AA Insurance Limited

Financial report
for the financial year ended 30 June 2019

AA Insurance Limited

Financial report

for the financial year ended 30 June 2019

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Directors' report

The Board of Directors presents the Directors' report together with the financial report of AA Insurance Limited (the **Company**) for the financial year ended 30 June 2019.

With the agreement of the shareholders, the Company has taken advantage of reporting concessions available to it under Section 211(3) of the Companies Act 1993.

Directors
The following persons were directors of the Company during the financial year and up to the date of this report:

Non-executive
E J Kulk (Chairman) (resigned 5 October 2018)
Dr D F McTaggart (Chairman) (appointed 5 October 2018)
T F Buckett
D C Casboult
B T Gibbons
P W Smeaton
M R Winger

Registered office
Level 17
99 Albert Street
Auckland 1010
New Zealand

Auditor
KPMG
18 Viaduct Harbour Avenue
Auckland 1140
New Zealand

Dividends
During the financial year, the Company declared and paid dividends totalling $35,000,000 (2018: $35,000,000). Further details of dividends paid are set out in Note 3 to the financial statements.

Principal activities
The principal activities of the Company during the course of the financial year were the underwriting of general insurance and the investment and administration of insurance funds. There has been no significant change in the nature of these activities during the year.

Review of operations
The net profit after income tax for the year ended 30 June 2019 was $67,233,000 for the Company compared with net profit after income tax of $42,416,000 for the previous year ended 30 June 2018.

Events subsequent to reporting date
There is, at the date of this Report, no matter or circumstance that has arisen since 30 June 2019 that has significantly affected, or may significantly affect:

(a) the Company's operations in future financial periods;
(b) the results of those operations in future financial periods; or
(c) the Company's state of affairs in future financial periods.

Directors' report (continued)

Information on directors in office at the date of this report

Dr D F McTaggart BEcon (Hons), MA, PhD, DUniv, FAICD, SF Fin

Chairman, Non-executive Director

Dr McTaggart is Chairman of the AA Insurance Board. He has an extensive background in financial markets and has deep academic and commercial experience. He is well-versed in operating in a rapidly changing regulatory environment and engaging effectively with regulators and government stakeholders. He is a former CEO of QIC, Under Treasurer of the Queensland Department of Treasury, and was a director of UGL Limited (September 2012–August 2015).

Dr McTaggart is a director of Suncorp Group, Chairman of the Audit Committee, a member of the People and Remuneration Committee and a director on the Group's New Zealand licensed entities. He is currently Chairman of Spark Infrastructure RE Limited and serves on the Australian National University Council and the Expert Advisory Panel, Indigenous Home Ownership Capital Funding.

Timothy F Buckett BCom, CPA, MBA, GAICD

Non-executive Director

Tim Buckett was appointed to the AA Insurance Board on 19 June 2017. He was Chief Financial Officer of Suncorp New Zealand (Vero Insurance New Zealand Limited and Asteron Life Limited) and Vero Liability Insurance Limited until June 2019. He is currently CFO, Insurance for Suncorp Group and Chairman of AA Finance Limited. He has over 25 years corporate and financial experience including strategy and corporate development, distribution, product, channel, customer segmentation and marketing and profit centre management.

Don Casboult

Non-executive Director

Don Casboult was appointed to the AA Insurance Board on 1 January 2011. Mr Casboult has worked within AAMI, Promina and Suncorp Group for over 25 years, until June 2009 in a variety of executive management roles, including Executive General Manager of Marketing and Communications, Chief Marketing Manager and Group Operations Manager. He has extensive knowledge in business strategy and global insurance markets. Mr Casboult is currently Chairman of Moonee Valley Racing Club in Victoria and Director of a number of private companies.

Brian Gibbons ACA BCA

Non-executive Director

Brian Gibbons was appointed to the AA Insurance Board on 15 July 1994, and has been the Chief Executive Officer of the New Zealand Automobile Association (NZAA) since 1990. Mr Gibbons has wide ranging involvement in the motor industry as well as extensive financial and business knowledge. Mr Gibbons is a board member of a number of NZAA subsidiaries and business partners including AA Life Services Limited, AA Battery Service Limited, NZAA Auto Glass Limited, AA Finance Limited and AA Smartfuel Limited. Mr Gibbons is President of the FIA Senate and also a trustee of the FIA Foundation. He is a qualified Chartered Accountant, a Fellow of the NZ Institute of Management, and a Justice of the Peace.

Directors' report (continued)

Paul W Smeaton BBM, MAICD

Non-Executive Director

Paul Smeaton has been a director since September 2015. He has over 30 years financial services experience, having worked in banking, insurance, funds management and stock broking. Mr Smeaton is Chief Executive Officer of Suncorp New Zealand (which includes the parent company Vero Insurance New Zealand Limited) and is also a director of that company, Vero Liability Insurance Limited, Asteron Life Limited and AA Finance Limited. Mr Smeaton is also on the Board of the Insurance Council of New Zealand.

Mark Winger LLB

Non-executive Director

Mark Winger was appointed to the AA Insurance Board on 22 April 2008. Mr Winger has extensive experience in commercial law, corporate law and trusts and is a senior partner in Auckland law firm Holmden Horrocks. Mr Winger has been legal adviser to the New Zealand Automobile Association, a member of its Board since its amalgamation in 1990, a director of AA Finance Limited and is current Chairman of the NZAA Retirement Scheme. He is currently the Grand Master of the Freemasons New Zealand, and a trustee of Freemasons Foundation, a charitable Trust, and has had extensive involvement as a trustee providing governance and strategic direction to a wide range of family, investment, charitable, and educational trusts.

This financial report of the Company was approved for issue by the Board on 30 July 2019.

Signed in accordance with a resolution of the directors.

Director	Director
30 July 2019	30 July 2019

Corporate governance statement

Introduction

AA Insurance Limited ("the Company") is a company which is incorporated in New Zealand. Vero Insurance New Zealand Limited has a 68% shareholding in the Company and The New Zealand Automobile Association Limited has a 32% shareholding. Vero Insurance New Zealand Limited's ultimate parent is Suncorp Group Limited, an Australian public company listed on the Australian Stock Exchange. The Company is governed by a Joint Venture Agreement between Vero Insurance New Zealand Limited and The New Zealand Automobile Association Limited. Under this agreement each shareholder appoints three acting directors to the Company's Board with each director having equal voting rights with the Chairman having the casting vote.

The Company is a licensed insurer under the Insurance (Prudential Supervision) Act 2010.

This corporate governance statement contains an outline of the principal corporate governance practices, policies and processes that have been established by the Company.

Board of Directors

At the date of this statement, the Board comprises three independent non-executive directors (Dr Douglas McTaggart, Don Casboult and Mark Winger) and three non-executive directors who are not independent (Timothy Buckett, Brian Gibbons and Paul Smeaton). Dr Douglas McTaggart is the Chairman of the Board. Brief details of directors' qualifications and experience are set out in the Directors' Report.

Although the Board has not adopted a tenure policy, the composition of the Board is subject to periodic review. The Board considers it important to maintain an appropriate mix between long-serving Directors with established knowledge of the Company's business and corporate history, and new Directors who bring fresh perspectives to the Board. There is a Board-approved process for nominating and appointing Directors.

All Directors are expected to keep up to date with matters affecting the business of the Company, the general insurance industry and their duties as Directors.

Each Director has met the requirements and criteria set out in the Board-approved Fit and Proper Policy. The Board also approves the continuing fitness and propriety of the Directors.

Duties and Responsibilities of the Board

The Board of Directors has overall responsibility for the performance of the Company. The Board has delegated the day-to-day operation and management of the business of the Company to the Chief Executive.

The Company's constitution sets out the responsibilities of the Board and Directors and includes such matters as the appointment and removal of Directors, the minimum and maximum number of Directors, the quorum for Board meetings and the appointment of the Chairman.

The Board has adopted a charter which contains the principles for the operation of the Board, a description of the functions and responsibilities of the Board and those functions that are delegated to management. Matters covered by this charter include Board composition, responsibilities of the Chairman and individual Directors, conflicts of interest, Board meeting procedures, Board performance reviews and the criteria for determining Directors' independence. Provision is also made for the Board to delegate certain matters to committees of the Board.

Board meetings are held on a bi-monthly basis. The Board approves an annual programme of work and this is used as a guide to the preparation of each Board meeting agenda.

Corporate governance statement (continued)

The Board approves the strategic direction of the Company and monitors executive management performance in the implementation and achievement of strategic and business objectives through the receipt of regular reports from management. Other matters that are approved by the Board include the Company's Risk Appetite Statement, Risk Management Strategy, Internal Capital Adequacy Assessment Process, Reinsurance Management Strategy, dividend payments, financial statements and solvency returns, major operating and capital expenditure which exceed management's limits and the financial performance outcomes for the Company's senior executives.

Governance

The Board of the Company has adopted a number of internal policies. These internal policies form part of the Company's governance and compliance framework and also apply to Directors. These include a Code of Conduct, Conflicts of Interest Policy, Due Diligence Policy, ICT Policy, Internal Fraud Prevention Policy, Whistleblower Policy and a Fit and Proper Policy.

Strategy and Culture

AA Insurance's purpose is to eliminate stress and provide certainty for its customers. Over the next five years, building on the foundations that have established the company as a leading direct insurer, AA Insurance's strategic priorities will focus on Trust, Customer Value and Internal Capability. These will be underpinned by AA Insurance's long-term strategy known internally as "The Organisational Alignment Model" as well as its culture and its behaviours.

AA Insurance's long-term strategy is centred around providing competitive and flexible insurance while delivering the best customer service in the industry. The organisation is adopting the WriteMark Plain Language Standards to make policies easier for customers to read.

AA Insurance's culture is driven by their people's shared values and beliefs, set out in the company's Genuine Values, which guide the way AA Insurance acts towards its people and its customers.

Board Audit Risk and Compliance Committee

In order to enable the Board to focus on strategy, planning and performance enhancement, the Board has delegated certain duties to its Board Audit Risk and Compliance Committee ("BARCC"). The role of the BARCC is to assist the Board in fulfilling its statutory and fiduciary responsibilities with respect to the oversight of the effectiveness of risk management strategies and internal controls across the Company. The terms of reference of the BARCC are contained in a Board-approved charter. The members of the BARCC are the full Board, chaired by Mark Winger, an independent non-executive director.

The BARCC is required to meet at least six times a year. The BARCC approves an annual programme of work and this is used as a guide to the preparation of each BARCC meeting agenda. The BARCC receives regular reports from Senior Management and Executives of the Company, Suncorp Group Internal Audit (which provides independent and objective internal audit services to the Company) and the Company's external auditor. Other attendees of BARCC meetings include the Company's Chief Executive, Chief Financial Officer, Suncorp New Zealand Chief Risk Officer, Suncorp Group Internal Audit, the external auditor and the Appointed Actuary as requested. The BARCC reviews and makes recommendations to the Board on matters such as the Company's Risk Appetite Statement, Risk Management Strategy, Reinsurance Management Strategy, Internal Audit plan, its Delegations of Authority, Internal Capital Adequacy Assessment Process, financial statements and solvency returns. The BARCC regularly updates the Board on its activities and copies of its minutes are provided to the Board.

Under the terms of its charter, the BARCC is required to undertake an annual confirmation that it has discharged all of its duties set out in its charter. This is reported to the Board. The BARCC is also required to review its charter at least annually.

The Risk Committee is a management committee that oversees the management of risks arising from the activities of the Company. The committee has its own charter and is chaired by the Chief Executive. Matters are escalated to the BARCC on a bi-monthly basis. Critical risks are escalated to the Chairman immediately.

Information on the Company's approach to Risk Management is contained in Note 23.

Corporate governance statement (continued)

Corporate Social Responsibility

AA Insurance believes in conducting business in a way that protects and sustains the environment for current and future generations and are actively working to minimize the impact of their activities.

Creating and preserving value for all stakeholders of AA Insurance is fundamental to its corporate social responsibility. AA Insurance continually strives to improve its conduct, culture and business practices; to build trust and strengthen its social license to operate.

Action on Climate Change

AA Insurance is actively seeking to address the risks and opportunities presented by climate change. AA Insurance will work with its key stakeholders to support a transition to a net-zero carbon emissions economy by 2050. This supports Suncorp's Climate Change Action Plan.

Community Involvement

AA Insurance has a program in place which empowers employees to make a difference to causes they feel passionate about with a range of opportunities to get involved in, including volunteering, sponsorship and donations.

Diversity & Inclusion

AA Insurance's goal is to attract diverse talent, to build leadership capability to enable employees to realise their full potential.

AA Insurance is a member of Diversity Works who are assisting with the development of the diversity and inclusion plan.

AA Insurance is represented on the Suncorp Diversity Council which assists the company in delivering these objectives by:

- Creating and overseeing a diversity strategy
- Recommending initiatives to support greater gender diversity
- Tracking progress including creating targets and regular scorecards
- Promoting and championing diversity

The Diversity Council is chaired by the Suncorp New Zealand CEO.

Independent auditor's report

To the shareholders of AA Insurance Limited

Report on the financial statements

Opinion

In our opinion, the accompanying financial statements of AA Insurance Limited (the "Company") on pages 13 to 51:

i. present fairly in all material respects the Company's financial position as at 30 June 2019 and its financial performance and cash flows for the year ended on that date; and

ii. comply with New Zealand Equivalents to International Financial Reporting Standards and International Financial Reporting Standards.

We have audited the accompanying financial statements which comprise:

— the statement of financial position as at 30 June 2019;

— the statements of comprehensive income, changes in equity and cash flows for the year then ended; and

— notes, including a summary of significant accounting policies and other explanatory information.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) ("ISAs (NZ)"). We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We are independent of the Company in accordance with Professional and Ethical Standard 1 (Revised) Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board and the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (the "IESBA Code"), and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code.

Our responsibilities under ISAs (NZ) are further described in the auditor's responsibilities for the audit of the financial statements section of our report.

Our firm has also provided other services to the Company in relation to regulatory assurance services. Subject to certain restrictions, partners and employees of our firm may also deal with the Company on normal terms within the ordinary course of trading activities of the business of the Company. These matters have not impaired our independence as auditor of the Company. The firm has no other relationship with, or interest in, the Company.

Key audit matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements in the current period. We summarise below those matters and our key audit procedures to address those matters in order that the shareholders may better understand the process by which we arrived at our audit opinion. Our procedures were undertaken in the context of and solely for the purpose of our statutory audit opinion on the financial statements as a whole and we do not express discrete opinions on separate elements of the financial statements.

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The key audit matter	How the matter was addressed in our audit
Outstanding claims liabilities and associated reinsurance and other recoveries **Outstanding claims liability $70.3 million** **Reinsurance and other recoveries $26.6 million**	
Refer to Notes 11 and 16 to the financial statements. The valuation of outstanding claims liabilities and related reinsurance assets involved a high level of judgement in estimating future payments for claims incurred, including case estimates for reported claims and those incurred but not yet reported to the Company. Outstanding claims liabilities related to the Canterbury earthquakes have greater levels of uncertainty, as disclosed in Note 16 to the financial statements. This uncertainty can include: — Geotechnical uncertainty which can significantly impact the cost of a claim; — Litigation, where the range of possible ultimate claim costs is substantial; — The allocation of claim costs between earthquake events, as this impacts the amount recoverable from co-insurers and reinsurers; and — Less information on claims managed by co-insurers and the Earthquake Commission, with greater management judgement required to value any expected recoveries, as well as making allowance for any as yet unreported claims. Valuation of reinsurance assets involves a high degree of uncertainty due to the dependence on the estimate of related claims costs. Valuation of reinsurance and other recoveries is affected by the same uncertainties.	We involved our actuarial specialists and performed audit procedures, which included: — Testing key controls, including IT general and application controls over claim payments, case estimates and actuarial reconciliations. — Using data analytics to select a sample of claim payments and case estimates to check the accuracy of the claims information. — Challenging the appropriateness of the Company's actuarial methods and key assumptions for the classes of business that were deemed to have higher claims estimations risks, including separate consideration of claims relating to the Canterbury earthquakes. We assessed the selection of methods and key assumptions applied in the valuation of outstanding claims liabilities. We challenged the actuarial methods and key assumptions by: o Analysing the accuracy of previous estimates; o Comparing key assumptions to the broader insurance industry, previous periods and current period claims experience; and o Sample testing of the key qualitative claims information that is used by the Company's actuarial team to form their assumptions. — Assessing the Company's estimation of risk margins to identify possible management bias. We evaluated the Company's actuarial methodologies for consistency with those used in the industry and with prior periods. — Testing material reinsurance contracts to check that recoveries recognised in the financial statements align with the terms of those contracts and the amount of the respective outstanding claims liability.

Other information

The directors, on behalf of the Company, are responsible for the other information included in the entity's annual report. Other information includes the directors' report and corporate governance statement. Our opinion on the financial statements does not cover any other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Use of this independent auditor's report

This independent auditor's report is made solely to the shareholders. Our audit work has been undertaken so that we might state to the shareholders those matters we are required to state to them in the independent auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the shareholders for our audit work, this independent auditor's report, or any of the opinions we have formed.

Responsibilities of the directors for the financial statements

The directors, on behalf of the Company, are responsible for:

— the preparation and fair presentation of the financial statements in accordance with generally accepted accounting practice in New Zealand (being New Zealand Equivalents to International Financial Reporting Standards) and International Financial Reporting Standards;

— implementing necessary internal control to enable the preparation of a set of financial statements that is fairly presented and free from material misstatement, whether due to fraud or error; and

— assessing the ability to continue as a going concern. This includes disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless they either intend to liquidate or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objective is:

— to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error; and

— to issue an independent auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs NZ will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error. They are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of these financial statements is located at the External Reporting Board (XRB) website at:

http://www.xrb.govt.nz/standards-for-assurance-practitioners/auditors-responsibilities/audit-report-2/

This description forms part of our independent auditor's report.

The engagement partner on the audit resulting in this independent auditor's report is Jamie Munro.

For and on behalf of

KPMG

KPMG
Auckland

1 August 2019

Statement of comprehensive income
for the financial year ended 30 June 2019

	Note	2019 $'000	2018 $'000
Premium revenue	4	**413,675**	363,488
Outwards reinsurance premium expense		**(19,287)**	(18,268)
Net premium revenue		**394,388**	345,220
Claims expense	5	**(267,388)**	(264,924)
Reinsurance and other recoveries revenue	4, 5	**22,909**	26,610
Net incurred claims	5	**(244,479)**	(238,314)
Acquisition costs		**(20,193)**	(16,257)
Other underwriting expenses		**(49,087)**	(43,616)
Underwriting expenses		**(69,280)**	(59,873)
Underwriting result		**80,629**	47,033
Investment income on insurance funds	4.1	**4,209**	3,465
Investment expense on insurance funds		**(241)**	(212)
Insurance trading result		**84,597**	50,286
Investment income on shareholder funds	4.1	**8,320**	7,122
Investment expense on shareholder funds		**(384)**	(338)
Gain on defined benefit funds		**1**	8
Share of joint venture loss		**(50)**	(142)
Profit before tax		**92,484**	56,936
Income tax expense	7.1	**(25,251)**	(14,520)
Profit for the financial year attributable to owners of the Company		**67,233**	42,416
Other comprehensive income			
Items that will not be reclassified subsequently to profit or loss			
Actuarial profit/(losses) on defined benefit funds		**134**	(3)
Total other comprehensive income		**134**	(3)
Total comprehensive income for the financial year		**67,367**	42,413

The statement of comprehensive income is to be read in conjunction with the accompanying notes.

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Statement of financial position
as at 30 June 2019

	Note	2019 $'000	2018 $'000
Assets			
Cash and cash equivalents	8	**3,785**	6,429
Receivables and other assets	9	**184,956**	163,972
Investment securities	10	**272,757**	201,961
Reinsurance and other recoveries receivable	11	**26,641**	50,370
Deferred reinsurance premiums	12	**19,531**	14,261
Deferred acquisition costs	13	**11,876**	10,548
Current tax asset	7.3	**-**	1,780
Plant and equipment		**3,014**	3,869
Deferred tax assets	7.4	**2,902**	2,265
Investment in joint venture	26	**58**	108
Net defined benefit asset	17	**549**	414
Total assets		**526,069**	455,977
Liabilities			
Payables and other liabilities	14	**73,544**	47,907
Current tax liabilities	7.3	**10,014**	-
Unearned premium liabilities	15	**235,249**	209,185
Outstanding claims liabilities	16	**70,333**	95,638
Employee entitlements	17	**6,931**	6,481
Deferred tax liabilities	7.4	**3,818**	2,953
Total liabilities		**399,889**	362,164
Net assets		**126,180**	93,813
Equity			
Share capital	18	**64,215**	64,215
Retained profits		**61,965**	29,598
Total equity		**126,180**	93,813

The Board of Directors of AA Insurance Limited approved these financial statements for issue on 30 July 2019.

For, and on behalf of the Board

Director
30 July 2019

Director
30 July 2019

The statement of financial position is to be read in conjunction with the accompanying notes.

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Statement of changes in equity
for the financial year ended 30 June 2019

	Note	Share capital $'000	Retained profits $'000	Total $'000
Balance as at 1 July 2017		64,215	22,185	86,400
Profit for the financial year		-	42,416	42,416
Total other comprehensive income		-	(3)	(3)
Total comprehensive income for the financial year		-	42,413	42,413
Transactions with the owners, recorded directly in equity				
Dividends declared	3	-	(35,000)	(35,000)
Balance as at 30 June 2018		**64,215**	**29,598**	**93,813**
Profit for the financial year		**-**	**67,233**	**67,233**
Total other comprehensive income		**-**	**134**	**134**
Total comprehensive income for the financial year		**-**	**67,367**	**67,367**
Transactions with the owners, recorded directly in equity				
Dividends declared	3	**-**	**(35,000)**	**(35,000)**
Balance as at 30 June 2019		**64,215**	**61,965**	**126,180**

The statement of changes in equity is to be read in conjunction with the accompanying notes.

Statement of cash flows
for the financial year ended 30 June 2019

	Note	2019 $'000	2018 $'000
Cash flows from operating activities			
Premiums received		**416,397**	364,693
Claims paid		**(292,693)**	(303,256)
Interest received		**3,872**	3,757
Dividends received		**2,295**	1,957
Reinsurance and other recoveries received		**46,059**	70,686
Outward reinsurance premiums paid		**(18,743)**	(17,636)
Net movement in shared property reinstatement advances		**(1,597)**	(3,215)
Acquisition costs paid		**(21,521)**	(18,946)
Income tax paid	7.3	**(13,229)**	(16,918)
Net movement in goods and services tax and levies		**22,297**	4,464
Underwriting and other operating expenses paid		**(45,984)**	(32,388)
Net cash from operating activities	21	**97,153**	53,198
Cash flows from investing activities			
Proceeds from sale of investment securities		**298,294**	208,783
Payments for purchase of investment securities		**(362,733)**	(222,449)
Proceeds from sale of plant and equipment		**76**	50
Payments for purchases of plant & equipment and capitalised software costs		**(434)**	(3,424)
Investment in joint venture		**-**	(250)
Net cash used in investing activities		**(64,797)**	(17,290)
Cash flows from financing activities			
Dividends paid to owners of the Company		**(35,000)**	(35,000)
Net cash used in financing activities		**(35,000)**	(35,000)
Net (decrease) / increase in cash and cash equivalents		**(2,644)**	908
Cash and cash equivalents at the beginning of the financial year		**6,429**	5,521
Cash and cash equivalents at the end of the financial year		**3,785**	6,429

The statement of cash flows are to be read in conjunction with the accompanying notes.

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Notes to the financial statements

1. Reporting entity

AA Insurance Limited (the **Company**) is a company incorporated and domiciled in New Zealand. Its registered office is level 17, AA Centre, 99 Albert Street, Auckland.

The Company is a for-profit entity in the business of the underwriting of general insurance and the investment and administration of insurance funds. It operates exclusively in the direct sector of the general insurance market in New Zealand.

The Company's parent entity is Vero Insurance New Zealand Limited, with Suncorp Group Limited, a company incorporated in Australia, being the ultimate parent entity. Suncorp Group Limited and its subsidiaries are referred to as the Suncorp Group. Vero Insurance New Zealand Limited has a 68% shareholding in the Company and The New Zealand Automobile Association Limited has a 32% shareholding.

2. Basis of preparation

The Company is a for-profit entity and the financial statements have been prepared on the historical cost basis unless the application of fair value measurements are required by the relevant accounting standards such as the measurement of financial instruments designated at fair value through profit or loss and the measurement of outstanding claims liabilities and reinsurance recoveries.

Significant accounting policies applied in the preparation of these financial statements are set out in Note 29. There have been no significant changes to accounting policies during the financial year.

The reporting period is from 1 July 2018 to 30 June 2019.

These financial statements are presented in New Zealand dollars, which is the Company's functional and presentation currency. All values are rounded to the nearest thousand dollars ($'000) unless stated otherwise.

The accompanying statement of financial position has been prepared using the liquidity format of presentation.

2.1 Statement of compliance

The financial statements are general purpose financial statements which have been prepared in accordance with New Zealand Generally Accepted Accounting Practice in New Zealand (**NZ GAAP**). They comply with the New Zealand equivalents to International Financial Reporting Standards (**NZ IFRS**), and other applicable Financial Reporting Standards as appropriate for profit-oriented entities. The Company is an FMC reporting entity for the purposes of the Financial Markets Conduct Act 2013. The financial statements have been prepared in accordance with the requirements of the Financial Markets Conduct Act 2013, Companies Act 1993, Financial Reporting Act 2013 and the Insurance (Prudential Supervision) Act 2010. They also comply with International Financial Reporting Standards (**IFRS**).

2.2 New or amended standards became mandatory and were adopted during the financial year

The following new accounting standards were adopted:

a) NZ IFRS 9 Financial Instruments

NZ IFRS 9 *Financial Instruments* **(NZ IFRS 9)** replaces NZ IAS 39 Financial Instruments: Recognition and Measurement and sets out new requirements for the impairment of financial assets, classification and measurement of financial assets and financial liabilities and general hedge accounting. NZ IFRS 9 introduces a new model for classifying financial assets whereby financial assets are classified based on the business model under which the assets are held and managed and the nature of their underlying cash flows. NZ IFRS 9 contains three principal classification categories for financial assets: financial assets measured at amortised cost, fair value through other comprehensive income and fair value through profit or loss (**FVTPL**).

Notes to the financial statements (continued)

The standard has to be applied retrospectively. The impacts of implementation are immaterial.

Transitional impact

The adoption of an expected credit loss (**ECL**) model for impairment has had an immaterial impact on the provision for irrecoverable loans and receivables. There is no impact from the change in general hedge accounting as the Company does not apply general hedge accounting. There are no changes to the measurement of financial instruments. Changes in the classification of financial instruments are shown in the table below:

Financial Instruments	**Original classification under NZ IAS 39**	**New Classification under NZ IFRS 9**
Cash and cash equivalents	Loans and receivables	Amortised cost
Premiums due, amounts due from related parties, prepaid expenses, amounts from reinsurers	Loans and receivables	Amortised cost
Financial assets and liabilities	FVTPL	FVTPL

b) NZ IFRS 15 Revenue From Contracts With Customers

NZ IFRS 15 *Revenue From Contracts With Customers* (**NZ IFRS 15)** replaces existing revenue recognition guidance, including among others NZ IAS 18 Revenue and IFRIC 13 Customer Loyalty Programmes. NZ IFRS 15 provides a single comprehensive model for revenue recognition based on the satisfaction of performance obligations and requires additional disclosures on revenue. The majority of the Company's revenue relates to insurance contracts within the scope of NZ IFRS 4 Insurance Contracts and investment income within the scope of NZ IFRS 9. Therefore, the overall effect of the implementation of NZ IFRS 15 is not material to the Company.

2.3 Comparative information

Certain amounts and presentations in the comparative information have been restated to conform to changes in the current financial period.

Amounts disclosed in the lease commitment Note 24 have been updated to include fixed rate increases which are part of the minimum lease payment amounts.

2.4 Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and amounts reported in the financial statements. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances. Estimates and underlying assumptions are reviewed on an ongoing basis. Where revisions are made to accounting estimates, any financial impact is recognised in the period in which the estimate is revised.

The key areas of significant estimates and judgements and the methodologies used to determine key assumptions are set out below.

a) Outstanding claims liability

The Company takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. Given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established.

Claims reported to the Company at balance date are estimated with due regard to the claim circumstance as reported by the insured, legal representative, assessor, loss adjuster and/or other third party and then combined, where appropriate, with historical evidence on the cost of settling similar claims. Estimates of the cost of claims reported are reviewed regularly and are updated as and when new information arises.

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Notes to the financial statements (continued)

The estimation of claims incurred but not reported (**IBNR**) and claims incurred but not enough reported (**IBNER**) are generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Company, where more information about the claim event is generally available. IBNR and IBNER claims may not be adequately reported until years after the events giving rise to the claims have happened.

In calculating the estimated cost of unpaid claims, the Company uses a variety of estimation techniques, generally based upon statistical analysis of historical and industry experience that assumes that the development pattern of the current claims will be consistent with past experience and/or general industry benchmarks as appropriate.

Allowance is made, however, for changes or uncertainties that may create distortions in the underlying statistics or which might cause the cost of unsettled claims to increase or reduce when compared with the cost of previously settled claims. The ultimate net outstanding claims provision also includes an additional risk margin to allow for the uncertainty within the estimation process.

Details regarding actuarial estimates and judgements are detailed in Notes 5, 11 and 16. In particular details of the uncertainties that exist in measuring gross incurred claims arising from the Canterbury earthquakes are explained in Note 16.1.

b) Assets arising from reinsurance contracts and other recoveries

Estimates of reinsurance and other recoveries receivable are also computed using the above methods. In addition, the recoverability of these assets is assessed on a periodic basis to ensure that the balance is reflective of the amounts that will ultimately be received, taking into consideration factors such as counterparty and credit risk. Impairment is recognised where there is objective evidence that the Company may not receive amounts due to it and these amounts can be reliably measured. Impairment is measured as the difference between the carrying amount and present value of estimated future cash flows.

3. Dividends

	2019		2018	
	¢ per share	$'000	¢ per share	$'000
Ordinary shares				
Dividend declared and paid	36	35,000	36	35,000
Dividend declared and unpaid	-	-	-	-
Total dividends recognised in equity attributable to owners of the Company	36	35,000	36	35,000

4. Revenue

	2019 $'000	2018 $'000
Insurance income		
Gross written premium	439,739	389,752
Movement in unearned premium	(26,064)	(26,264)
Premium revenue	413,675	363,488
Reinsurance and other recoveries revenue	22,909	26,610
Total insurance income	436,584	390,098
Investment income		
Interest income	3,864	3,788
Dividend income	2,295	1,957
Net gain on financial assets at fair value through profit or loss	6,370	4,842
Total investment income	12,529	10,587
Total revenue	449,113	400,685

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Notes to the financial statements (continued)

4.1 Investment Income

	2019 $'000	2018 $'000
Investment income on insurance funds	**4,209**	3,465
Investment income on shareholder funds	**8,320**	7,122
Total investment income	**12,529**	10,587

5. Net incurred claims

Current year claims relate to risks borne in the current financial year. Prior year claims relate to a reassessment of the risks borne in all previous financial years.

	Current Year $'000	Prior Year $'000	Total $'000
Year ended 30 June 2019			
Gross incurred claims and related expenses			
Undiscounted	**261,415**	**5,423**	**266,838**
Discount and discount movement	**(158)**	**708**	**550**
Gross incurred claims discounted	**261,257**	**6,131**	**267,388**
Reinsurance and other recoveries			
Undiscounted	**(15,472)**	**(6,926)**	**(22,398)**
Discount and discount movement	**48**	**(559)**	**(511)**
Reinsurance and other recoveries discounted	**(15,424)**	**(7,485)**	**(22,909)**
Net incurred claims	**245,833**	**(1,354)**	**244,479**
Year ended 30 June 2018			
Gross incurred claims and related expenses			
Undiscounted	259,636	2,470	262,106
Discount and discount movement	(241)	3,059	2,818
Gross incurred claims discounted	259,395	5,529	264,924
Reinsurance and other recoveries			
Undiscounted	(16,901)	(6,966)	(23,867)
Discount and discount movement	73	(2,816)	(2,743)
Reinsurance and other recoveries discounted	(16,828)	(9,782)	(26,610)
Net incurred claims	242,567	(4,253)	238,314

Details of the uncertainties that exist in measuring gross incurred claims and reinsurance recoveries arising from the Canterbury earthquakes are explained in Note 16.1.

6. Profit before tax

	2019 $'000	2018 $'000
Profit before tax is arrived at after charging/(crediting) the following specific items:		
Bad and doubtful debt expense	**170**	60
Contributions to defined contribution superannuation schemes	**1,339**	1,287
Contributions to defined benefit superannuation schemes	**39**	38
Depreciation on plant and equipment	**1,221**	790
Employee benefits	**54,387**	49,528
(Gain)/loss on disposal of plant and equipment	**(8)**	16
Operating lease rental expenses	**3,585**	3,061

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Notes to the financial statements (continued)

7. Income tax

7.1 Income tax expense

	2019 $'000	2018 $'000
Profit before tax	**92,484**	56,936
Prima facie income tax @ 28% (2018: 28%)	**25,896**	15,942
Movement in income tax expense due to:		
Non-deductible expenditure	**71**	72
Share of joint venture loss	**14**	40
Imputation credits	**(99)**	(122)
Tax exempt revenue	**(569)**	(1,353)
Other	**(35)**	(37)
Adjustment for prior years	**(27)**	(22)
Income tax expense	**25,251**	14,520
Income tax expense recognised in profit consists of:		
Current tax expense		
Current year	**24,721**	14,052
Adjustments for prior financial years	**302**	14
	25,023	14,066
Deferred tax expense		
Current year	**557**	490
Adjustments for prior financial years	**(329)**	(36)
	228	454
Income tax expense	**25,251**	14,520

7.2 Imputation credits

	2019 $'000	2018 $'000
Imputation credits balance	**10,116**	621
Imputation credits available for use in subsequent reporting periods	**10,116**	621

7.3 Current tax liabilities / (assets)

	2019 $'000	2018 $'000
Balance at the beginning of the financial year	**(1,780)**	1,072
Income tax paid	**(13,229)**	(16,918)
Current year tax on operating profit	**24,721**	14,052
Adjustment for prior years	**302**	14
Balance at the end of the financial year	**10,014**	(1,780)

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Notes to the financial statements (continued)

7.4 Deferred tax

Deferred income tax assets and liabilities are offset when there is a legally enforceable right to offset current tax assets against current tax liabilities and when the deferred income taxes relate to the same fiscal authority. The net deferred tax liability is detailed below:

	2019 $'000	2018 $'000
Deferred tax assets are attributable to		
Depreciable assets	**929**	266
Employee benefits	**1,832**	1,726
Investments	**-**	30
Other	**141**	243
Total deferred tax assets	**2,902**	2,265
Deferred tax liabilities are attributable to		
Investments	**(494)**	-
Deferred acquisition costs	**(3,324)**	(2,953)
Total deferred tax liabilities	**(3,818)**	(2,953)
Net deferred tax liabilities	**(916)**	(688)
Movements		
Deferred tax assets		
Balance at the beginning of the financial year	**2,265**	2,350
Movement recognised in profit or loss	**667**	254
Reclassification of the deferred investment income	**(30)**	(339)
Balance at the end of the financial year	**2,902**	**2,265**
Deferred tax liabilities		
Balance at the beginning of the financial year	**2,953**	2,584
Movement recognised in profit or loss	**895**	708
Reclassification of the deferred investment income	**(30)**	(339)
Balance at the end of the financial year	**3,818**	2,953

8. Cash and cash equivalents

	2019 $'000	2018 $'000
Cash at bank and in hand	**3,269**	2,765
Shared property reinstatement deposits (Note 14)	**54**	1,651
Cash held within investment funds	**462**	2,013
	3,785	6,429

Shared property reinstatement deposits relate to advances received from other insurers and property owners for multi-unit property reinstatements arising from the Canterbury earthquakes where the Company acts as the lead insurer to facilitate the property reinstatement on behalf of all property owners. These amounts are held in separate bank accounts for the sole purpose of undertaking these property reinstatements.

Notes to the financial statements (continued)

9. Receivables and other assets

	2019 $'000	2018 $'000
Trade and other receivables		
Premiums due	**178,913**	155,569
Amounts due from related parties (Note 25)	**-**	1,741
Prepaid expenses	**9**	120
Amounts due from reinsurers	**5,333**	3,013
Provision for bad and doubtful debts	**(7)**	(5)
Total trade and other receivables	**184,248**	160,438
Other assets		
Accrued income	**548**	556
Investment receivables	**13**	-
Other assets	**147**	2,978
Total other assets	**708**	3,534
Total receivables	**184,956**	163,972
Current	**184,956**	163,972
Total receivables	**184,956**	163,972
Movements in for provision for bad and doubtful debts		
Balance at the beginning of the financial year	**(5)**	(4)
Provision recognised during the financial year	**(2)**	(1)
Balance at the end of the financial year	**(7)**	(5)

10. Investment securities

	2019 $'000	2018 $'000
Financial assets at fair value through profit or loss		
Interest bearing securities		
Debentures and corporate bonds	**50,559**	34,728
Government and semi-government securities	**16,849**	30,338
Discounted securities	**81,750**	44,721
Total interest bearing securities	**149,158**	109,787
Unit trusts	**123,599**	92,174
Total investment securities	**272,757**	201,961

11. Reinsurance and other recoveries receivable

	2019 $'000	2018 $'000
Expected future reinsurance and other recoveries undiscounted	**27,155**	51,396
Discount to present value	**(514)**	(1,026)
Total reinsurance and other recoveries receivable	**26,641**	50,370
Current	**11,383**	35,713
Non-current	**15,258**	14,657
Total reinsurance and other recoveries receivable	**26,641**	50,370

Details of the uncertainties that exist in measuring reinsurance recoveries arising from the Canterbury and Kaikoura earthquakes are explained in Note 16.1.

Notes to the financial statements (continued)

12. Deferred reinsurance premiums

	2019 $'000	2018 $'000
Balance at the beginning of the financial year	**14,261**	14,509
Reinsurance premium liability incurred	**24,557**	18,020
Reinsurance premium charged to profit or loss	**(19,287)**	(18,268)
Balance at the end of the financial year	**19,531**	14,261

13. Deferred acquisition costs

	2019 $'000	2018 $'000
Balance at the beginning of the financial year	**10,548**	7,859
Acquisition costs deferred	**21,521**	18,946
Amortisation charged to profit or loss	**(20,193)**	(16,257)
Balance at the end of the financial year	**11,876**	10,548

14. Payables and other liabilities

	2019 $'000	2018 $'000
Trade creditors and accruals	**24,503**	25,047
GST payable*	**23,022**	1,754
Amounts due to reinsurers	**22,510**	16,696
Shared property reinstatement advances (Note 8)	**54**	1,651
Amounts due to related parties (Note 25)	**3,455**	2,759
Total payables and other liabilities	**73,544**	47,907
Current	**65,132**	38,617
Non-current	**8,412**	9,290
Total payables and other liabilities	**73,544**	47,907

* The Company has changed the timing of when it returns GST on instalment premiums during the year ended 30 June 2019 to align with when premiums are due or received from customers in line with the requirements of the Goods and Services Tax Act 1985. This has resulted in an increase in the GST payable balance at 30 June 2019 as compared to the balance at 30 June 2018.

15. Unearned premium liabilities

	2019 $'000	2018 $'000
Balance at the beginning of the financial year	**209,185**	182,921
Premiums written during the financial year (Note 4)	**439,739**	389,752
Premiums earned during the financial year (Note 4)	**(413,675)**	(363,488)
Balance at the end of the financial year	**235,249**	209,185

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Notes to the financial statements (continued)

15.1 Liability adequacy test

The liability adequacy test which was performed as at 30 June 2019 identified a surplus for the Company (30 June 2018: surplus).

16. Outstanding claims liabilities

16.1 Gross outstanding claims liabilities

	2019 $'000	2018 $'000
Gross central estimate - undiscounted	**59,832**	85,920
Discount to present value	**(622)**	(1,191)
Claim handling expenses	**4,524**	4,678
Risk margin	**6,599**	6,231
Gross outstanding claims liabilities	**70,333**	95,638
Current	**53,409**	81,068
Non-current	**16,924**	14,570
Gross outstanding claims liabilities	**70,333**	95,638

There is still uncertainty with regards to the estimation of gross outstanding claims liabilities and related reinsurance recoveries for the 2010 and 2011 Canterbury earthquake claims, despite continued progress in the settlement of these claims. The uncertainty on these events is large in dollar terms due to the volume, value and complexity of the outstanding earthquake claims relative to other outstanding claims on the statements of financial position. The level of uncertainty has however reduced since 30 June 2018.

At balance date the central estimate of gross outstanding claims liabilities, plus the net risk margin, attributed to the Canterbury earthquakes totals $20.2 million (30 June 2018: $42.0 million).

The central estimate represents actuarial estimates, as at 30 June 2019, of what the Company ultimately has left to pay, prior to receiving any reinsurance recoveries in relation to these claims. Given the nature of the uncertainties associated with the remaining earthquake claims, including any recoveries from the Earthquake Commission, the actual claims experience may deviate, perhaps substantially, from the central estimate as at 30 June 2019.

The net risk margin represents additional provisions required to meet expected claim payments, net of all reinsurance, with a 90% probability of sufficiency. In the event of actual claims experience deviating from expectations, the net risk margin is designed to act as a buffer to minimise the impact on the Company's financial performance.

On behalf of the Company, Suncorp Group had an Adverse Development Cover (**ADC**) in place to cover Suncorp Group's net exposure to losses arising from the February 2011 Canterbury earthquake between AU$3.1 billion and AU $3.4 billion. Recoveries from this ADC arrangement have now been exhausted, with all recoveries being received in full.

Future movements in the AUD:NZD exchange rate can affect the net incurred claims position. This arises because claims are paid in New Zealand dollars, but the applicable catastrophe reinsurance programme is denominated in Australian dollars. An allowance is made for foreign exchange risk in the central estimate as well as the net risk margin.

At balance date the central estimate of gross outstanding claims liabilities, plus the net risk margin, attributed to the November 2016 Kaikoura earthquake totals $0.3 million (30 June 2018: $1.1 million).

Notes to the financial statements (continued)

16.2 Reconciliation of movement in discounted outstanding claims liabilities

	2019 $'000	2018 $'000
Net outstanding claims liabilities at the beginning of the financial year	**45,268**	43,852
Prior periods		
Payments net of reinsurance recoveries	**(40,070)**	(38,062)
Movement in discounting	**374**	491
Margin release on prior periods	**(4,166)**	(4,513)
Incurred claims due to changes in assumptions and experience	**2,412**	(235)
Change in discount rate	**49**	4
Change in claims handling expense rate	**(23)**	-
Current period		
Net ultimate incurred costs	**245,833**	242,567
Payments net of reinsurance recoveries	**(205,985)**	(198,836)
Net outstanding claims liabilities at end of the financial year	**43,692**	45,268
Reinsurance and other recoveries receivable (Note 11)	**26,641**	50,370
Gross outstanding claims liabilities	**70,333**	95,638

16.3 Actuarial Assumptions and Methods

a) Assumptions

The following key assumptions have been applied in determining the net outstanding claims liabilities of the Company:

	2019	2018
Weighted average term to settlement (years)	**0.24**	0.21
Economic inflation rate	**1.6%**	2.1%
Superimposed inflation rate	**0.0%**	0.0%
Discount rate	**1.4%**	1.8%
Claim handling expense ratio	**8.5%**	8.5%
Risk margin	**17.8%**	16.0%

Weighted average term to settlement - The average weighted term to settlement is calculated separately by class of business and is based on historic settlement patterns.

Economic and superimposed inflation - Economic inflation is based on economic indicators such as the consumer price index and/or increases in average weekly earnings. Superimposed inflation reflects the tendency for some costs, such as court awards, to increase at levels in excess of economic inflation. Inflation assumptions are set at a class of business level and reflect past experience and future expectations.

In some cases, no explicit assumption for inflation has been made. Instead, there is an implicit assumption that future inflation will be in line with past inflation. In these situations, the inflation assumption has been estimated after considering current information on a number of suitable indices.

Discount rate - The outstanding claims liability is discounted at a rate equivalent to that inherent in a portfolio of riskless fixed interest securities with coupon and redemption cash flows exactly matching the projected inflation claim cash flows.

Claim handling expense allowance - An estimate of outstanding claim liability will typically incorporate an allowance for the future cost of administering the claims. This allowance is determined after analysing

Notes to the financial statements (continued)

claims related expenses incurred by the portfolio in question, adjusted for the expected pattern of payment of claim handling expenses during the life of a claim.

Risk margin - The overall risk margin is determined allowing for diversification between business classes and the relative uncertainty of the outstanding claims estimate for each class.

During the year a detailed review of risk margins was undertaken resulting in a revision to the diversification adjustment to allow for the diversification of earthquake and non-earthquake claims.

The assumptions regarding uncertainty for each class are applied to the net central estimates, and the results aggregated, allowing for diversification in order to arrive at an overall provision, which is intended to have a 90% (2018: 90%) probability of sufficiency (**POS**).

A net risk margin at an approximate 90% POS (2018: 90%) has been included in the net outstanding claims provision in respect of the 2010 and 2011 Canterbury earthquakes. The net risk margin takes into account: the retention and limits of the 2010 and 2011 Suncorp Group catastrophe programmes; the ADC contract for the February 2011 event; the timing of cash flows; and the currency exchange rates that are likely over the future payment period.

b) Impact of changes in assumptions

The Company conducts sensitivity analysis to quantify the exposure to the risk of changes in the key underlying actuarial assumptions. A sensitivity analysis is conducted on each variable, whilst holding all other variables constant. The tables below describe how a change in each assumption will affect the profit before tax. There is no impact on equity reserves.

	Movement in variables	2019 $'000	2018 $'000
Weighted average term to settlement - years	+0.5	**50**	69
	-0.5	**(50)**	(69)
Inflation rate	+1%	**103**	93
	-1%	**(104)**	(94)
Discount rate	+1%	**(103)**	(93)
	-1%	**105**	94
Claim handling expense ratio	+1%	**403**	417
	-1%	**(403)**	(417)
Risk margin	+1%	**371**	390
	-1%	**(371)**	(390)

c) Actuarial information

Adam Follington, of The Quantium Group Pty Limited, is the Appointed Actuary for the Company. Mr Follington is a Fellow of the New Zealand Society of Actuaries. Mr Follington has no financial interest in the Company.

According to section 77(1) of the Insurance (Prudential Supervision) Act 2010, the Appointed Actuary must review the actuarial information in, or used in the preparation of, the financial statements.

The outstanding claims reserves disclosed for the Company have been calculated in accordance with the New Zealand Society of Actuaries Professional Standard No.30 "Valuation of General Insurance Claims". The effective date of the Appointed Actuary's advice is at 30 June 2019. The Appointed Actuary is satisfied that they have obtained all of the information and explanations required.

The Appointed Actuary is satisfied that the actuarial information has been used appropriately in the preparation of the financial statements and included appropriately in the financial statements.

In particular, the Appointed Actuary is satisfied as to the nature, sufficiency and accuracy of the data used to determine the outstanding claims liabilities. There were no qualifications contained in his actuarial advice. The key assumptions used in the compilation of the reserves as at 30 June 2019 have been outlined above.

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Notes to the financial statements (continued)

In addition, the Company's Board Audit Risk and Compliance Committee (**BARCC)** receive a Financial Condition Report (**FCR**) annually from the Appointed Actuary of the Company in accordance with the Act. The purpose of the FCR is to provide the Appointed Actuary's objective assessment of the Company's overall financial condition. It considers, among other things, the material risks facing the Company that, in the Appointed Actuary's opinion, pose a threat to its ability to remain financially solvent now and in the future.

17. Employee benefit obligations

	2019 $'000	2018 $'000
Employee entitlements	**6,931**	6,481
Defined benefit obligation asset	**(549)**	(414)
Total employee benefits obligation	**6,382**	6,067
Current	**6,931**	6,481
Non-current	**(549)**	(414)
Total employee benefits obligation	**6,382**	6,067

18.Share capital

	2019 Shares No. (000)	2019 Shares $'000	2018 Shares No. (000)	2018 Shares $'000
Issued and fully paid ordinary shares	**97,334**	**63,718**	97,334	63,718
Shareholder contribution under equity settled employee share plans	**-**	**497**	-	497
Total share capital	**97,334**	**64,215**	97,334	64,215

The Company does not have authorised capital or par value in respect of its issued shares. All shares are fully paid.

As at 30 June 2019, the Company had 66,186,860 ordinary shares with no par value issued to Vero Insurance New Zealand Limited (2018: 66,186,860) and 31,146,760 issued to New Zealand Automobile Association Limited (2018: 31,146,760). All shares rank equally with one vote attached to each fully paid ordinary share.

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Notes to the financial statements (continued)

19. Capital management

19.1 Capital management policies and objectives

The capital management strategy of the Company is to optimise shareholder value by managing the level, mix and use of capital resources. The primary objective is to ensure there are sufficient capital resources to maintain and grow the business, in accordance with risk appetite. The Company's Internal Capital Adequacy Assessment Process (**ICAAP**) provides the framework to ensure that it is capitalised to meet internal and external requirements. The ICAAP is reviewed regularly and, where appropriate, adjustments are made to reflect changes in the capital needs and risk profile of the Company.

The Company is a licensed insurance company in accordance with the Insurance (Prudential Supervision) Act 2010 (the **Act**). The Company manages its capital in accordance with the requirements of the Act and the Solvency Standard for Non-life Insurance Business (the **Solvency Standard**) issued by the Reserve Bank of New Zealand.

The Company is required to maintain a solvency margin of at least $0, i.e. actual solvency capital as determined under the Solvency Standard should be at or above the minimum solvency capital level. The actual amount retained as minimum solvency capital and determined by the directors of the Company as appropriate to ensure its financial soundness, and the basis for determining the amount are set out in Note 19.3 below.

The Company satisfied all externally imposed capital requirements which it was subject to during the year ended 30 June 2019.

The Company has embedded in its capital management framework the necessary tests to ensure continuous and full compliance with the Solvency Standard.

The Company's BARCC oversee the capital computations and maintain the optimal capital structure by advising the Board on dividend payments and share issues. In addition, the Company manages its required level of capital through analysis and optimisation of the product and asset mix and the reinsurance program investment strategy.

19.2 Capital composition

The Company manages its capital by considering both regulatory and economic capital. The primary source of capital used is total equity. Total equity is included in the definition of 'capital' in the Solvency Standard.

19.3 Regulatory capital

Regulatory capital is made up of two components, actual solvency capital and minimum solvency capital with the difference representing the solvency margin. The calculation of the solvency margin for the Company is detailed below:

	2019 $'000	2018 $'000
Actual solvency capital	**86,280**	74,606
Minimum solvency capital	**61,863**	53,477
Solvency Margin	**24,417**	21,129
Solvency Ratio	**1.39**	1.40

20. Credit rating

The Company has an A+ credit rating from Standard & Poor's (2018: A+) which provide an indication of the Company's ability to pay current and future claims.

Notes to the financial statements (continued)

21. Notes to the statement of cash flows

	2019 $'000	2018 $'000
Profit for the period after tax	**67,233**	42,416
Non-cash items		
Movement in financial assets at fair value through profit or loss	**(6,370)**	(4,842)
Depreciation expense	**1,221**	790
(Gain) / loss on disposal of plant and equipment	**(8)**	16
Movement in defined benefit fund	**134**	(3)
Share of joint venture loss	**50**	142
Change in assets and liabilities		
Increase in receivables	**(20,971)**	(23,661)
Decrease in reinsurance and other recoveries receivable	**23,729**	39,748
(Increase)/decrease in deferred reinsurance premiums	**(5,270)**	248
Increase in deferred acquisition expenses	**(1,328)**	(2,689)
Decrease/(increase) in taxation receivable	**1,780**	(1,780)
Decrease/(Increase) in deferred tax assets	**(637)**	85
Increase in net defined benefit asset	**(135)**	(5)
Increase in payables and other liabilities	**25,637**	14,125
Increase in unearned premiums	**26,064**	26,264
Increase/(decrease) in current tax liabilities	**10,014**	(1,072)
Decrease in outstanding claims	**(25,305)**	(38,332)
Increase in employee entitlements	**450**	1,379
Increase in deferred tax liabilities	**865**	369
Net cash from operating activities	**97,153**	53,198

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Notes to the financial statements (continued)

22. Financial instruments

22.1 Comparison of fair value to carrying amounts

Investment securities are recognised and measured at fair value and therefore their carrying value equates to their fair value.

Investments traded in an active market are valued with reference to the closing quoted market price.

The significant majority of other investments are valued using independently sourced valuations that do not involve the exercise of judgement by management.

Financial assets and liabilities that are not recognised and measured at fair value include cash and cash equivalents, trade and other receivables and payables. The basis of recognition and measurement of these financial assets and liabilities is described in Note 29. Their carrying value is a reasonable approximation of their fair value.

22.2 Fair value hierarchy

Financial assets and liabilities that are recognised and measured at fair value are categorised by a hierarchy which identifies the most significant input used in the valuation methodology:

- Level 1 – derived from quoted prices (unadjusted) in active markets for identical financial instruments.
- Level 2 – derived from other than quoted prices included within Level 1 that are observable for the financial instruments, either directly or indirectly.
- Level 3 – fair value measurement is not based on observable market data.

Level 2

Holdings in unit trusts are valued using quoted prices in a non-active market.

All other level 2 securities held by the Company represent investment securities and derivatives valued using a market comparison technique. For investment securities the fair value is calculated using observable inputs from a non-active market for an identical security with the valuation reflecting the exit price for the security.

	Level 1	Level 2	Level 3	Total
	$'000	**$'000**	**$'000**	**$'000**
As at 30 June 2019				
Financial assets				
Investment securities	**-**	**272,757**	**-**	**272,757**
As at 30 June 2018				
Financial assets				
Investment securities	542	201,419	-	201,961

During the year ended 30 June 2019 the classification of investment securities was reviewed and as a result, fixed interest securities other than government bonds, notes and securities have now been classified as Level 2 due to the level of market activity for those securities. The 30 June 2018 comparative information has also been updated to reflect this change in classification, resulting in $18.4 million in value being reclassified from Level 1 to Level 2 for the Company. There have been no other material transfers between Level 1 and Level 2 during the year ended 30 June 2019.

Notes to the financial statements (continued)

22.3 Accounting classification and fair values

The fair values of financial assets and liabilities, together with the carrying amount shown in the statement of financial position, are as follows:

	Financial Assets at Fair Value	Financial Assets at Amortised Cost	Financial Liabilities at Amortised Cost	Carrying amount	Fair Value
2019	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**
Cash and cash equivalents	**-**	**3,785**	**-**	**3,785**	**3,785**
Receivables and other assets	**-**	**184,956**	**-**	**184,956**	**184,956**
Investment securities	**272,757**	**-**	**-**	**272,757**	**272,757**
	272,757	**188,741**	**-**	**461,498**	**461,498**
Payables and other liabilities*	**-**	**-**	**(50,522)**	**(50,522)**	**(50,522)**
2018					
Cash and cash equivalents	-	6,429	-	6,429	6,429
Receivables and other assets	-	163,972	-	163,972	163,972
Investment securities	201,961	-	-	201,961	201,961
	201,961	170,401	-	372,362	372,362
Payables and other liabilities*	-	-	(46,153)	(46,153)	(46,153)

* Payables and other liabilities excludes GST payable which is not a financial liability as it is created as a result of statutory requirements as opposed to being a contractual obligation.

23. Risk management

23.1 Risk management objectives and structure

The Company recognises that effective risk management is considered to be critical to the achievement of the Company's objectives. The Board is ultimately responsible for implementing and assessing the effectiveness of risk management strategies and internal controls across the Company.

The BARCC assists the Board in verifying and safeguarding the integrity of the Company's financial reporting, and evaluating and improving the effectiveness of the control, risk management and governance processes. The BARCC has a responsibility to ensure that appropriate systems are in place;

- which facilitate the effective identification, monitoring and management of the principle strategic, operational, insurance and financial risks to which the Company is exposed
- are directed to ensuring that the Company complies with its legal and regulatory obligations, internal policies and procedures, and conforms to the highest standards of business and ethical behaviour.

The Company has a Management Risk Committee in place, with its own charter. The primary role of the Risk Committee is to oversee the management of financial and non-financial aspects of risks arising from the activities of the business within the Company Board-approved risk parameters: Insurance Risk, Financial Risk, Operational and Compliance Risk and Strategic Risk.

The Company also has a Customer Conduct Committee in place, with its own charter. It exists to provide oversight over the management of Conduct Risk impacting on customers from an 'end-to-end' perspective and making recommendations to improve customer outcomes. It also has oversight of any occurring customer remediation activities.

The Risk & Compliance function leverages capabilities with Suncorp New Zealand's Chief Risk Office in the governance, risk and compliance space. The Risk & Compliance function has a dotted reporting line to the Suncorp New Zealand Chief Risk Officer. The Board has approved frameworks, policies and limits relating to key categories of risk faced by the Company. Management has the primary responsibility and accountability for embedding the risk management framework within the business operations of the Company. The Risk and Compliance function has the management responsibility for risk, compliance and related issues of the Company. The Company adopts a Three Lines of Defence model in order to

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Notes to the financial statements (continued)

manage the accountabilities and governance arrangements for the management of risk. The Three Lines of Defence model is outlined below.

23.1 Risk management objectives and structure (continued)

The Three Lines of Defence model of accountability as it applies to the Company involves:

Line of Defence	Responsibility of	Accountable for
First – Manage risk and comply with Company frameworks, policies and the Company's risk appetite	All business areas (and staff)	• Identify, assess and manage the risks and control environment inherent in their operations including control testing • Ensure compliance with all legal and regulatory requirements and Company policies • Promptly escalate any significant actual and emerging risks for management attention
Second – Independent function which owns and monitors the application of risk framework, and measures and reports on risk performance and compliance	Risk and Compliance function	• Design, implement and manage the ongoing maintenance of risk frameworks and related policies • Advise and partner with the business in the design and execution of risk frameworks and practices • Oversee, monitor, guide and challenge First Line activities. • Facilitate the reporting of the appropriateness and quality of risk management
Third – Independent assurance over internal controls and risk management practices	Auditors and specific obligations of the Appointed Actuary.	• Decides the level and extent of independent testing required to verify the efficacy of internal controls • Validates the overall risk framework • Provides assurance that the risk management practices are functioning as intended

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23.1 Risk management objectives and structure (continued)

Material policies subject to annual review by Board and that form part of the risk management programme comprise:

- The Risk Appetite Statement **(RAS),** and its linkage to strategic business and capital plans. Risk Appetite is set at Board level.
- Risk Management Strategy **(RMS)** which sets out the strategies in place for the identification and management of the key risks to which the Company is exposed. The RMS describes the strategy adopted by the Board for managing risk, including the risk appetite, policies, procedures, management responsibilities and controls. The RMS is endorsed by the BARCC, approved by the Board and submitted to the Reserve Bank of New Zealand.

The key risks addressed by the Risk Management Strategy are described below.

Key risks	Definition
Financial risk (including investment management, credit, liquidity and foreign exchange risk)	The risk of inability to meet financial obligations and solvency requirements and includes: - the risk of unfavourable changes in foreign exchange rates, interest rates, equity prices, credit spreads, commodity prices and market volatilities. - The risk that the Company will be unable to service its cash flow obligations today or in the future. - The risk that a counterparty will not meet its obligations in accordance with agreed terms.
Insurance risk	The risk of financial loss and the inability to meet liabilities due to inadequate or inappropriate insurance product design, pricing, underwriting, reserving, claims management and/or reinsurance management.
Operational & Compliance risk	The risk of loss resulting from either: - inadequate or failed internal processes, people and systems or from external events beyond our control. This includes, the risk of loss relating to human resources and workplace safety, fraud (internal and external), business process management, technology and systems, project, service provider (internal and external) and business interruption and recovery risk. - The risk of legal or regulatory sanctions, financial loss, or loss to reputation which the Company may suffer as a result of its failure to comply with all applicable legislation, regulations, industry codes and Company policy.
Strategic risk	The risk of loss arising from uncertainty about the strategic direction and future operating environment, including capital volatility, earnings volatility, credit rating, commercial, brand & reputational, shareholder and customer risk.

Notes to the financial statements (continued)

23.2 Company insurance risk management

a) Policies and practices for mitigating insurance risk

Controls are implemented to manage the following components of insurance risk:

- pricing, including pricing strategies, technical pricing and pricing adequacy reviews;
- roles and responsibilities for pricing, the development and approval of new products and changes to existing products (Product Development Framework);
- processes that identify and respond to changes in the internal and external environment impacting insurance products;
- underwriting, including processes to consider aggregate exposures from a portfolio perspective to determine the actual exposure to particular risks or an event, monitoring of significant concentration of risk, and guidelines around the utilisation of reinsurance in pricing and underwriting;
- delegated authorities for the acceptance, assessment and settlement of claims including operational and ex-gratia authority limits;
- procedures relating to the notification, assessment, evaluation, settlement and closure of claims, and processes to detect and reduce loss associated with claims risk; and
- reserving practices and procedures at individual claim and portfolio level.

Concentration of insurance risk is mitigated through diversification over geographical segments, the use of reinsurer coverage and ensuring there is an appropriate mixture of business. Treaty reinsurance contracts are purchased to ensure that any accumulation of losses from a single event is mitigated.

b) Terms and conditions of insurance business

Insurance contracts are generally entered into on an annual basis and at the time of entering into a contract all terms and conditions are negotiable or, in the case of renewals, renegotiated.

23.3 Credit risk

The Company is exposed to and manages the following key sources of credit risk.

Key sources of credit risk	How are these managed
Premiums receivable	Payment default will result in the termination of the insurance contract with the policyholders, eliminating both the credit risk and insurance risk for the unpaid balance.
Investments in financial instruments	Investments in financial instruments in the investment portfolios are held in accordance with the investment mandates. Credit limits have been established within these guidelines to ensure counterparties have appropriate credit ratings.
Reinsurance recoveries	Eligible recoveries under reinsurance arrangements are monitored and managed internally and by specialised reinsurance brokers operating in the international reinsurance market.

For investment securities, credit ratings of counterparties for which credit risk is assessed only relate to the interest-bearing securities of the Company.

There has been no material change in the credit risk faced by the Company or processes for managing the risk during the period.

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Notes to the financial statements (continued)

23.3 Credit risk (continued)

	Credit Rating						
	AAA	AA	A	BBB	Non-investment grade	Not Rated	Total
2019	$'000	$'000	$'000	$'000	$'000	$'000	$'000
Cash and cash equivalents	-	3,785	-	-	-	-	3,785
Interest bearing investment securities	9,528	79,400	54,110	6,120	-	-	149,158
Reinsurance and other recoveries	-	-	-	-	-	26,641	26,641
Accrued income	-	-	-	-	-	548	548
Investment receivables	-	13	-	-	-	-	13
Premiums due	-	-	-	-	-	178,913	178,913
Amounts due from related parties	-	-	-	-	-	-	-
Amounts due from reinsurers	-	2,874	2,458	-	-	-	5,333
Other assets	-	-	-	-	-	147	147
	9,528	86,072	56,568	6,120	-	206,249	364,538
2018							
Cash and cash equivalents	-	6,429	-	-	-	-	6,429
Interest bearing investment securities	7,142	75,780	24,859	2,006	-	-	109,787
Reinsurance and other recoveries net of recoveries received in advance	-	12,385	9,657	-	-	28,328	50,370
Accrued income	-	-	-	-	-	556	556
Investment receivables	-	-	-	-	-	-	-
Premiums due	-	-	-	-	-	155,569	155,569
Amounts due from related parties	-	-	1,741	-	-	-	1,741
Amounts due from reinsurers	-	1,817	1,196	-	-	-	3,013
Other assets	-	-	-	-	-	2,978	2,978
	7,142	96,411	37,453	2,006	-	187,431	330,443

All financial assets are neither past due nor impaired at balance date except for those disclosed in the following table. An amount is considered past due when a contractual payment falls overdue by one or more days. When an amount is classified as past due, the entire balance is disclosed in the past due analysis presented.

		Past due but not impaired					
	Neither past due nor impaired	0-3 mths	3-6 mths	6-12 mths	>12 mths	Impaired	Total
2019	$'000	$'000	$'000	$'000	$'000	$'000	$'000
Premiums due	178,254	652	-	-	-	7	178,913
2018							
Premiums due	155,284	280	-	-	-	5	155,569

23.4 Liquidity risk

To ensure payments are made when they fall due, the Company has the following key facilities and arrangements in place to mitigate liquidity risks:

- investment portfolio mandates provide sufficient cash deposits to meet day-to-day obligations;
- investment funds set aside within the portfolio can be realised to meet significant claims payment obligations;

Notes to the financial statements (continued)

- in the event of a major claim, cash access is available under the terms of reinsurance arrangements;
- mandated liquidity limits;
- regularity of premiums received provides substantial liquidity to meet claims payments and associated expenses as they arise; and
- flexibility in investment strategies implemented for investment management to provide sufficient liquidity to meet claim payments as they fall due, based on actuarial assumptions.

There has been no material change in the liquidity risk faced by the Company or the policies and processes for managing the risk during the period.

The table below summarises the maturity profile of certain financial liabilities based on the remaining undiscounted contractual obligations. It also includes the maturity profile for outstanding claims liabilities determined on the discounted estimated timing of net cash outflows.

	Carrying amount	1 year or less	1 to 5 years	Over 5 years	Total
2019	**$'000**	**$'000**	**$'000**	**$'000**	**$'000**
Amounts due to reinsurers	**22,510**	**22,510**	**-**	**-**	**22,510**
Trade creditors and accruals	**24,503**	**16,091**	**4,389**	**4,023**	**24,503**
GST payables	**23,022**	**23,022**	**-**	**-**	**23,022**
Outstanding claims liabilities	**70,333**	**53,411**	**16,028**	**894**	**70,333**
Amounts due to related parties	**3,455**	**3,455**	**-**	**-**	**3,455**
Employee entitlements	**6,931**	**6,931**	**-**	**-**	**6,931**
	150,754	**125,420**	**20,417**	**4,917**	**150,754**
2018					
Amounts due to reinsurers	16,696	16,696	-	-	16,696
Trade creditors and accruals	25,047	15,757	4,389	4,901	25,047
GST payables	1,754	1,754	-	-	1,754
Outstanding claims liabilities	95,638	81,068	13,513	1,057	95,638
Amounts due to related parties	2,759	2,759	-	-	2,759
Employee entitlements	6,481	6,481	-	-	6,481
	148,375	124,515	17,902	5,958	148,375

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Notes to the financial statements (continued)

23.5 Market risk

The main source of market risk comes from the investment portfolios. The Company's business has distinct investment portfolios, each with their own investment mandate. The investment mandates specify investment restrictions including but not limited to asset class limits, authorised investments, duration limits, derivative restrictions, minimum credit ratings and counterparty credit limits.

The Company's investment portfolio is split into Technical Funds and Shareholder Funds.

The Technical Funds investment portfolios support the outstanding claims liabilities and unearned premiums of the business. The portfolios are managed over benchmarks set in a manner consistent with the expected duration of claims payments ensuring any variations from a matched position is constrained. This is managed via an interest rate risk hedge portfolio between benchmark and liabilities. Assets held are fixed interest securities and cash.

The Shareholder Funds are held for the investment of funds in support of share capital and retained profits. To provide better expected returns on capital, the investment mandate for this portfolio has a more diverse investment strategy predominantly including fixed interest, cash and equities. The investment mandate balances expected investment returns, volatility of expected investment returns and the impact of volatility on both the capital adequacy and profitability of the business.

Investment securities are measured at fair value and changes in fair value are recognised in the profit or loss.

There has been no material change in the market risk faced by the Company or the policies and processes for managing the risk during the period.

a) Interest rate risk

Interest rate risk arises from the investments in interest bearing securities. Interest rates have an impact on both the value of assets and liabilities and the main sources of loss are adverse changes in the valuation of investments in interest-bearing securities and outstanding claims liabilities.

A change in the market value of investments in interest-bearing securities is immediately recognised in the profit and loss. The insurance funds hold significant interest-bearing securities in support of corresponding insurance provisions and are invested in a manner consistent with the expected duration of claims payments.

The valuation of the outstanding claims liabilities includes the discounting to present value at balance date of expected future claim payments. Any assessment of the impact of changes in interest rates on investment income must include the offsetting adjustment to claims expense for changes in discount rates adopted in outstanding claims valuations.

This risk is managed by establishing investment portfolio mandates on the basis of the appropriate matching principles so as to ensure the impact on the operating result of changes in the general level of market interest rates is minimised.

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Notes to the financial statements (continued)

a) Interest rate risk (continued)

The sensitivity of profit or loss after tax to movements in interest rates in relation to interest-bearing financial assets held at the balance date is shown in the table below. There is no impact on equity reserves. It is assumed that all residual exposures for the shareholder after tax are included in the sensitivity analysis, that the percentage point change occurs at the balance date and there are concurrent movements in interest rates and parallel shifts in the yield curves. Given the volatility experienced in the market recently, a movement of 100 basis points (2018:100 basis points) is considered reasonably possible and has been applied to the sensitivity analysis.

	2019			2018		
	Exposure	Change in variable	Profit (loss) after tax	Exposure	Change in variable	Profit (loss) after tax
	$'000	%	$'000	$'000	%	$'000
Fixed interest bearing investment securities	**44,979**	**+1**	**(553)**	48,173	+1	(695)
		-1	**575**		-1	725
	44,979			48,173		

At the reporting date measurement of the cash and cash equivalents is not sensitive to movements in the interest rates and so a change in interest rates as at reporting date would have had no impact on either profit or equity from the measurement of cash and cash equivalents for the current financial year.

Interest-bearing investment securities are recognised on the statement of financial position at fair value. Movements in market interest rates impact the price of the securities (and hence their fair value measurement) and so would impact profit and equity.

b) Foreign exchange risk

All claim payments in relation to the Canterbury earthquake claims are made in New Zealand dollars. However, the catastrophe reinsurance programme applicable to these events is denominated in Australian dollars. An Adverse Development Cover (**ADC**) placed to cover Suncorp Group's net exposure to losses arising from the February 2011 Canterbury earthquake is also denominated in Australian dollars.

The difference in currency used for paying claims and determining reinsurance recoveries means that movements in the AUD:NZD exchange rate can affect the net incurred claims position. Allowance is made for this foreign exchange risk through actuarial estimates of the net outstanding claims liability.

With effect from the 30 June 2013 financial year, the Suncorp Group catastrophe reinsurance programme includes a fixed AUD:NZD exchange rate to eliminate this foreign exchange risk on subsequent events.

With the exception of the above, the Company is not exposed to material foreign exchange risk.

c) Other market risk

Other market risks are the risk of a loss of current and future earnings from adverse movements in the changes in market prices due to factors other than interest rates and foreign exchange. Those factors may be specific to the individual financial instrument or its issuer, or factors that affect all similar financial instruments traded in the market. The main "other market risks" that the Company's investment portfolios are exposed to is credit spread risk.

The Company is exposed to credit spread risk through its investments in interest bearing securities. This risk is mitigated by incorporating a diversified investment portfolio, establishing maximum exposure limits for counterparties and minimum limits on credit ratings.

The table below presents a sensitivity analysis on how credit spread movements could affect profit or loss for the exposure as at the balance date. There is no impact on equity reserves.

Sensitivity of the Company's credit exposure to a +/- 100 basis point (2018: 100 basis points) change in yield is as follows:

Notes to the financial statements (continued)

	2019			2018		
	Exposure	Change in variable	Profit (loss) after tax	Exposure	Change in variable	Profit (loss) after tax
	$'000	%	$'000	$'000	%	$'000
Discounted securities and corporate bonds	**132,309**	**+1**	**(531)**	79,449	+1	(490)
		-1	**552**		-1	511
Government and local government securities	**16,849**	**+1**	**(22)**	30,338	+1	(206)
		-1	**23**		-1	214
	149,158			109,787		

d) Equity price risk

The Company holds unit trust investments that expose the Company to equity price risk. The profit and loss impact on equity price movement is determined by multiplying market value by the variable of +/- 500 basis points (2018: 500 basis points):

	2019			2018		
	Exposure	Change in variable	Profit (loss) after tax	Exposure	Change in variable	Profit (loss) after tax
	$'000	%	$'000	$'000	%	$'000
Domestic equities in unit trusts	**15,658**	**+5**	**564**	11,752	+5	423
		-5	**(564)**		-5	(423)
Domestic fixed interest in unit trusts	**56,210**	**+5**	**2,024**	42,410	+5	1,527
		-5	**(2,024)**		-5	(1,527)
International equities in unit trusts	**22,227**	**+5**	**800**	15,877	+5	572
		-5	**(800)**		-5	(572)
International fixed interest in unit trusts	**29,504**	**+5**	**1,062**	22,135	+5	797
		-5	**(1,062)**		-5	(797)
	123,599			92,174		

23.6 Capital management

The Company's capital management policies and objectives together with details of the amount of equity retained for the purpose of financial soundness are described in Note 19.

24. Commitments of expenditure

	2019 $'000	2018 $'000
Lease commitments		
Commitments for minimum lease payments in relation to non-cancellable operating leases are payable as follows:		
Within one year	**4,296**	4,261
Later than one year but not later than 5 years	**16,758**	16,611
Later than 5 years	**25,287**	27,963
Non cancellable operating leases	**46,341**	48,835

The Company leases a number of commercial office premises and car parks throughout New Zealand with varying lease terms of up to 12 years from the date of inception with periodic rent reviews.

25. Related parties

25.1 Controlling entities

The ultimate parent of the Company is Suncorp Group Limited (Suncorp Group).

The parent of the Company is Vero Insurance New Zealand Limited and it has a 68% shareholding in the Company. The New Zealand Automobile Association Limited has the remaining 32% shareholding in the Company.

25.2 Transactions and balances

Suncorp Group arranges reinsurance contracts with third parties on behalf of the Company and these transactions and balances have been included within the reinsurance transactions and balances recorded in the normal course of business.

	2019 $'000	2018 $'000
Premiums received		
Other - Shareholder	**119**	126
Premiums paid		
Fellow subsidiaries of the ultimate parent	**2,023**	1,715
Reinsurance recoveries received		
Parent	**26,813**	34,853
Accounting and administration services paid		
Parent	**6,242**	2,573
Fellow subsidiaries of the ultimate parent	**12,008**	9,699
Services fee		
Other - Shareholder	**6,447**	6,187
Joint venture	**728**	113
Claims repair services		
Fellow subsidiaries of the ultimate parent	**14,230**	13,041
Dividend paid		
Parent	**23,800**	23,800
Other - Shareholder	**11,200**	11,200

Aggregate amounts receivable from or payable to related parties as at 30 June 2019 and 30 June 2018 are as follows. All balances are unsecured, non-interest bearing and repayable on demand.

	2019 $'000	2018 $'000
Amounts receivable from:		
Parent	**-**	1,741
Total amounts receivable from related parties	**-**	1,741
Amounts payable to:		
Parent	**673**	-
Fellow subsidiaries of the ultimate parent	**1,994**	2,001
Joint venture	**109**	35
Other - Shareholder	**679**	723
Total amounts payable to related parties	**3,455**	2,759

FY18 related party transactions have been restated and related party payable amounts have been reclassified from trade payables and other accruals and amounts due to reinsurers in relation to the outstanding balances at the financial year end.

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Notes to the financial statements (continued)

A balance of $16,500 as at 30 June 2019 (2018: $169,000) payable to Capital SMART Repairs Australia Pty Limited, fellow subsidiary of the ultimate parent is reported as part of the gross outstanding claims liabilities in the Note 16.

25.3 Key management personnel

Key Management Personnel (**KMP**) are those persons who have authority and responsibility for planning, directing and controlling the activities of the Company, directly and indirectly. KMP include senior executives who report to the Chief Executive.

	2019 $'000	2018 $'000
Short-term employee benefits	2,713	2,341
Post employment benefits	-	52
Total Compensation	2,713	2,393

26. Investment in joint venture

AA Insurance Limited has a 50% interest in AA Home Limited (AHL), a joint venture between the New Zealand Automobile Association Limited (NZAA) and the Company. This entity was established on 5 March 2018 and its primary activity is the provision of home repair services. AHL has a balance date of 30 June.

The contractual terms of the arrangement provide for each partner to appoint an equal number of directors to AHL, have equal voting rights and rights to its share of the net assets of the company. This arrangement has been accordingly classified as a joint venture.

27. Auditor's remuneration

	2019 $'000	2018 $'000
During the year the auditor of the Company was paid for the following services:		
Audit fees		
Audit of annual accounts of the Company	109	109
Non-audit fees		
Assurance engagements on RBNZ solvency returns	77	59
Total auditor's remuneration	186	168

28. Contingent liabilities

There were no contingent liabilities as at 30 June 2019 (2018: Nil).

29. Significant accounting policies

The Company's significant accounting policies set out below have been consistently applied to all periods presented in these financial statements.

29.1 Foreign currency

Transactions denominated in foreign currencies are initially translated to New Zealand dollars at the spot exchange rates ruling at the date of the transaction. Foreign currency monetary assets and liabilities at the end of the reporting period are translated to New Zealand dollars at the spot rates of exchange current on that date. The resulting differences on monetary items are recognised in the profit and loss as exchange gains and losses in the financial year in which the exchange rates change. Foreign currency non-monetary assets and liabilities that are measured in terms of historical cost are translated using the exchange rate at the date of the transaction. Foreign currency non-monetary assets and liabilities that are stated at fair value are translated to New Zealand dollars at foreign exchange rates ruling at the dates the fair value was determined.

Notes to the financial statements (continued)

29.2 Revenue and expense recognition

a) Premium Revenue

Premium revenue comprises amounts charged to policyholders. Premium excludes applicable levies and charges such as fire service levies collected on behalf of third parties and is recognised net of goods and services tax. Premiums are recognised as revenue in accordance with the pattern of the underlying risk exposure from the date of attachment over the period of the insurance policy, which is usually one year.

Premiums on unclosed business are brought to account by reference to the prior years' experience and information that has become available between the reporting date and the date of completing the financial statements.

b) Claims expense

Claims expense represents payments for claims and the movement in outstanding claims liabilities. Claims represent the benefits paid or payable to the policyholder on the occurrence of an event giving rise to a loss or accident according to the terms of the policy. Claims expenses are recognised in profit or loss as losses are incurred, which is usually the point in time when the event giving rise to the claim occurs.

c) Reinsurance

Reinsurance and other recoveries revenue

Reinsurance and other recoveries receivable are measured as the present value of the expected future receipts, calculated on the same basis as outstanding claims liabilities.

Outwards reinsurance expense

Premiums ceded to reinsurers are recognised as an expense from the attachment date over the period of indemnity of the reinsurance contract in accordance with the expected pattern of the incidence of risk.

Reinsurance premiums are deferred and recognised as an asset where there are future economic benefits to be received from reinsurance premiums.

d) Investment Revenue

Interest income on financial assets or liabilities at amortised cost is recognised in profit or loss using the effective interest method. Interest income and expense on financial assets or liabilities at fair value are recognised in profit or loss when earned or incurred.

Dividends and distribution income are recognised when the right to receive income is established.

Investment revenue is classified as either investment income on insurance funds or shareholder funds. Investment income on insurance funds represents revenue derived from financial assets backing general insurance liabilities as detailed in Note 29.7(c) while investment income from shareholder funds represents revenue from financial assets that do not back general insurance liabilities.

29.3 Income tax

Income tax payable on profits, based on New Zealand applicable tax law, is recognised as an expense in the period in which profits arise.

Deferred income tax is provided in full and is recognised on temporary differences arising between the tax basis of assets and liabilities and their carrying amounts in the financial statements. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantially enacted by the reporting date and are expected to apply when the related deferred income tax asset is realised or the deferred income tax liability is settled.

The principal temporary differences arise from depreciation of plant and equipment, revaluation of certain financial assets and liabilities, provision for employee entitlements, deferred acquisition costs and tax losses carried forward. The rates enacted or substantially enacted at the reporting date are used to determine deferred income tax.

Deferred tax assets are recognised where it is probable that future taxable profits will be available against which the temporary differences can be utilised.

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The tax effect of income tax losses available for carry forward are recognised as an asset when it is probable that future taxable profits will be available against which these losses can be utilised.

Where an item, which gives rise to a temporary difference, is recognised in or against equity, the deferred tax is also recognised in or against equity.

a) Goods and service tax

Revenue, expenses, assets and liabilities are recognised net of the recoverable amount of goods and services tax (**GST**), except where the amount of GST incurred is not recoverable from the taxation authority. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or the amount of expense.

Net earned premium is net of the GST component of premium. Receivables and payables are stated inclusive of GST where applicable. The net amount of GST recoverable from, or payable to, the tax authority is included as an asset or liability in the statement of financial position.

29.4 Cash and cash equivalents

Cash and cash equivalents include cash on hand, other short-term highly liquid investments with original maturities of three months or less from the acquisition date and deposits at call which are readily convertible to cash on hand and are subject to an insignificant risk of changes in value, net of outstanding bank overdrafts.

For the purposes of the statement of cash flows, cash and cash equivalents consists of cash and cash equivalents as defined above, net of outstanding bank overdrafts. Bank overdrafts are shown within liabilities in the statement of financial position unless a right of offset exists.

29.5 Receivables

Amounts due from policyholders, intermediaries and other receivables are initially recognised at fair value, being the amounts receivable. They are subsequently measured at fair value, being the initial recognised amount and reducing it for impairment as appropriate. Any impairment charge is recognised in the profit and loss. A provision for impairment of receivables is established when there is objective evidence that the Company will not be able to collect all amounts receivable according to the original terms of the receivables. The amount of the provision is the difference between the asset's carrying amount and the present value of estimated future cash flows. Non-current receivables are discounted using interest rates on government guaranteed securities with terms to maturity that match, as closely as possible, the estimated future cash inflows.

29.6 Payables

These amounts represent liabilities for goods and services provided to the Company prior to the end of the period, which are unpaid.

29.7 Financial assets

A financial asset is recognised in the statement of financial position when the Company becomes a party to the contractual provisions of the instrument. Initial recognition is at fair value plus transaction costs that are directly attributable to the acquisition of the financial asset except for financial assets at fair value through profit or loss which exclude transaction costs.

All purchases and sales of financial assets that require delivery of the asset within the time frame established by regulation or market convention are recognised at trade date, being the date on which the Company commits to buy or sell the asset. Financial assets are de-recognised when the rights to receive future cash flows from the assets have expired, or have been transferred, and the Company has transferred substantially all risk and rewards of ownership.

Financial assets are classified into one of the following categories upon initial recognition:

- Financial assets at fair value through profit or loss; or
- Financial assets at amortised cost.

At each reporting date measurement depends upon the classification.

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Notes to the financial statements (continued)

a) Financial assets at fair value through profit or loss

Financial assets where contractual cash flows are not solely principal payments and interest (**SPPI**) are classified at fair value through profit or loss (**FVTPL**). Assets that are SPPI but managed on a fair value basis are also classified at FVTPL. Where financial assets other than FVTPL back liabilities at fair value through profit or loss, this would create an accounting mismatch and the financial assets can be designated at FVTPL to remove this mismatch.

Financial assets at FVTPL are valued at fair value at each reporting date based on the current quoted market price where available. Where a quoted price is not available one of the following valuation techniques are used to value the assets at reporting date: recent arm's length transactions, discounted cash flow analysis, option pricing models or other valuation techniques commonly used by market participants.

Movements in the fair value are taken immediately to the profit or loss.

b) Financial assets at amortised cost

Financial assets other than financial assets at fair value through profit and loss, are subsequently measured at each reporting date at amortised cost using the effective interest method, less any impairment losses. This method allocates the estimated net future cash receipts over the expected life of the financial instrument.

c) General insurance activities

Financial assets backing general insurance liabilities

The assets of the Company are assessed under NZ IFRS 4 *Insurance Contracts* to be assets that are held to back general insurance liabilities (referred to as insurance funds) and assets that represent shareholder funds.

The Company has classified financial assets held in portfolios intended to match the average duration of a corresponding insurance liability as assets backing general insurance liabilities. These financial assets include investment securities and are classified as at fair value through profit or loss as they are managed, and their performance evaluated on a fair value basis for internal and external reporting in accordance with the investment strategy.

All investment securities held to back general insurance liabilities are highly liquid securities. Despite some of these securities having maturity dates beyond the next twelve months, as they are highly liquid in nature and are actively traded, they have been classified as current.

Financial assets not backing general insurance liabilities

Financial assets that do not back general insurance liabilities include investments and loans and receivables. Investments have been classified as at fair value through profit or loss as they are managed, and their performance evaluated on a fair value basis for internal and external reporting in accordance with the investment strategy. Loans and receivables related to investments are measured at each reporting date at amortised cost using the effective interest method.

29.8 Financial liabilities

Financial liabilities are initially recognised at fair value plus transaction costs that are directly attributable to the issue of the financial liability, except for financial liabilities at fair value through profit or loss which exclude transaction costs. A financial liability is derecognised when it is extinguished, that is, when the obligation specified in the contract is discharged or cancelled or expires.

Financial liabilities are classified into one of the following categories upon initial recognition. At each reporting date measurement depends upon the chosen classification.

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Notes to the financial statements (continued)

a) Financial liabilities at fair value through profit or loss

A financial liability at fair value through profit or loss is a financial liability that meets either of the following conditions:

- it is classified as held for trading; or
- it is a derivative; or
- upon initial recognition it is classified by the Company as at fair value through profit or loss.

b) Financial liabilities at amortised cost

Financial liabilities, other than financial liabilities at fair value through profit or loss, are subsequently measured at amortised cost using the effective interest method.

29.9 Lease transactions

Payments made under operating leases are expensed on a straight-line basis over the term of the lease, except where an alternative basis is more representative of the pattern of benefits to be derived from the leased property. When an operating lease is terminated before the lease period has expired, any payment required to be made to the lessor by way of penalty is recognised as an expense in the period in which termination takes place.

29.10 Plant and Equipment

a) Recognition and initial measurement

An item of plant and equipment is recognised (capitalised) as an asset if it is probable that future economic benefits associated with the item will flow to the Company and the cost of the item can be measured reliably.

Plant and equipment is initially measured at cost, which comprises:

- purchase price, including import duties and non-refundable purchase taxes, after deducting trade discounts and rebates; and
- any costs directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management; and
- the initial estimate of the costs of removal and site restoration, if any.

b) Subsequent measurement

Subsequent additional costs are only capitalised when it is probable that future economic benefits in excess of the originally assessed performance of the asset will flow to the Company in future years. Where these costs represent separate components, they are accounted for as separate assets and are separately depreciated over their useful lives. Costs that do not meet the criteria for subsequent capitalisation are expensed as incurred.

The Company has elected to use the cost model (as opposed to the revaluation model) to measure plant and equipment after recognition. The carrying amount is the initial cost less accumulated depreciation and any accumulated impaired losses.

c) Depreciation

The depreciable amount of each item of plant and equipment is depreciated over its estimated useful life to the Company. The straight-line method of depreciation is adopted for all assets. Assets are depreciated from the date they become available for use. Where parts of an item of plant and equipment have different useful lives, they are accounted for as separate items of plant and equipment. Useful lives and depreciation methods are reviewed at each annual reporting period. Residual values, if significant, are reassessed annually.

The following depreciation rates have been used:

- Computer Hardware 33%
- Furniture and Fittings 20%
- Office Equipment 10%-33%
- Leasehold Alterations 20%
- Motor Vehicles 14%-26%

Notes to the financial statements (continued)

d) Retirement

The carrying amount of plant and equipment is derecognised upon disposal or where no future economic benefits are expected from its use. The gain or loss arising from the derecognition is recognised in the profit and loss when the item is derecognised and calculated as the difference between the carrying amount of the asset at the time of derecognition and the net proceeds of derecognition.

29.11 Impairment

The Company recognises an allowance for expected credit losses (ECL) for all debt instruments not held at fair value through profit or loss. ECL are based on the difference between the contractual cash flows due in accordance with the contract and all the cash flows that the Company expects to receive, discounted at an approximation of the original effective interest rate. The expected cash flows include cash inflows from the sale of collateral held or other credit enhancements (if any) that are integral to the contractual terms.

For cash and cash equivalents, trade receivables and due to related parties (the debtors), the Company applies a simplified approach in calculating ECL. Under the simplified approach the Company does not track changes in credit risk, but instead recognises a loss allowance based on lifetime ECL at each reporting date. The Company determines the ECL based on its historical credit loss experience, adjusted for forward-looking factors specific to the debtors (i.e., probability of default) and the economic environment.

Assets of the Company are assessed for indicators of impairment at each reporting date. Indicators include both internal and external factors. If any such indication exists, the asset's recoverable amount is estimated.

An impairment loss is recognised whenever the asset's carrying amount exceeds its recoverable amount. Impairment losses are recognised in the profit and loss unless the asset has previously been revalued. In that case the impairment loss is recognised as a reversal to the extent of that previous revaluation with any excess recognised through other comprehensive income. After the recognition of an impairment loss, the depreciation (amortisation) charge for the asset is adjusted in future periods to allocate the asset's revised carrying amount, less its residual value (if any), on a systematic basis over its remaining useful life. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units) – this may be an individual asset or a group of assets.

a) Calculation of recoverable amount

The recoverable amount of the Company's loans and receivables carried at amortised cost is calculated as the present value of estimated future cash flows, discounted at the original effective interest rate computed at initial recognition of these financial assets. Receivables with a short duration are not discounted. The recoverable amount of other assets is the greater of their fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

The unwinding of the discount from initial recognition of impairment through to recovery of the written down amount is recognised through interest income.

b) Reversal of impairment

An impairment loss for an asset is reversed in following periods if there are indications that the impairment loss previously recognised no longer exists or has decreased. The impairment loss is reversed, in the profit and loss, only to the extent that it increases the asset back to its original carrying amount before any impairment was recorded.

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Notes to the financial statements (continued)

29.12 Employee benefit obligations

a) Short term employee benefits

Annual leave

Liabilities for annual leave due within 12 months are recognised in the statement of financial position. The liability is measured at undiscounted amounts using pay rates expected to be effective when the liability is to be paid in respect of employees' services up to the reporting date. Related on-costs such as payroll tax are also included in the liability.

Sick leave

Sick leave entitlements are non-vesting and are paid only upon valid claims for sick leave by employees. No liability for sick leave has been recognised as experience indicates that on average, sick leave taken each financial year is less than the entitlement accruing in that period. This experience is expected to recur in future financial years.

Short term bonus plans

A liability is recognised for short term bonus plans when a constructive obligation exists and determined before signing the financial statements and past practice supports the calculation.

Other leave and non-monetary benefits

The cost associated with parental leave as well as non-monetary benefits such as car-parking, payments of professional memberships and discounts is recognised in the period in which the employee takes the benefits. A liability is not recognised for any non-accumulating benefits employees have not taken during the period.

b) Post-employment benefits (superannuation)

The Company contributes to both defined contribution and defined benefit superannuation funds. Contributions are charged to the profit and loss as the obligation to pay is incurred. Contributions outstanding at reporting date are treated as liabilities and prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in the future payments are available.

For defined contribution funds, the Company pays contributions to publicly or privately administered pension insurance funds on a mandatory, contractual or voluntary basis. The Company's legal or constructive obligation is limited to these contributions.

The defined benefit fund provides defined pension annuities and lump sum benefits based on years of service and final average salary. The Company's net obligation in respect of defined benefit fund is calculated by estimating the amount of future benefit that employees have earned in the current and prior periods, discounting that amount and deducting the fair value of any fund assets.

The calculation of defined benefit obligations is performed annually by independent actuaries using the projected unit credit method. When the calculation results in a potential asset for the Company, the recognised asset is limited to the present value of the economic benefits available in the form of any future refunds from the fund or reductions in the future contributions to the fund. To calculate the present value of economic benefits, consideration is given to any applicable minimum funding requirements.

Remeasurements of the net defined benefit liability, which comprise actuarial gains and losses, the return on fund assets (excluding interest) and the effect of the asset ceiling (if any, excluding interest), are recognised immediately in other comprehensive income. The Company determines the net interest expense to measure the defined benefit obligation at the beginning of the annual period to the then net defined benefit liability/(asset), taking into account any changes in the net defined benefit liability/(asset) during the period as a result of contributions and benefit payments. Net interest expense and other expenses related to the defined benefit funds are recognised in profit and loss.

When the benefits of a fund are changed or when a fund is curtailed, the resulting change in benefit that relates to past service or the gain or loss on curtailment is recognised immediately in profit or loss in the period in which they arise.

Notes to the financial statements (continued)

c) Other long-term employee benefits

Long service leave

A liability for long service leave is recognised in the statement of financial position. The liability is measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date.

Annual Leave

A liability for annual leave which will not be settled within 12 months after the reporting date is recognised in the statement of financial position. The liability is measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date.

d) Termination benefits

Termination benefits are payable when employment is terminated before the normal retirement date, or whenever an employee accepts voluntary redundancy in exchange for these benefits. The Company recognises termination benefits when it is demonstrably committed to either terminating the employment of current employees according to a detailed formal plan without possibility of withdrawal; or providing termination benefits as a result of an offer made to encourage voluntary redundancy.

29.13 Deferred insurance activities

a) Deferred acquisition costs (DAC)

Acquisition costs include commissions and other selling and underwriting costs incurred in obtaining general insurance premiums. Acquisition costs are deferred and recognised as an asset where they can be reliably measured and where it is probable that they will give rise to premium revenue that will be recognised in profit or loss in subsequent reporting periods.

DAC are amortised systematically in accordance with the expected pattern of the incidence of risk under the general insurance contracts to which they relate.

DAC are recognised as assets to the extent that the related unearned premiums exceed the sum of the DAC and the present value of both future expected claims and settlement costs, including an appropriate risk margin. Where there is a shortfall, the DAC asset is written down and if insufficient, an unexpired risk liability is recognised.

b) Deferred reinsurance premiums

Deferred reinsurance premiums are recognised as assets in the statement of financial position. The amortisation of deferred reinsurance premiums is in accordance with the pattern of reinsurance service received. The amount deferred represents the future economic benefit to be received from reinsurance contracts.

29.14 Outstanding claims liabilities

The outstanding claims liability is measured as the central estimate of the present value of expected future payments against claims incurred at the reporting date and includes an additional risk margin to allow for the inherent uncertainty in the central estimate. Standard actuarial methods are applied to all classes of business to assess the net central estimate of outstanding claims liabilities. The outstanding claims liability is heavily dependent on assumptions and judgements. The details of actuarial assumptions and the process for determining the risk margins are set out in Note 16.3.

29.15 Unearned premium liabilities

Premium revenue received and receivable but not earned is recognised as unearned premium liabilities.

The carrying value of unearned premium liabilities is assessed at each reporting date by carrying out a liability adequacy test (**LAT**). This test assesses whether the net unearned premium liabilities less any DAC is sufficient to cover future claims costs for in-force insurance contracts. Future claims costs are calculated as the present value of the expected cash flows relating to future claims and include a risk margin to reflect the inherent uncertainty in the central estimate. The assessment is carried out on the entire portfolio of contracts. If a LAT deficiency occurs at a company level, it is recognised in the profit or

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loss with a write-down of the DAC asset. Any remaining balance is recognised as an unexpired risk liability in the statement of financial position.

29.16 Contributed capital

a) Ordinary shares

Ordinary shares are recognised as equity.

b) Transaction costs

Transaction costs of an equity transaction are accounted for as a deduction from equity, net of any related income tax benefit. Transaction costs in excess of the proceeds of the equity instruments issued, or where no proceeds are raised, are recognised as an expense.

c) Dividends

Provision is made for the amount of any dividend declared, determined or publicly recommended by the directors on or before the end of the financial year but not distributed at reporting date.

Where a dividend is declared post reporting date but prior to the date of the issue of the financial reports, disclosure of the declaration is made in the financial statements but no provision is made.

29.17 Interest in joint venture

A joint venture is an arrangement in which the Company has joint control, whereby the Company has rights to the net assets of the arrangement, rather than rights to its assets and obligations for its liabilities.

The interest in the joint venture is accounted for using the equity method. It is initially recognised at cost, which includes transaction costs. Subsequent to initial recognition, the financial statements include the Company's share of the profit or loss of the joint venture, until the date on which joint control ceases.

29.18 Contingent liabilities and contingent assets

Contingent liabilities are not recognised in the statement of financial position but are disclosed in the financial statements, unless the possibility of settlement is remote, in which case no disclosure is made. If settlement becomes probable and the amount can be reliably estimated, a provision is recognised.

Contingent assets are not recognised in the statement of financial position but are disclosed in the financial statements when inflows are probable. If inflows become virtually certain, an asset is recognised.

The amount disclosed as a contingent liability or contingent asset is the best estimate of the settlement or inflow.

29.19 Changes in accounting estimates

If a change in an accounting estimate gives rise to a change in an asset or liability, or relates to equity, it is recognised by adjusting the carrying amount of the related asset, liability or equity item in the period of the change. Otherwise, it is recognised prospectively by including it in the profit and loss in the period of the change and future periods, as applicable.

29.20 New accounting standards and interpretations not yet adopted

a) NZ IFRS 16 Leases

NZ IFRS 16 Leases (NZ IFRS 16) was issued in February 2016 and will replace NZ IAS 17 Leases (NZ IAS 17) and related Interpretations. NZ IFRS 16 introduces a single on-balance sheet lease accounting model for lessees which will remove the operating or finance lease distinction for lessees under NZ IAS 17. Lessor accounting remains similar to the current standard and lessors will continue to classify leases as finance and operating.

Under NZ IFRS 16, the Company will recognise a right-of-use (ROU) asset representing its right to use the underlying asset, and a lease liability representing the present value of future lease payments. Consequently, the Company will recognise depreciation of the ROU asset and interest expense on the lease liability in the statement of comprehensive Income. In comparison to NZ IAS 17, the expense profile will be larger in the earlier stages of the lease. This is due to the interest expense being determined on the lease liability which amortises over the lease term and depreciation on the ROU asset is in accordance with the methods prescribed under NZ IAS 16 Property, Plant and Equipment.

The ROU asset and lease liability is recognised for all leases with the exception of short-term leases (less than 12 months) and leases of low-value items which are exempted under NZ IFRS 16.

Transition

The Company has elected to transition to NZ IFRS 16 on 1 July 2019 using the modified retrospective approach. Therefore, the cumulative effect of adopting NZ IFRS 16 will be recognised as an adjustment to the opening balance of retained earnings on 1 July 2019, with no restatement of comparative information.

In accordance with the modified retrospective approach, the ROU asset can be determined on a lease by lease basis as either an amount equal to the lease liability or as if NZ IFRS 16 has always been applied. The difference between the ROU asset and the lease liability will be recognised as an adjustment to the Company's retained earnings as at 1 July 2019.

Based on the elected transition method, the Company will recognise a lease liability of approximately $40.6M, and a ROU asset of approximately $29.8M. Amounts already recognised on the statement of financial position at 30 June 2019 (i.e. onerous lease provisions and straight-line lease liabilities) of $9.4M are derecognized and offset against the ROU asset on transition resulting in a reduction to retained earnings (net of tax) of approximately $1.0 million.

The Company's lease portfolio includes real estate leases.

The Company's future minimum lease payments under non-cancellable operating leases are disclosed in note 24.

b) NZ IFRS 17 Insurance Contracts

NZ IFRS 17 Insurance Contracts (NZ IFRS 17) will replace NZ IFRS 4 Insurance Contracts for annual periods beginning on or after 1 January 2021, becoming mandatory for the Company's financial statements for the year ending 30 June 2022. However, in June 2019 the International Accounting standards Board (IASB) released an exposure draft, Amendments to IFRS 17, proposing various amendments to IFRS 17 which includes deferring the effective date by one year to 1 January 2022. The IASB aims to finalise these amendments in mid-2020, with the expectation that the External Reporting Board will also adopt this one year deferral for NZ IFRS 17.

NZ IFRS 17 will materially change the recognition and measurement of insurance contracts and the corresponding presentation and disclosures in the Company's financial statements. The potential effects on adoption of the standard are currently being assessed.

30. Subsequent events

On 30 July 2019 the Directors resolved to pay fully imputed Ordinary Dividends of $35,000,000 being 35.96 cents per share.

There were no other material events post 30 June 2019 which would require adjustment to the amounts reflected in the 30 June 2019 financial statements or disclosures thereto.

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30 July 2019

The Board of Directors
AA Insurance Limited
Level 4, 46 Sale Street
Auckland 1010
New Zealand

Dear Sirs

Appointed Actuary – Report Required under Section 78 of the Insurance (Prudential Supervision) Act 2010

Section 78 of the Insurance (Prudential Supervision) Act 2010 specifies those matters that must be addressed, namely;

(a) I am the Appointed Actuary of AA Insurance Limited (AAIL); and

(b) I have reviewed the actuarial information contained in, or used in the preparation of the financial statements of AAIL. The review has been carried out in accordance with the applicable solvency standard. For the avoidance of doubt, actuarial information means:

- Information relating to AAIL's calculations of premiums, claims, reserves, insurance rates, and technical provisions; and
- Information relating to assessments of the probability of uncertain future events occurring and the financial implications for the insurer if those events do occur; and
- Information specified in an applicable solvency standard as being actuarial information for the purposes of this section; and
- I have relied upon work conducted by the Suncorp NZ actuarial team relating to the estimation of outstanding claims of catastrophe events and the estimation of risk margins as part of the review. While I was not involved in the calculation of these items, I have reviewed them and consider them appropriate to be used within the financial statements; and

(c) The scope and limitations of the review will be detailed in Section 1 of the Financial Condition Report (FCR) as at 30 June 2019; and

(d) I have no relationship with AAIL other than that of Appointed Actuary; and

(e) I have obtained all information and explanations that I require; and

(f) In my opinion and from actuarial perspective:

- The actuarial information contained in the financial statements has been appropriately included in those statements; and
- The actuarial information used in the preparation of the financial statements has been used appropriately; and

(g) No condition has been imposed under Section 21 (2)(b) as at 30 June 2019; and

(h) No condition has been imposed under Section 21 (2)(c) as at 30 June 2019.

Kind regards,

Adam Follington
Appointed Actuary, AA Insurance Limited
Fellow of the New Zealand Society of Actuaries
Tel: +64 2 1271 5667