on hand and short-term deposits with a maturity of three months or less.

Trade and other receivables

All receivables reflecting rights arising under an insurance contract as defined in NZ IFRS 4 Insurance Contracts are recognised at amount receivable less a provision for impairment. A provision for impairment is established when there is objective evidence that the Company will not be able to collect all amounts due according to the original term of the receivable.

Receivables within the scope of NZ IFRS 9 are managed to collect contractual cash flows and their contractual terms generate cash flows that are solely payments of principal (and interest thereon, if any). Receivables are initially recognised at fair value and are subsequently measured at amortised cost less a provision for impairment if appropriate.

Impairment is calculated as a provision for expected credit losses (ECLs). The provision for ECLs is based on the difference between the cash flows due in accordance with the contract and the cash flows that the Company expect to receive. The assessment of ECLs reflect judgements and assumptions that take into account prior credit risk and loss history, current and expected future market conditions and individual debtor circumstances.

The Company adopts the simplified approach permitted by NZ IFRS 9 with regard to non-insurance trade receivables and calculates the provision with reference to lifetime ECLs. For all other receivables, the provision is based on the portion of lifetime ECLs that result from possible defaults events within 12 months from reporting date unless there has been a significant increase in credit risk since initial recognition in which case the provision is based on lifetime ECLs.

Any increase or decrease in the provision for impairment is recognised in the statement of profit or loss and other comprehensive income. When a receivable is uncollectable, it is written off against the provision for impairment account. Subsequent recoveries of amounts previously written off are credits against expenses.

Payables

These amounts represent liabilities for goods and services provided to the Company prior to the end of the financial year which are unsettled. Payables are initially recognised at fair value and subsequently measured at amortised cost. They are not discounted due to their short term nature.

Statement of cash flows

The statement of cash flows is prepared exclusive of GST, which is consistent with the method used in the income statement. The following are definitions of the terms used in the statement of cash flows:

- cash is considered to be cash on hand and current accounts in banks, net of overdrafts;
- investing activities are those relating to the acquisition, holding and disposal of investments;
- financing activities are those activities which result in changes in the size and composition of the capital structure of the Company. This includes debt not falling within the definition of cash; and
- operating activities include all transactions and other events that are not investing or financing activities.

FMG Insurance Limited

Annual Report 2020

STATEMENT OF ACCOUNTING POLICIES (*continued*)

for the year ended 31 March

CHANGES IN ACCOUNTING POLICIES AND DISCLOSURES

The Company mandatorily adopted the following accounting policy which became effective for annual reporting periods commencing 1 January 2019. The adoption of the following amendment did not have any material impact on the amounts recognised in prior periods and also will not materially affect the current or future periods.

NZ IFRS 16 *Leases* – NZ IFRS 16 supersedes NZ IAS 17 *Leases*, NZ IFRIC 4 *Determining whether an Arrangement contains a Lease*, NZ SIC-15 *Operating Leases-Incentives* and NZ SIC-27 *Evaluating the Substance of Transactions Involving the Legal Form of a Lease*. The standard sets out the principles for the recognition, measurement, presentation and disclosure of leases and requires lessees to recognise most leases on the balance sheet. The company has no lease contracts and therefore the standard does not apply.

Other than described above there have been no significant changes in accounting policies during the current period. Accounting policies have been applied on a basis consistent with the prior year, where applicable.

NEW STANDARDS AND INTERPRETATIONS NOT YET ADOPTED

The following standards and interpretations have been issued but are not yet effective for the period ending 31 March 2020.

Standard	Requirement	Effective for annual reporting periods beginning on or after:
IFRS 17 Insurance Contracts	<p>IFRS 17 provides a comprehensive model for insurance contracts, covering all relevant accounting aspects. The core of IFRS 17 is the General (building block) Model, supplemented by:</p> <ul style="list-style-type: none">• A specific adaptation for contracts with direct participation features (the Variable Fee Approach)• A simplified approach (Premium Allocation Approach) mainly for short-duration contracts <p>The main features of the new accounting model for insurance contracts are:</p> <ul style="list-style-type: none">• A measurement of the present value of future cash flows, incorporating an explicit risk adjustment, remeasured every reporting period (the fulfilment cash flows)• A Contractual Service Margin (CSM) that is equal and opposite to any day one gain in the fulfilment cash flows of a group of contracts, representing the unearned profitability of the insurance contract to be recognised in profit or loss over the service period (i.e., coverage period)• Certain changes in the expected present value of future cash flows are adjusted against the CSM and thereby recognised in profit or loss over the remaining contract service period• The effect of changes in discount rates will be reported in either profit or loss or other comprehensive income (OCI), determined by an accounting policy choice• A presentation of insurance revenue and insurance service expenses in the statement of comprehensive income based on the concept of services provided during the period• Amounts that the policyholder will always receive regardless of whether an insured event happens (non-distinct investment components) are not presented in the income statement, but are recognised directly in the balance sheet• Insurance services results (earned revenue less incurred claims) are presented separately from the insurance finance income or expense• Extensive disclosures to provide information on the recognised amounts from insurance contracts and the nature and extent of risks arising from these contracts <p>Early application is permitted, provided the entity also applies IFRS 9 Financial Instruments and IFRS 15 Revenue from Contracts with Customers on or before the date it first applies IFRS 17.</p>	1 January 2023

Work continues on the transition requirements for NZ IFRS 17 and a detailed assessment of the impact is planned for the 2020/21 financial year. The Company does not intend to adopt any of this standard early.

FMG Insurance Limited

Annual Report 2020

STATEMENT OF ACCOUNTING POLICIES (*continued*)

for the year ended 31 March

SIGNIFICANT ACCOUNTING JUDGEMENTS, ESTIMATES AND ASSUMPTIONS

The Company makes estimates and assumptions in respect of certain key assets and liabilities. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The key areas where critical accounting estimates and assumptions are applied are noted below.

Claims liabilities under general insurance contracts

Provision is made at the end of the year for the estimated cost of claims incurred but not settled at the balance sheet date, including:

- claims which have been reported but not yet paid;
- claims incurred but not yet reported;
- claims incurred but not enough reported;
- the anticipated direct and indirect costs of settling these claims; and
- a risk margin to allow for the inherent uncertainty in the best estimate.

In calculating the estimated cost of unpaid claims the Company uses a variety of estimation techniques, generally based on statistical analyses of historical experience, which assumes that the development pattern of the current claims will be consistent with past experience. Claims are separated into classes of business with broadly similar reporting and settlement behaviour and the results from each class combined to determine the value of unpaid claims. Gross claims costs are established with a separate assessment of reinsurance and other recoveries.

Large claims impacting each relevant business class are generally assessed separately, being measured on a case by case basis or projected separately in order to allow for the possible distortive effect of the development and incidence of these large claims. Accumulations of losses from a single event are also assessed separately to allow for delays in the settlement pattern and higher degrees of uncertainty as well as any reinsurance programs that are specific to these losses.

Further information is contained in Notes 7 and 8.

Investment in Fidelity Life Limited

The shares in Fidelity Life Limited are not listed and are not traded in an active market. The shares have been valued using several valuation approaches including market movements since the last valuation, price to earnings and price to tangible book value multiples. In completing the valuation price to earnings multiples in the range of 10 to 12 were considered and price to net tangible assets multiples of 0.8 to 0.9 were considered. In the prior year the shares were valued by an independent third party using a price to earnings multiple of 11.5 (using comparable companies) and the estimated future maintainable earnings of the company.

Further information is contained in Note 5.

Impact of Coronavirus (COVID-19)

On 11 March 2020, the World Health Organization declared the outbreak of a coronavirus (COVID-19) a pandemic and two weeks later the New Zealand Government declared a State of National Emergency. The country was moved to COVID-19 Alert Level 4 and put into lockdown. As a result of both the outbreak and the response of Governments in dealing with the pandemic, economic uncertainties have arisen which are likely to affect our operations, services and financial results going forward.

While there remains a significant amount of uncertainty, the possible effects on the Company as a result of the COVID-19 pandemic include:

- A reduction in the number of new policies issued or current members reducing the extent of their cover.
- Members experiencing financial hardship may have difficulty paying their premiums.
- Claims experience differing to what has occurred historically.
- Greater volatility in the value of investments.

At this time it is difficult to determine the full effect of the COVID-19 pandemic or Governments' varying efforts to combat the outbreak and support businesses, and there could be other related matters that affect the Company. To the extent possible we have considered the likely impact of COVID-19 in areas such as our provisioning for doubtful debts and in considering any impairment triggers relevant to fixed assets and intangible assets. To date there has not been a significant impact on the Company's financial performance or position.

FMG Insurance Limited

Annual Report 2020

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March

1 REVENUE

	2020	2019
	\$000	\$000
General insurance revenue		
Gross earned premiums	347,765	305,308
Reinsurance and other recoveries revenue	7,654	15,191
Investment revenue		
Movement in financial assets at fair value through profit and loss	(358)	13,186
Dividends - other entities	-	332
Total Investment revenue	(358)	13,518
Other income		
Other premium income	9,184	7,675
Other revenue	1,692	1,757
Total Other income	10,876	9,432
Total revenue	365,937	343,449

2 OPERATING EXPENSES

	2020	2019
	\$000	\$000
Operating expenses includes:		
Auditors' remuneration – audit of financial statements	83	82
Auditors' remuneration – solvency returns	19	19

EY provides services relating to the Group's tax return which includes FMG Insurance Limited. These services are paid for by FMG.

3 INCOME TAX

	2020	2019
	\$000	\$000
a) Income tax expense/(benefit) from continuing operations		
Current tax expense/(benefit)	5,113	6,364
Deferred tax expense/(benefit)	26	(229)
Income tax expense/(benefit) for the year from continuing operations	5,139	6,135
b) Analysis of taxation expense - continuing and discontinued operations		
Continuing operations	5,139	6,135
Income tax expense/(benefit) for the year	5,139	6,135
c) Numerical reconciliation of income tax expense to prima facie tax payable		
<i>Profit before taxation</i>		
Continuing operations	11,964	25,165
Total profit/(loss) before taxation	11,964	25,165
Prima facie income tax @ 28%	3,350	7,046
Tax effect of amounts which are non-deductible expenses/non-assessable revenue:		
Non-assessable investment (income)/loss and other items	1,962	(800)
Imputation credits on dividends	(102)	(83)
Foreign tax credit	(71)	(6)
(Over)/under provided in prior years	-	(22)
Income tax expense/(benefit) for the year	5,139	6,135

FMG Insurance Limited

Annual Report 2020

NOTES TO THE FINANCIAL STATEMENTS *(continued)* for the year ended 31 March

4 CASH AND CASH EQUIVALENTS

	2020	2019
	\$000	\$000
Cash at bank and in hand	22,844	28,341
Total cash and cash equivalents	22,844	28,341

a) Reconciliation of profit to net cash flows from operating activities

Profit/(loss) for the year	6,825	19,030
Adjustments for non-cash items		
Movement in deferred tax	27	(229)
Movement in unearned premium	19,260	19,437
Movement in outstanding claims	(4,382)	(51,547)
Movement in bad debts provision	(94)	772
Movement in deferred acquisition costs	-	(157)
Unrealised investment (gain)/loss	(305)	(14,295)
	14,506	(46,019)
Movements in other working capital items		
Movement in accounts receivable and reinsurance recoveries	5,294	58,572
Movement in accounts payable	1,056	396
Movement in taxation payable	(2,770)	4,443
	3,580	63,411
Net cash flows from operating activities	24,911	36,422

5 INVESTMENTS UNDER MANAGEMENT

	2020	2019
	\$000	\$000
Equity securities		
Investments in unlisted New Zealand companies	18,613	20,108
Total equity securities	18,613	20,108
Unit trust investments		
New Zealand equities	11,771	11,185
Offshore equities	47,917	51,551
Fixed interest investments - New Zealand	224,266	193,677
Fixed interest investments - Offshore	50,784	46,193
Total unit trust investments	334,738	302,606
Total other financial assets	353,351	322,714

NOTES TO THE FINANCIAL STATEMENTS (continued)
for the year ended 31 March

5 INVESTMENTS UNDER MANAGEMENT (continued)

Determination of fair value hierarchy 2020

	Level 1 \$000	Level 2 \$000	Level 3 \$000	Total fair value \$000
Financial assets at fair value through profit and loss:				
Equity securities	-	-	18,613	18,613
Unit trust investments	-	334,738	-	334,738
Total financial assets	-	334,738	18,613	353,351

Determination of fair value hierarchy 2019

	Level 1 \$000	Level 2 \$000	Level 3 \$000	Total fair value \$000
Financial assets at fair value through profit and loss:				
Equity securities	-	-	20,108	20,108
Unit trust investments	-	302,606	-	302,606
Total financial assets	-	302,606	20,108	322,714

Included in the level 1 category are financial assets and liabilities that are measured by reference to published quotes in an active market. A financial instrument is regarded as quoted in an active market if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service or regulatory agency and those prices represent actual and regularly occurring market transactions on an arm's length basis.

Level 2 financial assets and liabilities are measured using a valuation technique based on assumptions that are supported by prices from observable current market transactions are assets and liabilities for which pricing is obtained via pricing services but where prices have not been determined in an active market, financial assets with fair values based on broker quotes, investments in private equity funds with fair values obtained via fund managers and assets that are valued using the Group's own models whereby the majority of assumptions are market observable.

Level 3 financial assets are valued based on non market observable inputs meaning that fair values are determined in whole or in part using a valuation technique (model) based on assumptions that are neither supported by prices from observable current market transactions in the same instrument nor are they based on available market data. The asset in this category is an unlisted equity investment. Valuation techniques are used to the extent that observable inputs are not available, thereby allowing for situations in which there is little, if any, market activity for the asset or liability at the measurement date. However, the fair value measurement objective remains the same, that is, an exit price from the perspective of the Group. Therefore, unobservable inputs reflect the Group's own assumptions about the assumptions that market participants would use in pricing the asset or liability (including assumptions about risk). These inputs are developed based on the best information available, which might include the Group's own data.

During the year there were no transfers between categories.

Reconciliation of movements in level 3 instruments measured at fair value

	As at 1 April 2019 \$000	Total loss in profit and loss \$000	As at 31 March 2020 \$000
Equity securities	20,108	(1,495)	18,613
	20,108	(1,495)	18,613
	As at 1 April 2018 \$000	Total gain in profit and loss \$000	As at 31 March 2019 \$000
Equity securities	19,111	997	20,108
	19,111	997	20,108

NOTES TO THE FINANCIAL STATEMENTS (continued)
for the year ended 31 March

5 INVESTMENTS UNDER MANAGEMENT (continued)

Sensitivity of level 3 financial instruments to changes in key assumptions

	Carrying value at 31 March 2020 \$000	Effect of reasonably possible alternate assumptions (+/-) \$000
Equity securities	18,613	1,662
	18,613	1,662
	Carrying value at 31 March 2019 \$000	Effect of reasonably possible alternate assumptions (+/-) \$000
Equity securities	20,108	1,828
	20,108	1,828

For equities, the Company adjusted the share price by \$10 per share, which was considered by the Company to be within a range of reasonably possible alternatives. In the comparative period an adjustment was made to increase and decrease the assumed price earnings ratio by one, which was considered by the Company to be within a range of reasonably possible alternatives based on price earnings ratios of companies with similar industry and risk profiles.

6 TRADE AND OTHER RECEIVABLES

	Notes	2020 \$000	2019 \$000
Trade debtors		124,547	108,770
Reinsurance debtors		931	3,709
Other receivables		2,285	1,949
Uninsured third party recoveries		4,867	4,989
Allowance for collective impairment	13	(4,397)	(4,491)
		128,233	114,926

There are no past due or impaired trade debtors, reinsurance debtors or other receivable as at 31 March 2020. The allowance for collective impairment relates specifically to uninsured third party recoveries when amounts are past due.

7 UNDERWRITING PROVISIONS AND REINSURANCE AND OTHER RECOVERIES

	2020 \$000	2019 \$000
Underwriting provisions comprise:		
<i>Liability for outstanding claims</i>		
Expected future claim payments (undiscounted)	93,406	98,798
Discount to present value	(197)	(1,207)
	93,209	97,591
Provision for unearned premiums	178,977	159,717
Underwriting provisions	272,186	257,308
Current	256,999	230,526
Non-current	15,187	26,782
	272,186	257,308
Provision for reinsurance and other recoveries comprise:		
Expected future recoveries (undiscounted)	(19,388)	(38,403)
Discount to present value	41	548
Net insurance recoveries	(19,347)	(37,855)
Current	(13,849)	(21,670)
Non-current	(5,498)	(16,185)
	(19,347)	(37,855)

NOTES TO THE FINANCIAL STATEMENTS (continued)
for the year ended 31 March

8 GENERAL INSURANCE CONTRACTS

(a) Net general insurance claims incurred

	2020			2019		
	Risks borne in current year \$000	Risks borne in prior years \$000	Total \$000	Risks borne in current year \$000	Risks borne in prior years \$000	Total \$000
Gross claims expense						
Direct claims - undiscounted	219,373	(3,777)	215,596	180,727	14,744	195,471
Discount	(158)	1,169	1,011	(632)	967	335
Gross claims expense	219,215	(2,608)	216,607	180,095	15,711	195,806
Reinsurance and other recoveries						
Reinsurance and other recoveries revenue - undiscounted	(9,707)	2,560	(7,147)	(2,919)	(11,743)	(14,662)
Discount	16	(523)	(507)	-	(529)	(529)
Reinsurance and other recoveries	(9,691)	2,037	(7,654)	(2,919)	(12,272)	(15,191)
Net claims incurred	209,524	(571)	208,953	177,176	3,439	180,615

Current year amounts relate to risks borne in the current financial year. Prior period amounts relate to a reassessment of the risks borne in all previous financial years.

(b) Development of claims

The following table shows the development of net undiscounted outstanding claims relative to the current estimate of ultimate claims costs for the five most recent years.

	Incident year						Total
	2015 \$000	2016 \$000	2017 \$000	2018 \$000	2019 \$000	2020 \$000	\$000
Ultimate claims cost estimate							
At end of accident year	111,706	134,206	243,860	178,886	177,007	212,499	
One year later	113,618	135,266	277,987	178,348	179,875		
Two years later	114,006	132,830	285,783	178,916			
Three years later	113,956	133,683	288,362				
Four years later	113,967	134,144					
Five years later	114,050						
Current estimate of ultimate claims cost	114,050	134,144	288,362	178,916	179,875	212,499	
Cumulative payments	113,735	133,833	285,249	177,279	173,917	145,769	
Undiscounted central estimate	315	311	3,113	1,637	5,958	66,730	78,064
Discount to present value	(1)	(1)	(2)	(5)	(19)	(104)	(132)
Discounted central estimate	314	310	3,111	1,632	5,939	66,626	77,932
Prior years							7,412
Risk margin							7,865
Gross outstanding claims liabilities							93,209
Reinsurance recoveries on outstanding claims and other recoveries							(19,347)
Net outstanding claims liabilities							73,862

NOTES TO THE FINANCIAL STATEMENTS (continued)
for the year ended 31 March

8 GENERAL INSURANCE CONTRACTS (continued)

(c) Analysis of outstanding claims	2020	2019
	\$000	\$000
Gross central estimate of present value of future claims payment	85,344	91,246
Risk margin	7,865	6,345
Total outstanding claims liability	93,209	97,591

The expected settlement pattern of the outstanding claims liability is as follows:

Current	78,022	70,809
Non-current	15,187	26,782
Total outstanding claims liability	93,209	97,591

The total liability relates to direct insurance.

Assumptions adopted in calculation of general insurance provisions

The effective date of the actuarial report on the Insurance Liabilities is 31 March 2020. The previous assessment of the Insurance Liabilities was performed at 31 March 2019.

The actuarial report was prepared by Margaret Cantwell, the appointed actuary, a fellow of the NZ Society of Actuaries and the Institute of Actuaries of Australia. The actuary is satisfied as to the accuracy of the data upon which the calculation of Insurance Liabilities has been made and is satisfied that the accounting provisions held in respect of the insurance liabilities are adequate.

The determination of the Insurance Liabilities has been prepared in accordance with New Zealand International Financial Reporting Standard (NZ IFRS 4) and with the NZ Society of Actuaries Professional Standard No. 30 governing technical liability valuations for general insurance business.

The past patterns of claim reporting and settlement have been analysed to determine the best estimate of the current outstanding claims. Claims inflation and direct claims handling expenses are implicit within the historical data and future experience is assumed to continue at similar levels. Internal claims handling expenses assume recent experience continues. The resulting cash flows have been discounted using a single discount rate determined as the average rate for a portfolio of Government Stock that matches the liability cash flows by duration.

Process for determining risk margin

The risk margin was determined initially for each portfolio, allowing for the uncertainty of the outstanding claims estimate for each portfolio. Uncertainty was analysed for each portfolio, taking into account:

- past volatility in general insurance claims
- potential uncertainties relating to the actuarial models and assumptions
- the quality of the underlying data used in the models
- the general insurance environment.

The estimate of uncertainty is generally greater for long tail classes when compared to short tail classes due to the longer time until settlement of outstanding claims.

The overall risk margin was determined allowing for diversification between the different portfolios and the relative uncertainty of each portfolio. The assumptions regarding uncertainty for each class were applied to the net central estimates, and the results were aggregated, allowing for diversification, in order to arrive at an overall provision that is intended to have a 75% probability of adequacy.

The risk margins for the Liability Adequacy Test at the same probability of adequacy are higher than for the outstanding claims as claims to be incurred over the remainder of the insurance contract is less certain.

The key assumptions used in determining net outstanding claims liabilities are as follows:

	2020	2019
Inflation rate	Implicit	Implicit
Discount rate	0.31%	1.63%
Claims handling expense ratio - outstanding claims liabilities	4.0%	3.4%
Claims handling expense ratio - premium liabilities	5.2%	4.6%
Risk margin - outstanding claims liabilities	12.0%	12.0%
Risk margin - premium liabilities	14.0%	13.9%
Weighted average expected term to settlement	208 days	237 days

NOTES TO THE FINANCIAL STATEMENTS (continued)
for the year ended 31 March

8 GENERAL INSURANCE CONTRACTS (continued)

Reconciliation of movements in assets and liabilities arising from general insurance contracts	2020	2019
	\$000	\$000
Outstanding claims liability		
Gross outstanding claims at the beginning of the year	97,591	149,138
Claims incurred during the year	216,607	195,806
Claims payments made during the year	(220,989)	(247,353)
Gross outstanding claims at the end of the year	93,209	97,591
Reinsurance and other recoveries receivable		
Reinsurance and other recoveries receivable at the beginning of the year	(37,855)	(98,174)
Reinsurance and other recoveries incurred during the year	(7,654)	(15,191)
Reinsurance and other recoveries received during the year	26,162	75,510
Reinsurance and other recoveries receivable at the end of the year	(19,347)	(37,855)

Sensitivity analysis

The impact of change in key variables on the outstanding claims liability is set out below. Each change has been calculated in isolation to other changes. The impact on net profit after tax is the same as the impact on equity.

Variable	Movement	2020		2019	
		Impact on profit after tax (net of reinsurance) \$000	Impact on profit after tax (gross of reinsurance) \$000	Impact on profit after tax (net of reinsurance) \$000	Impact on profit after tax (gross of reinsurance) \$000
Discount rate	Increase of 1%	252	331	217	428
	Decrease of 1%	(79)	(104)	(222)	(441)
Claims handling expense ratio	Increase of 1%	(577)	(577)	(509)	(510)
	Decrease of 1%	577	577	510	509
Risk margin	Increase of 1%	(472)	(472)	(381)	(381)
	Decrease of 1%	472	472	381	381
Weighted average expected term to settlement	Increase 0.5 years	425	540	343	566
	Decrease 0.5 years	(429)	(545)	(346)	(570)

(d) Risk management policies and procedures

The general insurance business of the Company involves a number of non-financial risks. Notes on the policies and procedures employed in managing these risks in the general insurance business are set out below. Financial risks involving the Company are in Notes 15 to 17.

(i) Objectives in managing risks arising from insurance contracts and policies for mitigating those risks

The risk management activities include prudent underwriting, pricing, and management of risk including reinsurance together with claims management, reserving and investment management. The objective of these disciplines is to maintain a sustainable insurance operations.

The key policies in place to mitigate risk arising from writing general insurance contracts include:

- comprehensive management information systems and actuarial models using historical information to calculate premiums and monitor claims;
- the use of reinsurance to limit the Company's exposure;
- prudent investment management to match the Company's liabilities.

(ii) Terms and conditions of insurance contracts that have a material effect on amount, timing and uncertainty of cash flows

The terms and conditions attached to insurance contracts affect the level of insurance risk accepted by the Company. Insurance and reinsurance contracts were written on terms and conditions generally prevailing in the market at the time they were accepted. Such contracts transferred risk by indemnifying the insured and reinsured against the occurrence of specified events. There are no special terms and conditions in any non standard contracts that have a material impact on the financial statements.

NOTES TO THE FINANCIAL STATEMENTS (continued)
for the year ended 31 March

8 GENERAL INSURANCE CONTRACTS (continued)

(iii) Concentration of reinsurance risk

The Company has a programme of reinsurance contracts to protect its insurance operations from volatility in claims costs due to high severity losses and catastrophic events. The Company monitors areas of concentration risk and the reinsurance programme is constructed accordingly. No inward reinsurance is written by the Company.

Reinsurance is placed to cover losses in excess of the Company's agreed retention for each class of business, using both automatic treaties and facultative (one-off) placements. Dependent upon the class of business either excess of loss or proportional reinsurance is used. The catastrophe programme provides cover for an event greater than the estimated losses from a 1 in 1,000 year event.

There are no significant concentrations of insurance risk for reinsurance recoveries. Reinsurance contracts are entered into with a number of reinsurers, all with a minimum credit rating of A-. The internal policy is to limit the maximum exposure to a single reinsurer to 5-25% of the reinsurance programme depending on the credit rating of the reinsurer.

(e) Liability adequacy test

The probability of adequacy adopted in performing the liability adequacy test is 75%.

The liability adequacy test has identified a surplus for each portfolio of contracts that are subject to broadly similar risks and are managed together as a single portfolio.

	2020	2019
	\$000	\$000
Net central estimate of the present value of expected future cash flows from future claims	134,109	106,355
Risk margin of the present value of expected future cash flows	18,748	14,773

(f) Insurer financial strength rating

The Company has a financial strength rating of A (Excellent) as accorded by the international rating agency A.M. Best Group on 19 February 2020 (2019: A (Excellent)).

9 DEFERRED ACQUISITION COSTS

	2020	2019
	\$000	\$000
Balance at the beginning of the year	3,667	3,510
Deferred acquisition costs recognised during the year	(3,667)	(3,510)
Acquisition costs deferred during the year	3,667	3,667
Balance at the end of the year	3,667	3,667
Current	3,667	3,667

FMG Insurance Limited

Annual Report 2020

NOTES TO THE FINANCIAL STATEMENTS (continued)

for the year ended 31 March

10 DEFERRED TAX

	Opening balance at 1 April 2019	Charged/ (credited) to profit and loss	Closing balance at 31 March 2020
2020			
Movements in deferred tax assets			
Provisions and accruals	1,314	(27)	1,287
Total deferred tax assets	1,314	(27)	1,287
Movement in deferred tax liabilities			
Deferred acquisition costs	(1,027)	-	(1,027)
Total deferred tax liabilities	(1,027)	-	(1,027)
Deferred tax asset, net	287	(27)	260
	Opening balance at 1 April 2018	Charged/ (credited) to profit and loss	Closing balance at 31 March 2019
2019			
Movements in deferred tax assets			
Provisions and accruals	1,041	273	1,314
Total deferred tax assets	1,041	273	1,314
Movement in deferred tax liabilities			
Deferred acquisition costs	(983)	(44)	(1,027)
Total deferred tax liabilities	(983)	(44)	(1,027)
Deferred tax asset, net	58	229	287

11 TRADE AND OTHER LIABILITIES

	2020 \$000	2019 \$000
Trade creditors	331	307
Reinsurance creditors	2,151	2,445
Other liabilities	12,144	10,821
	14,626	13,573
Current	14,626	13,573

12 CONTRIBUTED EQUITY

	2020 \$000	2019 \$000
Fully paid ordinary shares at the beginning of the year	145,000	145,000
Additional capital investment	-	-
Fully paid ordinary shares at the end of the year	145,000	145,000

As at 31 March 2020 there were 14,500,000 ordinary shares (2019: 14,500,000 ordinary shares). Ordinary shares have no par value.

13 ALLOWANCES FOR IMPAIRED ASSETS

	Total \$000
At 1 April 2018	3,719
Utilised	(3,719)
Additional provision	4,491
As at 31 March 2019	4,491
Utilised	(4,491)
Additional provision	4,397
As at 31 March 2020	4,397

There was no interest income on impaired financial assets accrued for the current year (2019: \$nil). The allowance is entirely for collectively impaired assets. There is no specific impairment.

NOTES TO THE FINANCIAL STATEMENTS (continued)
for the year ended 31 March

14 RELATED PARTY TRANSACTIONS

The Parent, Farmers' Mutual Group provides underwriting, accounting, management and secretarial services for which it charges a management fee. The fee charged for the period ended 31 March 2020 was \$107,248m (2019: \$97,365m).

The Company has advances from the Parent. As at 31 March 2020 \$0.253m was payable (2019 \$0.327m). No interest is payable on current account balances. These balances are repayable on demand.

Farmers' Mutual Group (FMG) is the ultimate controlling entity. FMG is incorporated in New Zealand and owns 100% of FMG Insurance Limited.

15 CREDIT RISK

Insurance credit risk

Credit risk relating to insurance contracts relates primarily to:

- (a) Premium receivable from individual policyholders. Concentrations of credit risk are considered low due to the large number of customers comprising the customer base and their dispersion across New Zealand;
- (b) Reinsurance recoveries receivable, which are discussed further in Note 8.

Other financial assets

With respect to credit risk arising from the other financial assets of the Company, which comprise cash and cash equivalents and financial assets, the Company's exposure to credit risk arises from default of the counter party, with a maximum exposure equal to the carrying amount of these instruments.

16 MARKET RISK

Foreign exchange risk

The Company undertakes transactions denominated in foreign currencies and resulting from these activities, exposures in foreign currency arise. The Company does not apply hedge accounting. The exposure is not considered material.

Unit price risk

Unit price risk is the risk that the fair value of investments in unit trusts will decrease as a result of changes in unit prices. The Company holds all of its unit trust investments at fair value through the profit and loss.

Unit price risk sensitivity analysis

The following table demonstrates the impact on profit and loss and equity of a reasonably possible change in unit prices prevailing at balance sheet date.

	Impact on profit	Impact on equity
	\$000	\$000
2020		
10% increase in unit prices	33,474	33,474
10% decrease in unit prices	(33,474)	(33,474)
2019		
10% increase in unit prices	30,261	30,261
10% decrease in unit prices	(30,261)	(30,261)

Interest rate risk

Interest rate risk is the risk that the value of the Company's assets and liabilities will fluctuate due to changes in market interest rates. The Group's exposure to bank interest rate risk is represented by the fair value analysis shown in this note. The Company also has exposure to interest rate risk via its fixed interest funds investments, which would result in change in unit prices. Receivables are shown at amortised cost and as such are not exposed to interest rate risk.

Interest rate cash flows risk analysis

	Impact on profit after tax	Impact on equity
	\$000	\$000
2020		
0.25% increase in interest rates	55	55
0.25% decrease in interest rates	(55)	(55)
2019		
0.25% increase in interest rates	69	69
0.25% decrease in interest rates	(69)	(69)

FMG Insurance Limited

Annual Report 2020

NOTES TO THE FINANCIAL STATEMENTS *(continued)*

for the year ended 31 March

17 LIQUIDITY RISK

The contractual cash flows of financial assets and liabilities are as follows:

	Weighted average interest rate %	0-6 months \$000
2020		
Bank deposits	1.17%	22,844
Trade and other current receivables		128,233
Total financial assets		151,077
Trade and other current liabilities		14,626
Related party payable		253
Total financial liabilities		14,879
Net financial position		136,198
2019		
Bank deposits	1.75%	28,341
Trade and other current receivables		114,926
Total financial assets		143,267
Trade and other current liabilities		13,573
Related party payable		327
Total financial liabilities		13,900
Net financial position		129,367

There are no contractual cash flows of financial assets and liabilities greater than 6 months.

Capital management

The Company's capital includes retained earnings.

The Company's policy is to maintain a strong equity base so as to maintain members, creditor and market confidence and to sustain future development of the business. The impact of the level of capital on members' return is also recognised and the Parent recognises the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position.

FMG Insurance Limited, as an insurer licensed under the Insurance (Prudential Supervision) Act 2010, is required to disclose information with regards to our solvency position. The minimum solvency capital required to be retained to meet solvency requirements are shown below. The methodology and bases for determining the solvency margin are in accordance with the requirements of the Solvency Standard for Non-Life Insurance Business published by the Reserve Bank of New Zealand.

	2020 \$000	2019 \$000
Actual Solvency Capital	236,151	229,299
Minimum Solvency Capital	106,731	102,576
Solvency Margin	129,420	126,723
Solvency Ratio	2.21	2.24

The allocation of capital between operations and activities is, to a large extent, driven by optimisation of the return achieved on the capital allocated. The process of allocating capital to operations and activities is undertaken independently of those responsible for the operation.

The Company's policies in respect of capital management and allocation are reviewed regularly by the Board of Directors.

The Company manages liquidity risk by maintaining adequate reserves and banking facilities and undrawn funding facilities by continuously monitoring forecast and actual cash flows and matching maturity profiles of financial assets and liabilities. The Company also regularly reviews insurance premiums to ensure they are set at an appropriate level to cover insurance claims.

There have been no material changes in the Company's management of capital during the period.

NOTES TO THE FINANCIAL STATEMENTS (continued)
for the year ended 31 March

18 FINANCIAL INSTRUMENTS

2020

	At fair value through profit or loss \$000	Other financial assets at amortised cost \$000	Total carrying amount \$000	Fair value \$000
Bank deposits	-	22,844	22,844	22,844
Investments	353,351	-	353,351	353,351
Trade and other current receivables	-	128,233	128,233	128,233
Total assets	353,351	151,077	504,428	504,428

	At fair value through profit or loss \$000	Other financial liabilities at amortised cost \$000	Total carrying amount \$000	Fair value \$000
Trade and other current liabilities	-	14,626	14,626	14,626
Related party payable	-	253	253	253
Total liabilities	-	14,879	14,879	14,879

2019

	At fair value through profit or loss \$000	Other financial assets at amortised cost \$000	Total carrying amount \$000	Fair value \$000
Bank deposits	-	28,341	28,341	28,341
Investments	322,714	-	322,714	322,714
Trade and other current receivables	-	114,926	114,926	114,926
Total assets	322,714	143,267	465,981	465,981

	At fair value through profit or loss \$000	Other financial liabilities at amortised cost \$000	Total carrying amount \$000	Fair value \$000
Trade and other current liabilities	-	13,573	13,573	13,573
Related party payable	-	327	327	327
Total liabilities	-	13,900	13,900	13,900

For financial instruments not presented in the Balance Sheet at their fair value, fair value is estimated using the following methods:

- For receivables where the applicable interest rate is fixed, fair value is estimated using discounted cash flow models based on the repayment profile. Discount rates applied in these calculations are based on current market interest rates for receivables with similar credit and maturity profiles;
- The fair value calculation of assets at amortised cost is made after making allowances for the fair value of impaired assets;
- Bank deposits, other assets, related party liabilities and other liabilities are short term in nature and the related carrying amount is equivalent to their fair value.

19 COMMITMENTS

There are no capital commitments at 31 March 2020 (2019: \$Nil).

20 CONTINGENCIES

There are no contingent liabilities at 31 March 2020 (2019: \$Nil).

21 SUBSEQUENT EVENTS

There are no subsequent events.

Independent Auditor's Report

To the Shareholder of FMG Insurance Limited

Opinion

We have audited the financial statements of FMG Insurance Limited ("the company") on pages 3 to 24, which comprise the balance sheet of the company as at 31 March 2020, and the income statement, statement of changes in equity and statement of cash flows for the year then ended of the company, and the notes to the financial statements including a summary of significant accounting policies.

In our opinion, the financial statements on pages 3 to 24 present fairly, in all material respects, the financial position of the company as at 31 March 2020 and its financial performance and cash flows for the year then ended in accordance with New Zealand equivalents to International Financial Reporting Standards and International Financial Reporting Standards.

This report is made solely to the company's shareholder. Our audit has been undertaken so that we might state to the company's shareholder those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's shareholder, for our audit work, for this report, or for the opinions we have formed.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report.

We are independent of the company in accordance with Professional and Ethical Standard 1 (revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We provide taxation advice and assurance services in relation to the company's solvency return. We have no other relationship with, or interest in, the company. Partners and employees of our firm may deal with the company on normal terms within the ordinary course of trading activities of the business of the company.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current year. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, but we do not provide a separate opinion on these matters. For each matter below, our description of how our audit addressed the matter is provided in that context.

We have fulfilled the responsibilities described in the Auditor's responsibilities for the audit of the financial statements section of the audit report, including in relation to these matters. Accordingly, our audit included the performance of procedures designed to respond to our assessment of the risks of material misstatement of the

financial statements. The results of our audit procedures, including the procedures performed to address the matters below, provide the basis for our audit opinion on the accompanying financial statements.

Valuation of outstanding claims liabilities

Why significant

The company's liability for outstanding claims represents 32% of total liabilities.

The estimation of the value of outstanding claims involves significant judgement and is based on an actuarial model of the expected cost of claims incurred on, or prior to, balance date. Assumptions included in the model can generally be categorised as either economic assumptions such as inflation and discount rates or non-economic assumptions relating to claims development and cost. Non-economic assumptions are often based on historical data relating to the volume, amount and pattern of claims settlement.

Disclosures relating to outstanding claims liabilities, including key assumptions, are included in Notes 7 and 8 of the financial statements.

How our audit addressed the key audit matter

Our audit procedures over the valuation of the outstanding claims liability included:

- ▶ Evaluating and testing key controls over the claims assessment and settlement process;
- ▶ On a sample basis validating the cost associated with claims recorded in the year;
- ▶ Comparing the claims data used by the appointed actuary to the company's underlying claims system on a sample basis;
- ▶ Using our actuarial specialists to review the outstanding claims liability valuation report prepared by the appointed actuary and to evaluate the appropriateness of the methodologies and assumptions used in the valuation;
- ▶ Evaluating the objectivity and expertise of the appointed actuary; and
- ▶ Considering the adequacy of disclosures for the outstanding claims liability.

Valuation of unlisted financial investments

Why significant

The company's investment portfolio includes \$18.6m of shares in Fidelity Life Limited that are unlisted equity securities. Due to the infrequent level of trading in these securities and the economic uncertainty relating to the Covid-19 pandemic the valuation is subjective and requires the application of judgement.

The company has determined the value of this investment with reference to a third-party valuation completed during the year, updated by management to take account of the passage of time and market volatility as a result of the Covid-19 pandemic to assess its year end value.

The accounting policies and Note 5 to the financial statements disclose the valuation approach adopted by the company including the key assumptions used.

How our audit addressed the key audit matter

Our procedures included:

- ▶ Validating the company's ownership of the securities at year end;
- ▶ Using the expertise of our valuation specialists to consider the third-party valuation and management's update to this valuation to assess the investment's year end value. This included consideration of the valuation impact of economic uncertainty related to the Covid-19 pandemic. Our specialists:
 - ▶ considered both the methodology and assumptions used in the valuation.
 - ▶ assessed the appropriateness of the resultant value by considering the movement in relevant market multiples from 31 March 2019 to 31 March 2020;
- ▶ Evaluating the objectivity and expertise of the external valuer; and
- ▶ Considering the adequacy of disclosure relating to investments in the financial statements.

Information other than the financial statements and auditor's report

The directors of the company are responsible for the Annual Report, which includes information other than the financial statements and auditor's report.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated.

If, based upon the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Directors' responsibilities for the financial statements

The directors are responsible, on behalf of the company, for the preparation and fair presentation of the financial statements in accordance with New Zealand equivalents to International Financial Reporting Standards and International Financial Reporting Standards, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

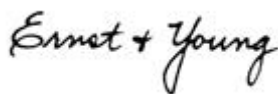
In preparing the financial statements, the directors are responsible for assessing on behalf of the company the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing (New Zealand) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of the auditor's responsibilities for the audit of the financial statements is located at the External Reporting Board's website: <https://www.xrb.govt.nz/standards-for-assurance-practitioners/auditors-responsibilities/audit-report-2/>. This description forms part of our auditor's report.

The engagement partner on the audit resulting in this independent auditor's report is David Borrie.



Chartered Accountants
Wellington
26 June 2020

Appointed Actuary's review of actuarial information for FMG Insurance Limited in respect of 31 March 2020 Financial Statements

This report is prepared under section 78 of the Insurance (Prudential Supervision) Act 2010 ("the Act") for inclusion in the financial statements of FMG Insurance Limited (FMGIL).

It reports on the review by the Appointed Actuary, required under section 77 of the Act, of actuarial information in, or used in the preparation of, the financial statements.

The report has been prepared by Margaret Cantwell; BSc, FIAA, FNZSA Appointed Actuary to, FMGIL. I am an employee of FMG and a policyholder of FMGIL. I have no other financial or ownership interest in FMGIL.

It is FMGIL's established policy to seek the advice of the Appointed Actuary in respect of all actuarial information and to adopt that advice in its financial statements.

I was involved in the preparation of the liability valuation, liability adequacy test and related disclosures in the financial statements. I have reviewed the actuarial information contained in, or used to prepare, the financial statements 31 March 2020. There were no limitations placed on the scope of my review.

FMG has supplied me with all the information and explanations necessary to allow me to undertake this review.

These items have all been used without adjustment in the financial statements, which I believe to be appropriate. They have also been used without adjustment in the solvency calculation, which again I believe to be appropriate.

In summary, I can confirm that from an actuarial perspective:

- The actuarial information contained in the 31 March 2020 financial statements has been appropriately included in those statements.
- The actuarial information used in the preparation of the 31 March 2020 financial statements has been used appropriately.
- That in my opinion, as at 31 March 2020, FMGIL is maintaining an appropriate solvency margin as defined in The Solvency Standard for Non-Life Insurance Business issued by the Reserve Bank of New Zealand.



Margaret Cantwell
Appointed Actuary
FMGIL

Dated: 25 June 2020